

# IMPORTANT INFORMATION

This Product Disclosure Statement (PDS) includes details relating to two separate financial products, which are:

- a life insurance policy issued by the insurer, TOWER Australia Limited (TOWER); and
- an interest in a superannuation fund, the TOWER Superannuation Fund, issued by the trustee TOWER Australian Superannuation Limited (the Trustee).

TOWER and the Trustee are both fully owned subsidiaries of TOWER Limited (TOWER Limited).

TOWER and the Trustee take full responsibility for the whole of this PDS, however, neither TOWER nor the Trustee will be responsible for the products issued by the other.

This PDS was issued on 11 March 2004 (Issue Date). The information within this PDS is current as at the Issue Date. If any information contained in this PDS changes, the information will be updated and made available to you at www.toweraustralia.com.au. If the information changes to such an extent as to become materially misleading, this PDS will be withdrawn and replaced immediately or a Supplementary PDS will be issued.

You should read this PDS as it will help you to:

- decide whether either product will meet your needs; and
- compare the products with others that you may be considering.

The information contained in this PDS is of a general nature only. It does not take into account your individual needs and objectives. We recommend that you seek professional advice from a financial adviser before making any decision to purchase either product.

This PDS describes the important features of the TOWER Protection Policy. You may request further information about this product by contacting us at the address on the inside back cover, or the telephone number referred to below. We are obliged to give you further information which has previously been made generally available to the public and might reasonably influence your decision whether to acquire these products. We will tell you if there is a charge to provide you with this further information.

Both products will only be effective after completion of the Application Form. The Application Form is enclosed at the back of this PDS.

Unless otherwise indicated, "we, "us" or "our" generally means the issuer(s) of the relevant financial products being TOWER and the Trustee and "you" and "your" means you, either as the policy owner of the TOWER Protection Policy or a member of the Fund.

#### **NEED HELP?**

If you need help with any financial product, we recommend that you speak to a licensed financial adviser. If you have questions about the products in this PDS, please contact a licensed financial adviser, TOWER on 1800 226 364, or visit our website www.toweraustralia.com.au.

If you do not have a financial adviser, please contact TOWER and we can put you in touch with someone who can help.

The Australian Securities and Investments Commission (ASIC) will be able to tell you if your financial adviser is licensed. ASIC can be contacted by telephone on (03) 5177 3988 or by email at info.enquiries@asic.gov.au.

### **CONTENTS**

#### This PDS consists of 4 different sections.

This PDS consists of 4 different sections.	
About TOWER	2
Benefit Overview	3
Section 1	
Policy Information	4
Overview	5
Premiums and Charges	8
Claims	10
Taxation	12
Section 2	
TOWER Protection Policy – issued by TOWER Australia Limited	16
Life Protection Plan and Total and Permanent Disability	17
Crisis Protection Plan	27
Income Protection Plan and Business Expense Plan	41
Complaints	58
Section 3	
TOWER Protection Policy – issued by TOWER Australian Superannuation Limited	59
The TOWER Superannuation Fund	60
Life Protection Plan and Total and Permanent Disability	64
Complaints	73
Section 4	
General Information	74
Privacy	75
Money Handling Requirements	75
Confirmation of Transactions	75
Direct Debit Request Service Agreement	75
B-Pay	76
Interim Cover	76
Interim Cover Certificate – TOWER Australia Limited	78
Interim Cover Certificate – TOWER Australian Superannuation Limited	79
Application Form at rear of document	
• •	

#### **ABOUT TOWER**

#### **TOWER IN AUSTRALIA**

The TOWER Group is a leading provider of financial services in Australasia. The parent company, TOWER Limited, is listed on the stock exchanges of both Australia and New Zealand.

Founded over 130 years ago in New Zealand, TOWER established itself in Australia in 1990 with the purchase of Adriatic Life Limited. TOWER has since continued to grow strongly in Australia through both natural growth and the acquisition of other businesses.

Other acquisitions in Australia have included Friends Provident Life Assurance Company Limited, Austrust, Advance Life Limited's deferred annuity and bond business, FAI Life Insurance Society Limited, Bridges Financial Services Pty Ltd and IOOF Trustees.

#### **TOWER AUSTRALIA LIMITED**

TOWER Australia Limited, a wholly owned subsidiary of TOWER Limited, is an innovative and competitive provider of risk, superannuation and retirement solutions. It is presently the largest operating company within the TOWER Group.

TOWER Australia Limited's objective is to deliver the right products, services and information to its customers to help them make informed decisions about their risk and superannuation needs. It delivers these services efficiently to customers primarily through a network of independent advisers.

#### **TOWER FOR YOU**

TOWER Australia Limited is focussed on being a provider of specialist risk and related superannuation products. To achieve this, it regularly reviews and enhances its product and service offerings to ensure they are competitive in benefits, flexibility, choice and customer value. TOWER Australia Limited is strongly committed to ensuring that its areas of business are strongly customer focussed.

### **BENEFIT OVERVIEW**

The TOWER Protection Policy is made up of the following types of insurance. You will need to refer to the relevant section of the PDS for further information. Each plan can be personally tailored to suit your needs through the inclusion of benefit options.

WHAT TYPE OF INSURANCE IS AVAILABLE?	WHAT RISKS ARE COVERED? *	WHAT DOES TOWER PAY?
Life Protection Plan	Death and Terminal Illness	A lump sum applicable at date of death or diagnosis of terminal illness
Total & Permanent Disability (TPD)	Severe, total and permanent disablement where you are unable to ever work again Permanent disablement where you are unable to perform activities of daily living Loss of Limbs and/or Sight	A lump sum applicable after 6 months of total and permanent disablement  A lump sum applicable at date of disablement  A lump sum applicable upon the event occurring
Crisis Protection Plan	34 listed insured events  Death and Terminal Illness	A lump sum applicable upon the event occurring A lump sum applicable at date of death or diagnosis of terminal illness
Crisis Protection Plan (stand alone)	34 listed insured events	A lump sum applicable after survival of 14 days after the event occurring
Income Protection Plan	A permanent or temporary inability to work full time or part time as a result of sickness or injury	A monthly benefit up to 75% of your lost income
Business Expense Plan	Reimbursement of expenses of running your business while you are absent from work as a result of sickness or injury	A monthly benefit up to 100% of business costs.

<sup>\*</sup> Definitions and conditions apply to these events. These definitions and conditions can be found in the corresponding section of the Product Disclosure Statement.

# SECTION 1 | policy information |

The information contained in this Section 1 relates to the products issued by both TOWER Australia Limited and TOWER Australian Superannuation Limited, the Trustee of the TOWER Superannuation Fund.

If a word is capitalised, you should consult the relevant Policy Conditions to obtain the relevant meaning.

If you take out the TOWER Protection Policy issued by TOWER Australia Limited (TOWER);

- you will become the Policy owner and will be responsible for paying the relevant premium applying to the Policy;
- there can be more than one Policy owner and life insured to the Policy;
- the Policy will cover a named life insured for benefits which apply to that life insured;
- there can be different amounts and different types of benefit cover for different lives insured;
- separate types of cover can end for different lives insured on different dates;
- benefits for each life insured are separate and the terms of the Policy will apply separately to each life insured.

Full details of the Policy issued by TOWER are referred to at Section 2 of this PDS.

If you take out the TOWER Protection Policy issued by the TOWER Superannuation Fund (the Fund);

 you will become the life insured, TOWER Australian Superannuation Limited, the Trustee of the Fund (Trustee) will be the Policy Owner and TOWER Australia Limited (TOWER) will be the insurer of the Policy;

- you will be responsible for paying the relevant contributions applying to the Policy;
- there can only be one life insured in relation to this arrangement;
- any benefit payable under the Policy will, in the first instance, be paid to the Trustee. The Trustee will only release the proceeds of the Policy when you meet a condition of release under the Superannuation Industry (Supervision) Act 1993 (SIS). If you do not meet a condition of release, the monies will continue to be held in the Fund for your benefit until such time as you satisfy a condition of release.

Full details of the benefits offered by the Trustee of the Fund and insured by TOWER are referred to at Section 3 of this PDS.

#### THE POLICY YOU RECEIVE

The Policy that you will receive is made up of:

- the Policy Conditions;
- the Policy Schedule; and
- the Policy Certificate.

The Policy Schedule and Policy Certificate are documents that will be sent to you when your application for insurance is accepted or when it is altered.

The Policy Certificate will indicate which benefits and options have been chosen by you.

If the Policy is owned by more than one person, it will be owned on a joint tenancy basis.

#### **JURISDICTION**

The Policy will be interpreted in accordance with New South Wales Law.

#### **REFERENCES TO DOLLAR AMOUNTS**

References to dollar amounts in the Policy are references to Australian currency and all benefit payments to and from TOWER or the Trustee must be and are payable in Australian currency.

#### STATUTORY FUND

The Policy will be issued from TOWER's No. 1 Statutory Fund.

#### **POLICY CONDITIONS**

#### **Benefit Amount**

In reading the Policy Conditions referred to in this PDS, a reference to a Benefit Amount will be referring to the Benefit Amount under a particular Plan. If the reference is to a Benefit Amount under a benefit option, this will be stated.

If there is a split Benefit Amount under the Income Protection Plan, a reference to the Waiting Period, Benefit Period and Benefit Amount will, unless stated otherwise, refer to each component of the benefit or option.

#### **Occupation Class**

When reference is made to the occupation class of the life insured, initially this will be the occupation class at the start date of the Plan. The occupation class at the Plan start date will be shown in your Policy Certificate. Your financial adviser will inform you of the occupation class that will apply to you when determining the insurance cover that is applicable. An occupation class will depend on the type of work, and the duties involved.

#### **HEADINGS**

Headings in the Policy Conditions have been included to assist understanding but they do not alter how clauses are to be interpreted. Where the context provides for it, words indicating the singular can be taken to mean the plural and vice versa.

#### **GUARANTEE OF UPGRADE**

As time goes by, the Policy Conditions may be improved. These new conditions will be included in your Policy if, at the time of the improvement, there is no increase to the premium rate table as a result of the improved conditions.

Any new conditions will not be included in your Policy if the Policy owner (or the life insured if the Policy is owned by the Trustee) tell us not to include any improvements to your Policy.

If the life insured has any existing symptoms prior to an improved condition being included, payment under the improved condition may not be made.

#### **CHANGES TO POLICY CONDITIONS**

Policy Conditions can only alter if agreed to by you and TOWER (and the Trustee if applicable) and the change is made in writing by an authorised member of TOWER's staff.

If you received advice in relation to the purchase of a Policy, the person who gave that advice does not have authority to alter the Policy Conditions.

#### **TERM OF POLICY AND PLAN**

A Policy will be come effective when TOWER receives and accepts your application for insurance and the first premium is made. This will be known as the Policy or Plan start date, as applicable and will be shown in the Policy Schedule.

The term of your Policy is the period from the Policy start date until the earliest of:

- all Plans under the Policy ceasing for all lives insured;
- TOWER receiving a written request from an authorised person to cancel;
- the Policy lapsing for non-payment of the premium; or
- all accrued benefits having been paid and no further Plans apply.

The term of your Plan is the period from the Plan start date until the earliest of:

- the Plan end date;
- TOWER receiving a written request from an authorised person to cancel;
- the death of the life insured; or
- the full Benefit Amount being paid under the Life Protection Plan or the Crisis Protection Plan.

If it is indicated in the Application Form that a Plan is to replace all or part of existing insurance, cover under that Plan will not start until the existing insurance has been cancelled.

### POLICY ALTERATIONS AND INCREASES

Policy alterations and increases can only be made if the facility for which you are applying or the Plan is available at the time and TOWER (or the Trustee if applicable) accepts the application for an alteration or increase.

#### **HOW TO APPLY**

You can only apply for the TOWER Protection Policy by completing the Application Form which is attached to this PDS. Once completed and signed, this should be handed to your financial adviser to be sent to TOWER.

Please look after this PDS as it provides you with important information relating to your Policy.

If the application is for insurance which is to replace an existing policy, you need to provide details of that policy. Cover under the TOWER Protection Policy will not start until TOWER has accepted your application and cover under the existing policy ceases.

All the information requested in the Application Form is important as it allows TOWER to assess your application for insurance promptly.

It is also important that you and the life to be insured (if applicable) understand and comply with the Duty of Disclosure set out opposite.

#### **DUTY OF DISCLOSURE**

Before your application for insurance can be accepted, the Policy owner and any life to be insured have a duty to inform us of any matter that the Policy owner or any life to be insured know, or could be reasonably expected to know, and which may affect our decision to grant insurance or the terms of that insurance. The same duty applies before the benefits are varied, extended or reinstated. This duty does not apply to a matter that reduces our risk, is common knowledge, that we know or ought to know in the ordinary course of business, or of which does not require disclosure.

The duty of disclosure applies even after your application is completed and submitted to us and we advise that we have accepted your application.

If the Policy owner or any life to be insured does not disclose relevant matters and, if we had known about them, and would not have granted insurance at all, the benefits can be cancelled or reduced within three years from when it was issued or any time if that non-disclosure is fraudulent. Alternatively, we may, within three years of the date, reduce the Benefit Amount to the figure which would have been granted for the premium charged, if all relevant matters had been disclosed.

#### PREMIUMS AND CHARGES

#### **HOW MUCH WILL IT COST?**

The cost of your insurance cover will depend on how much insurance cover you need, your age, your gender, whether or not you smoke and how often you choose to pay your premiums. We will also take into consideration your occupation, health and personal pastimes.

The government imposes duties and charges which we will include in your premium. A Policy fee may also apply.

Discounts may become available from time to time but these may not apply for the full term of your Policy.

Our minimum premium is currently \$330 a year for a new Policy and \$110 a year for an increase to an existing Policy.

Your Policy Schedule will show you the first year's premium amount or the first installment premium amount. Your premium amount will include any extra amounts charged to you which you would have first agreed to when we accepted your application or reinstated your Policy or a Plan under it.

We will provide you with a table of premium rates upon your request.

### DO I HAVE ANY OPTIONS REGARDING THE COST?

You can choose to have the costs calculated using either a stepped or level premium option.

If you select stepped premiums the amount you pay will be based on your

age at each statement date. This generally means your premium will increase each year.

If you select level premiums the amount you pay will be based on your age at the start of the Plan. This generally means your premium will only increase if:

- you include a new Plan or benefit option to your Plan;
- your Benefit Amount increases;
- the Policy fee increases;
- the rates in the premium rate table increase;
- Policy discounts no longer apply; or
- government duties or charges increase.

If you choose to alter your cover, the rates used to calculate premiums for the alteration will be based on your age at that time.

#### WILL THE COSTS CHANGE?

We use premium rate tables to calculate the cost of insurance cover requested.

Our premium rate table can only change if we receive advice from our actuary. If premium rates are to change, we will apply any change in cost to a group of policies under the same premium rate table or occupation class, not just to your Policy.

If we change our premium rate tables we will advise you in writing at least 30 days prior to the change taking effect.

The premium you pay will also include government duties and may include a Policy fee.

If we need to increase your premium as a result of changes in government duties we will advise you in writing.

The Policy fee may be payable as part of each premium or premium installment. If a Policy fee is payable details will be set out in your Policy Schedule.

The Policy fee will not increase each year by more than the greater of the Indexation Factor or 3%.

THE POLICY FEE CHANGES WITH DIFFERENT				
PREMIUM OPTIONS:				
Premium	Per	Annual		
Frequency	installment	Equivalent		
Yearly	\$81.62	\$81.62		
Half Yearly	\$40.81	\$81.62		
Quarterly	\$22.26	\$89.04		
Monthly	\$7.42	\$89.04		

#### **HOW OFTEN DO I HAVE TO PAY?**

You can choose to pay your premiums yearly, half-yearly, quarterly or monthly.

If you choose to pay monthly or quarterly premiums a frequency loading of 9% will apply. This means you will pay a higher premium than if you choose to pay half-yearly or yearly.

If you choose to pay by direct debit, deductions will be made on or around the due date, as dictated by weekends and public holidays.

Your financial institution may charge you a fee if you select to pay your premium by direct debit.

If you select to pay your premiums by credit card, we may pass any related charges on to you.

Premiums are payable in advance, by the due date shown in your Policy Schedule.

### WHAT HAPPENS IF I FORGET TO PAY?

If we do not receive your first premium, insurance cover will not be provided under the Policy and the Policy will be deemed to have never commenced.

If we do not receive a premium payment when it is due (other than the first premium) we will send a reminder notice to you and allow you a grace period of 30 days in which to pay the premium.

If the premium has not been paid by the end of the grace period stated in your reminder notice, your Policy will lapse on that date and your insurance will no longer apply.

If your Policy lapses or a Plan under it is cancelled, we will consider an application to have it reinstated.

An application for reinstatement can be made to a lapsed Policy within any 12 month period. We will require a reinstatement application to be completed. All reinstatement applications are subject to underwriting and we may ask for extra information as per underwriting requirements.

It is a requirement that all premium arrears are paid in order to reinstate a Policy. When the Policy has lapsed for a period greater than 12 months you can apply for a new Policy subject to full underwriting.

Underwriting is the process by which we assess risks associated with accepting your application based on the life to be insured's health and other relevant factors eg. occupation and income.

We do reserve the right to decline an application for reinstatement if you allow the Policy to consistently lapse.

If we reinstate your Policy or any Plan under it, no claim payment will be made for:

- any Injury or death which occurred while your Policy or Plan was lapsed; or
- any Sickness, including Terminal Illness, which became apparent while your Policy or Plan was lapsed.

In order for a claim to be paid, an event giving rise to a claim must occur while the Policy or Plan is current.

If a claim is payable after your premium is due, but before your Policy lapses, we will pay the claim in line with the Policy conditions.

Any outstanding premiums will be deducted from the claim amount.

If your premiums are not paid yearly, we will deduct the balance of the current year's premium when a claim payment results in the Policy or Plan ending.

#### ARE THERE ANY HIDDEN FEES?

There are no hidden fees or charges. We fully describe all of our fees and charges for the Policy in this Section 1 of this PDS.

#### **CAN TOWER CANCEL MY POLICY?**

If during the term of your Policy your premium is continually paid up to date or before the end of the grace period your Policy will remain current.

This means your insurance Policy will continue regardless of any changes in your health, occupation or pastimes.

We will honour claim payments in line with the Policy Conditions if you have:

- complied with the duty of disclosure; and
- answered all questions in your application form honestly and accurately.

## IS THERE ANYTHING ELSE I SHOULD KNOW?

Some Plan Exclusions and Adjustments will apply to your Policy. Full details of the Plan Exclusions and Adjustments can be found in the relevant Policy Conditions of Section 2 or 3 of this PDS (as applicable).

We will send you an annual statement on each statement date. The statement date will be shown in your Policy Schedule when the Policy is issued to you. A replacement schedule will be issued to you if there are any changes which affect your Policy.

Please direct any queries you have about your Policy to us on free call 1800 226 364, or the financial adviser that assisted you when purchasing your Policy.

#### **HOW TO MAKE A CLAIM**

If you wish to make a claim, please contact us at the earliest possible opportunity. Our contact details can be found on the inside back cover of this document. This will assist us to begin the assessment process and identify any opportunities where further assistance can be provided.

If you are intending to claim disability benefits under the Income Protection Plan and/or Business Expense Plan, a case manager will be appointed to look after your claim and will contact you to discuss the circumstances of your condition and needs at that time.

The case manager will also obtain sufficient information in order to determine which definition (income, hours, or duties) will be used to assess your claim to best suit your circumstances.

A claim form will be sent to you for completion, return and final assessment.

You and the life insured, if applicable, need to fully co-operate in meeting all requirements, as eligibility for and the extent of claim benefits will be conditional on these requirements being met in a form satisfactory to the case manager.

The case manager will contact you in writing of the decision made at the conclusion of our assessment.

#### **EVENT GIVING RISE TO A CLAIM**

An event giving rise to a claim must occur and claim payments must start

to accrue and will only be made and continue while cover under the relevant Plan is provided.

You need to provide advice in writing of an event giving rise to a claim as soon as reasonably possible otherwise claim payments may be reduced to the extent that the ability to assess the claim has been prejudiced by the delay.

## CLAIM REQUIREMENTS AT YOUR EXPENSE

To assess your claim we will require the following:

- proof of the event for which a claim is being made;
- for Income Protection Plan and Business Expense Plan, a monthly medical certificate in a form to be determined by the case manager;
- proof of payment, when a claim for reimbursement is being made; and
- proof of age (unless previously provided).

You may also need to provide:

- proof of Policy ownership; and
- a signed discharge from an authorised person.

For the Income Protection Plan and Business Expense Plan you will be advised if you are required to provide:

 verification of the life insured's Monthly Earnings and Business Expenses stated in the application; and/or  verification of the life insured's Monthly Earnings and Business Expenses before and after the event giving rise to your claim.

Should proof of income of the life insured's Monthly Earnings have been provided at the time of the application being submitted, this will not need to be submitted again at the time of claim.

Costs incurred in supplying the documents referred to above must be met by you.

### CLAIM REQUIREMENTS AT TOWER'S

You will be advised if other requirements need to be satisfied. If TOWER requests that further requirements be satisfied, they will meet any costs that you incur in order to satisfy such requirements. Depending on the type of claim, you may be required to provide some or all of the following:

#### **Medical Requirements:**

- an examination of the life insured by a Medical Practitioner of our choice.
   This may involve imaging studies and clinical, histological and laboratory evidence;
- confirmatory assessment or diagnosis by a specialist Medical Practitioner of our choice; and
- proof that a surgical procedure was medically necessary and was the usual treatment for the underlying condition.

For Terminal Illness benefit claims you will normally only need to provide a medical certificate from the treating medical specialist. However, we reserve the right to obtain any additional information that we deem necessary.

#### **Financial Requirements:**

 an audit of the life insured's business and personal financial circumstances as often as is required. This may include auditing documents that constitute a legal requirement such as business and personal taxation returns.

#### **Interview Requirements:**

 interviews with various parties, including you and the life insured if applicable, in relation to your claim, by a member of our staff or someone appointed by us, as often as is required.

#### **Other Information Requirements:**

- access to details of the life insured's previous medical consultations;
- assessment of current functional and vocational capacity by an appropriately qualified person selected by us;
- obtaining information from various parties, including you and the life insured if applicable, in relation to your claim, by a member of our staff or someone appointed by us, as often as is required. This may include, but not be limited to, details of any previous Injury or Sickness claims in relation to the life insured and details of previous occupation duties.

### FOLLOWING ADVICE OF MEDICAL PRACTITIONER

Claim payments will be contingent on the life insured following the reasonable advice of a Medical Practitioner, including recommended courses of treatment and rehabilitation.

If the life insured is in Australia, becomes disabled and subsequently travels or resides overseas, claim payments will only be made if, in travelling or residing overseas, the life insured is following the advice of the treating Medical Practitioner and you have advised the case manager in advance of the life insured's start date of travel.

# YOUR OBLIGATION REGARDING DISABILITY DURATION AND SEVERITY

You have an obligation to mitigate your loss, ie. you must not knowingly contribute to the severity or longevity of your disablement, or your claim may not be accepted.

#### **CLAIMS ASSESSMENT**

Eligibility for, and the extent of, claim payments relating to the Sickness or Injury of the life insured, will be based solely on the impact of the Sickness or Injury. Specifically excluded claims will be any additional impact due to economic, seasonal or non-medical factors.

Within the Income Protection Plan and the Business Expense Plan periods of disability of less than one month will be paid at the rate of 1/30th of the Benefit Amount for each day the life insured is Totally or Partially Disabled.

#### MISSTATEMENT OF AGE

If the age of the life insured has been misstated and the premium paid is lower than required, claim payments will be reduced so that benefits payable will be equivalent to the amount that the premium paid would have purchased at the time. If the premium paid is higher than required, overpaid premiums will be refunded.

#### **PAYMENT OF CLAIM**

If you are legally competent to apply for a claim, all benefits will be paid to you or your legal, personal representative. Otherwise we will pay benefits to whom we are legally permitted to make payments.

If the Policy is owned by the Trustee or the trustee of a complying superannuation fund, and you are legally competent to apply for a claim payment, all benefits will be paid to the Trustee.

#### **TAXATION**

This taxation information is a general statement only and is based on the continuance of present taxation laws and rulings and their interpretation. Your individual circumstances may be different and have not been taken into account in providing this information. It is important, therefore, that you obtain independent, professional taxation advice, specific to your circumstances regarding any tax implications of purchasing a Policy, or investing in or contributing to superannuation.

This Policy is treated as input taxed under the Goods and Services Tax and any cost of GST will be included in the premium rates. An input tax credit will not be available to the Policyholder.

We reserve the right to make changes to this product and premium rates in response to any taxation or other legal changes.

For Income Protection and Business Expense Plans, premiums are generally tax deductible and benefits paid are assessable as income. This is not the case for Life Protection or Crisis Protection Plans. A different position may apply if the Plan is effected for business purposes and you should seek specific advice.

Contributions to a superannuation fund may also be eligible for tax deductions.

Benefits payable under these Plans may be assessed under the capital gains provisions if you are not the beneficial owner of the Policy (as defined under the Income Tax Assessment Act 1997), or acquired the Policy for consideration. We usually do not deduct or remit tax from claim payments, unless required to by law.

If you have effected your Policy through TOWER Australian Superannuation Limited (the Trustee) the following information is relevant to you.

## ARE CONTRIBUTIONS TAX DEDUCTIBLE?

#### Individual Members

If you are self-employed, substantially self-employed or an employee with no superannuation support you are eligible for a tax deduction on your personal superannuation (up to certain maximum deductible limits), provided you notify the Fund of your intention to do so. These contributions will be taxable to the Fund at 15%. A person is deemed to be substantially self-employed if their wage or salary and reportable fringe benefits from an employer are less than 10% of their total assessable income and reportable fringe benefits.

The amount eligible for a tax deduction is equal to the first \$5,000 pa of contributions, and 75% of all additional contributions, subject to the maximum deductible limits shown in the table opposite.

#### **Employers**

Employer contributions (up to the maximum deductible limits) are generally tax deductible to the employer where

they are made for the purpose of providing superannuation benefits for an employee or the employee's dependants.

### WHAT ARE THE MAXIMUM DEDUCTIBLE LIMITS?

Maximum deductible contribution limits per employee are age based flat dollar amounts as follows:

Age in Years	Maximum Deductible Contributions (2003/2004)
Under age 35	\$13,233
35 to 49	\$36,754
50 and over	\$91,149

The amounts are indexed annually on 1 July each year as advised by the Government.

#### WHEN DOES A TAX REBATE APPLY?

The previous 'tax rebate' that was available to low income earners has recently been replaced with the Government's co-contribution scheme. Since 1 July 2003, the Government will match eligible personal superannuation contributions made by qualifying low income earners of up to \$1,000pa.

The maximum Government cocontribution applies to those on or below an income of \$27,500 on a dollar for dollar basis, and tapers off for those incomes between \$27,500 and \$40,000.

### WHEN DOES THE SUPERANNUATION SURCHARGE APPLY?

The Superannuation Surcharge will apply where your adjusted taxable income is greater than the Surcharge threshold. The threshold for the 2003/2004 financial year is \$94,691.

The Surcharge will be applied to surchargeable contributions made to the Fund. Surchargeable contributions include any contribution made by your employer (including certain eligible termination payments from your employer) and personal contributions for which you are entitled to and have claimed a tax deduction.

The Surcharge is increased by 1% for each \$1,355 of adjusted taxable income earned in excess of \$94,691. A maximum Surcharge of 14.5% is payable if your adjusted taxable income is \$114,981 or more. If the surcharge applies to you, the Trustee may reduce your cover or benefit.

If you do not provide your Tax File Number (TFN), the Surcharge may be payable at the maximum rate regardless of adjusted taxable income. See page 15 for information relating to provision of Tax File Numbers.

Please note that from 1 July 2003, the superannuation payment surcharge rate will be reduced to 12.5% over a period of three years. For the 2003/2004 income year, the maximum surcharge rate has been reduced from 15% to 14.5%.

### IS THERE ANY TAX ON WITHDRAWAL?

Superannuation withdrawals (apart from withdrawals made by persons who hold a temporary visa and are permanently departing Australia – see below) are generally referred to as Eligible Termination Payments (ETP). ETP's have a number of components, each of which are taxed differently on withdrawal. The various ETP components and their tax treatment are as follows:

## Pre-July 1983 And Other Concessional Components

5% of these components is included as assessable income and taxed at your marginal rate plus the Medicare Levy. The remainder is not taxable.

#### Post-June 1983 Component

The amount of this component that is subject to tax depends on your age at the date of withdrawal, as follows:

Your Age	Amount	Untaxed	Taxed
	Taxed	Rate	Rate
Under 55	All	30% plus	20% plus
		Medical	Medicare
		Levy	Levy
55 and	Up to	15% plus	Nil
over	\$117,576*	Medicare	
		Levy	
55 and	Over	30% plus	15% plus
over	\$117,576*	Medicare	Medicare
		Levy	Levy

\*This amount applies to the 2003/2004 tax year and will be increased in line with Average Weekly Ordinary Time Earnings (AWOTE) as at 1 July each year.

The Medicare Levy applicable in the 2003/2004 tax year is 1.5%. You may pay a higher levy depending on your taxable income and whether or not you hold private health insurance.

#### **Undeducted Contributions**

No tax is payable on this component.

#### **Excessive Component**

Amounts in excess of your Reasonable Benefit Limit (RBL) will be taxed at the highest marginal tax rate, currently 47% plus the Medicare Levy. For more information on RBLs refer to page 15.

## Capital Gains Tax Exempt Component

No tax is payable on this component, provided it is within your RBL.

#### Post June 1994 Invalidity Component

This is any invalidity payment made after 30 June 1994.

An invalidity payment is an ETP made to a person whose employment is terminated early (ie. before the date for normal retirement) because of invalidity.

To have a post June 1994 invalidity component, you must obtain a certificate from two qualified Medical Practitioners stating that the invalidity is likely to result in you being unlikely to ever be employed in a capacity for which you are reasonably qualified because of education, training or experience.

This component is exempt from tax.

#### Post 30 June 1994 Bona Fide Redundancy Or Early Retirement Scheme Payments

The first \$5,882 plus \$2,941 for each year of completed service is free of tax and cannot be rolled over. These amounts are for the year ending 30 June 2004 and will be indexed each year. The amount in excess of these limits is an ETP and is allocated between the pre-July 1983 and the post-June 1983 components.

#### Withdrawals Made By Persons Holding An Eligible Temporary Residents Visa

Since 1 July 2002, people who have entered Australia on an eligible temporary residents visa, and who subsequently permanently depart Australia, are able to receive payment of any superannuation they have accumulated. The payment will be subject to special withholding tax, to be withheld by the Fund when making any payments.

These superannuation payments will be taxed as follows:

- Undeducted contributions and post June 1994 invalidity component - 0%
- Post June 1983 untaxed element 40%
- Remainder 30%

Please note that that this concession does not apply to New Zealand citizens, who do not meet the eligibility criteria.

### WHAT TAX IS PAYABLE ON DEATH BENEFITS?

Any death benefits paid will be assessed against the deceased member's pension RBL.

If the benefit is within your RBL:

- benefits paid to your dependants (other than children who are over 18 and are not financially dependent on you at the time of death) will be exempt from tax;
- payments to non-dependants and children who are over 18 but are not financially dependent on you at the time of death will be taxed as an ETP except that the taxed element of the post 30 June 1983 component which will be taxed at the rate of 15% plus the Medicare Levy. Insurance benefits may be taxed up to 30% plus the Medicare Levy.

A dependant means your legal or defacto spouse, child under 18 years (including adopted child, step-child and ex-nuptial child) or any person financially dependant on you on the date of death.

Amounts in excess of your RBL will be taxable at the highest marginal tax rate which is currently 47% plus excess amounts that reflect post-June 1983 elements are taxed at 38% plus the Medicare Levy.

### WHAT ARE THE SPOUSE CONTRIBUTION RULES?

The Government allows you to contribute to superannuation on behalf of your spouse and for your spouse to contribute to superannuation for you.

Under these rules, a spouse can make 'eligible spouse' contributions into a superannuation fund as long as the spouse for which contributions are being made is under age 65 or under age 70 and gainfully employed for at least 10 hours per week.

An eligible spouse contribution is a superannuation contribution made in respect of a legal or defacto spouse to a superannuation fund.

Any spouse contributions made are subject to preservation which may mean that the benefit cannot be paid by the fund until the spouse meets a condition of release under applicable superannuation law.

#### **SPOUSE CONTRIBUTION REBATE**

Eligible spouse (married or defacto) contributions, are entitled to a rebate of up to \$540 for superannuation contributions made, providing the spouse in respect of whom they are made is on a low income or not working.

The rebate is equal to 18% of the eligible spouse contributions made, up to a maximum of \$3,000. This limit reduces by \$1 for every \$1 of the spouse's assessable income and reportable fringe benefits that exceed \$10,800. No rebate is available if the spouse in respect of whom they are made has assessable income plus reportable fringe benefits of \$13,800 or more.

It is your (the taxpayer's) responsibility to maintain a record of eligible spouse contributions made for the purpose of claiming the rebate.

### WHAT ARE THE REASONABLE BENEFIT LIMITS (RBL)?

The Government limits the amount you can withdraw from superannuation that will qualify for concessional tax treatment. This is known as your RBL.

If you withdraw your superannuation benefits as a lump sum you are entitled to receive up to \$588,056 at the concessional tax rate. If you elect to receive your superannuation benefits in the form of a complying pension you are entitled to receive up to \$1,176,106 at the concessional tax rate.

The lump sum amount of \$588,056 will be discounted by 2.5% for each year that you are less than 55 years of age.

These amounts will be indexed in accordance with the changes in Average Weekly Ordinary Time Earnings (AWOTE). The present figures apply until 30 June 2004.

Higher RBL amounts may apply if you have established a transitional RBL. For more information on transitional RBL's, please contact your financial adviser.

## DO I NEED TO PROVIDE MY TAX FILE NUMBER?

Legislation allows your Tax File Number to be used for the following purposes:

- taxing withdrawals from the Fund at a concessional rate;
- assisting you to locate superannuation benefits particularly where you have interests in several funds accumulated over a long period of time;
- passing your Tax File Number to the Australian Tax Office if you receive a benefit or when you have reached aged pension age and have unclaimed superannuation money;
- passing your Tax File Number to a superannuation fund receiving any benefits being transferred; and
- compliance with Superannuation Surcharge arrangements.

The Trustee will request that you supply your Tax File Number. You are, however, under no obligation to provide your Tax File Number.

If you elect not to provide your Tax File Number, the following may apply:

- more tax may be payable on superannuation benefits and contributions than would otherwise apply (however you may be able to reclaim this amount from the Australian Tax Office); and
- it will be more difficult to locate superannuation benefits, particularly if you change jobs and addresses.

These statements concerning the taxation treatment of your benefits are general in nature, and are based on current and proposed law. It is important that you obtain your own independent tax advice, both when joining the Fund and in the future. It is important to note that as your circumstances change so might the tax treatment of your contributions and any other payments made through the Fund.

### **SECTION 2**

### | TOWER protection policy |

The information contained in this Section 2 relates to the TOWER Protection Policy issued by TOWER Australia Limited only.

#### **CONTACT DETAILS**

For any assistance please contact TOWER Australia Limited:

- Telephone 1800 226 364; or
- Facsimile 1800 654 946; or
- On our website www.toweraustralia.com.au; or
- At our postal address PO Box 142, Milsons Point, NSW 1565.

The contact details for each of TOWER Australia's state offices are found on the inside back cover of this document.

#### **TERMS USED IN SECTION 2**

Policy means the TOWER Protection Policy.

Plan means the product or products for which you have applied.

We, us, our, and TOWER mean TOWER Australia Limited.

I, my, you and your mean the Policy owner.

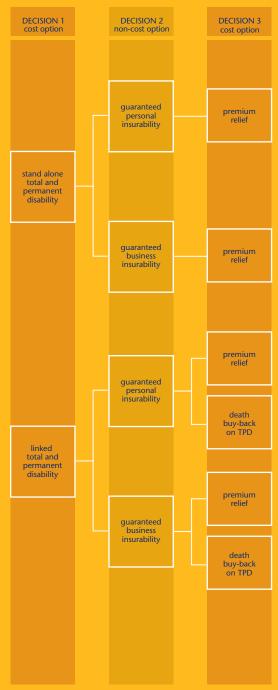
If a term or word is defined in this Section 2, it will be capitalised. You should consult the Policy Conditions referred to in each Plan to obtain the relevant meaning.

# LIFE PROTECTION PLAN & TOTAL AND PERMANENT DISABILITY

decision-making process

This part of Section 2 sets out information relating to the Life Protection Plan and Total and Permanent Disability including the following:

- Plan information relating to the Life Protection Plan and Total and Permanent Disability (see pages 18 to 19); and
- the Policy Conditions of the Life Protection Plan and Total and Permanent Disability (see pages 20 to 26).



# LIFE PROTECTION PLAN & TOTAL AND PERMANENT DISABILITY

| plan information |

#### **PLAN OVERVIEW**

This Plan Overview is only a brief description of the Life Protection

Full details and any conditions or applicable restrictions of the Life Protection Plan are outlined in the Policy Conditions.

The Life Protection Plan provides:

- a lump sum on the death of a life insured and/or
- a Total and Permanent Disability benefit payable if the life insured becomes Totally and Permanently Disabled.

We may pay a lump sum in advance if a life insured is diagnosed with a Terminal Illness.

Insurance cover is provided 24 hours a day, worldwide, subject to normal Policy terms and conditions.

**Standard benefits** included in the Life Protection Plan are:

- Death Benefit
- Terminal Illness Benefit
- Premium Freeze Benefit
- Advanced Payment Benefit

**Optional benefits** available at no extra cost are:

- Guaranteed Personal Insurability Option
- Guaranteed Business Insurability Option

**Optional benefits** available at an extra cost are:

- Total and Permanent Disability (TPD)
- Premium Relief Option
- Death Buy-Back on TPD

Further details of these benefits can be found in the Policy Conditions section commencing on page 20.

The Total and Permanent Disability benefit can be linked to your Life Protection Plan.

If you choose to take the Total and Permanent Disability Benefit as a Stand Alone Plan it will not include the Death or Terminal Illness Benefits.

#### WHO CAN APPLY?

If the life insured is between the ages of 16 next birthday and 70 next birthday, and you select stepped premiums you can apply for the Life Protection Plan.

If the life insured is between the ages of 16 next birthday and 60 next birthday, and you select stepped premiums you can apply for Total and Permanent Disability.

If the life insured is between the ages of 16 next birthday and 55 next birthday, and you select level premiums you can apply for Life Protection and the Total and Permanent Disability benefit.

#### **HOW MANY PEOPLE CAN APPLY?**

Up to 5 people can be covered by the Life Protection Plan and any optional benefits under the Plan.

### CAN MY POLICY BE SUPERANNUATION OWNED?

If you choose, your Life Protection Plan can be owned by the trustee of a complying superannuation fund. This means the trustee of your superannuation fund will become the Policy owner and you will become a member of the fund. Any benefits we pay will be paid to the trustee who will then pay such benefits in accordance with the governing rules of the your superannuation fund.

If your Life Protection Plan is owned by a trustee of a superannuation fund there may be instances where a benefit is payable by us under the Policy but is withheld by the trustee due to superannuation law or the governing rules of the superannuation fund. This may mean that a payment to you may be delayed until a condition of release or another condition in the governing rules of the superannuation fund is satisfied. For more details of these arrangements, please contact your financial adviser or the trustee of your superannuation fund.

If you would like your life insurance to be held by the trustee of your superannuation fund you must:

 be eligible under superannuation law to make contributions to a superannuation fund; and  complete the additional information included in our Application Form, attached to this PDS.

#### **HOW MUCH CAN I APPLY FOR?**

If you are applying for the Life Protection Plan you can nominate any financially justifiable amount as your sum insured.

If you are applying for the Total and Permanent Disability benefit you can apply for up to \$2,000,000. This is the maximum total allowed for your combined insurance contracts, whether they are with TOWER or with another organisation.

### WILL MY COVER INCREASE WITH INFLATION?

Your Policy has a built in Inflation Protection Benefit. This means that we will increase the Benefit Amount under your Policy by the greater of the Indexation Factor and 3%.

This increase will occur on each statement date unless:

- you tell us that the Inflation Protection Benefit is not to apply to your Policy; or
- premiums are being waived under the Premium Relief Option.

On the event of an increase, a new premium will be calculated to incorporate the increased Benefit Amount. This calculation will also take into account the life insured's age and premium type, (ie. the stepped or level premium).

We will not take into account any changes in the life insured's health, occupation or pastimes.

The maximum amount that your Benefit Amount can be increased to under the Inflation Protection Benefit is:

- \$3,000,000 for the Life Protection Plan;
- \$2,000,000 for Total and Permanent Disability.

At the statement date prior to the life insured's 65<sup>th</sup> birthday, your TPD Benefit Amount when linked to the Life Protection Plan will be the lesser of:

- the amount shown in your latest Policy Schedule; and
- \$1,000,000.

Increases under the Inflation Protection benefit will cease on the earlier of the statement prior to the life insured's 65<sup>th</sup> birthday or when you ask us not to increase the Benefit Amount.

#### **HOW LONG WILL MY COVER LAST?**

The Plan end date for the Life Protection Plan is the statement date prior to the life insured's 100<sup>th</sup> birthday.

Level premiums will end at the statement date prior to the life insured's 65<sup>th</sup> birthday and will revert to stepped premiums until the statement date prior to the life insured's 100<sup>th</sup> birthday.

Cover under the Total and Permanent Disability Benefit when linked to the Life Protection Plan will end at the statement date prior to the life insured's 100<sup>th</sup> birthday.

The definition of Total and Permanent Disability changes at the statement date prior to the life insured's 65<sup>th</sup> birthday to Loss of Independent Existence

Cover under stand alone TPD will end at the statement date prior to the life insured's 65<sup>th</sup> birthday.

Cover under the Life Protection Plan will cease upon the death of the life insured.

#### IS THERE A COOLING OFF PERIOD?

After you receive notification from us that your application for the Life Protection Plan has been accepted on standard terms, or you accept any nonstandard terms offered to you, you have 28 days to check that the Life Protection Plan meets your needs.

This is known as the cooling off period. Within this time you may send us a request in writing asking us to cancel the Life Protection Plan. You will then receive a full refund of all premiums paid and no charges will apply.

The only conditions in the cooling off period are as follows:

- if notice of acceptance was sent to you by post it will be deemed to have been received by you at the time it would have been delivered in the ordinary course of the post, and
- no refund can be made if a claim has been made under your Life Protection Plan.

life protection plan (LPP)

#### **BENEFITS**

#### **Death Benefit**

When the life insured dies, the Benefit Amount will be paid, providing the benefit is current.

#### **Terminal Illness Benefit**

When the life insured is diagnosed as Terminally III, the Benefit Amount will be paid to a maximum amount of \$2,000,000, providing the Death Benefit is current.

If the Terminal Illness Benefit paid equals the full Benefit Amount, the Life Protection Plan will cease.

If the Terminal Illness Benefit paid is less than the full Benefit Amount:

- the full Benefit Amount will be reduced by the Terminal Illness Benefit paid;
- premiums will be payable based on the reduced Benefit Amount; and
- the reduced Benefit Amount will be paid when the life insured dies.

#### **Premium Freeze Benefit**

If a premium is paid as a stepped premium and the life insured is older than age 45, the Premium Freeze Benefit can be activated.

Under the Premium Freeze Benefit the Benefit Amount of the Life Protection Plan and the Total and Permanent Disability Benefit, if applicable, will reduce in order to keep the premium amount level. The new Benefit Amount will be that which can be purchased by the frozen premium. Therefore, where premiums would have otherwise increased in order to maintain the same level of cover, premiums will remain level, however there will be a corresponding reduction in cover.

When the Premium Freeze Benefit is activated, the Inflation Protection Benefit will not apply. If you stop using the Premium Freeze Benefit within 3 years of it starting, the Inflation Protection Benefit will recommence if it was applicable prior to the Premium Freeze Benefit being activated.

#### **Advanced Payment Benefit**

The Advanced Payment Benefit is an advance payment of \$10,000 from the Death Benefit Amount. The Advanced Benefit payment will be paid when the death certificate of the life insured is provided to TOWER.

The benefit will be paid to the person who will receive the Death Benefit Amount on the death of the life insured.

Any payment of the Advanced Payment Benefit will reduce the Death Benefit Amount.

The following conditions apply:

 there will be no payment of the Advanced Payment Benefit in the first year of commencement, or

- reinstatement of the Life Protection Plan if death was the result of suicide; and
- the Advanced Payment Benefit may not apply in the first 3 years if the life insured's death was not the result of an Accident.

Thereafter, the benefit will apply regardless of the cause of death.

Payment of the Advanced Payment Benefit does not mean any admission or acceptance of any claim or liability regarding current or future payments under the Life Protection Plan.

Should our claims assessment find that the Death Benefit Amount will not be paid due to a breach of the life insured's Duty of Disclosure, we will require repayment of the Advanced Payment Benefit Amount.

## BENEFIT OPTIONS AT NO ADDITIONAL COST

The benefit options listed below only apply if indicated in your Policy Certificate.

### **Guaranteed Personal Insurability Option**

Under the Guaranteed Personal Insurability Option, you can increase the Benefit Amount of the Life Protection Plan and Total and Permanent Disability Benefit, subject to:

 an application for an increase being made within 30 days of an Allowable Event (as described opposite);

- the life insured being less than age 55 at the time of an Allowable Event;
- the increase being up to the lesser of:
  - 25% of the original Benefit Amount,
  - \$200,000,
  - five times the annual amount of salary increase, or
  - the amount of mortgage being taken out or increased;
- total death cover on the life insured, (including the cover with TOWER and any other organisation), being less than \$3,000,000;
- total Total and Permanent Disability cover on the life insured, (including the cover with TOWER and any other organisation), being less than \$2,000,000, and
- evidence, satisfactory to us, of the Allowable Event, being provided.

Using this option, the maximum amount by which you can increase the sum insured is the lower of:

- the original sum insured; or
- \$1,000,000,

subject to total cover not exceeding \$3,000,000 for death and \$2,000,000 for TPD.

If Total and Permanent Disability Benefits are attached to the Life Protection Plan, the Total and Permanent Disability cover cannot exceed the death cover. The Guaranteed Personal Insurability Option can only be used once in any 12 month period following a statement date. If you select the Guaranteed Personal Insurability Option, you may not select the Guaranteed Business Insurability Option.

The premium for the new Benefit Amount will be calculated in line with the Policy Conditions and will take into account any extra premiums charged, and special provisions that apply to, the Life Protection Plan or Total and Permanent Disability Benefit (if applicable). If cover increases as a result of the Guaranteed Personal Insurability, changes in the health, occupation or pastimes of the life insured will not be taken into account.

#### Allowable events are:

- the birth of a child where the life insured is a parent;
- the adoption of a child by the life insured;
- marriage of the life insured;
- a change in employment status of the life insured where the life insured's salary increases by at least \$10,000 a year; and
- taking out, or increasing, a mortgage by the life insured (either alone or jointly with another person) on the purchase of a home which is the primary residence of the life insured.

If you select the Guaranteed Personal Insurability Option, then during the first

six months after exercising this option, the increased portion of the sum insured will only be paid in the event of the life insured suffering:

- · Accidental Death, or
- Total and Permanent Disability that is caused by Accident (if the Total and Permanent Disability option has been selected).

The Guaranteed Personal Insurability Option cannot be exercised while premiums are being waived under the Premium Relief Option.

#### **Guaranteed Business Insurability Option**

Under the Guaranteed Business Insurability Option, you can increase the Benefit Amount of the Life Protection Plan, and Total and Permanent Disability Benefit, subject to:

- our receipt of acceptable supporting financial evidence;
- the life insured being less than age
   at the time of an Allowable Event (as described below);
- the increase being up to the lesser of:
  - 25% of the original Benefit Amount,
  - \$200,000,
  - 5 times the average of the last 3 years consecutive annual increases in the insured person's annual remuneration package, or
- the increased amount in the person's financial interest in the business;

life protection plan (LPP)

- total death cover on the life insured, (including the cover with TOWER and any other organisation), being less than \$3,000,000; and
- total Total and Permanent Disability cover on the life insured, (including the cover with TOWER and any other organisation), being less than \$2,000,000.

Using this option, the maximum amount by which you can increase the sum insured is the lower of:

- · the original sum insured; or
- \$1,000,000,

subject to total cover not exceeding \$3,000,000 for death and \$2,000,000 for TPD.

The Guaranteed Business Insurability Option can only be used once in any 12 month period following a statement date. If you select the Guaranteed Business Insurability Option, you may not select the Guaranteed Personal Insurability Option.

The premium for the new Benefit Amount will be calculated in line with the Policy Conditions and will take into account any extra premiums charged, and special provisions that apply to the Life Protection Plan, and the Total and Permanent Disability Benefit (if applicable). If cover increases as a result of the Guaranteed Business Insurability Option, changes in the health, occupation or pastimes of the life insured will not be taken into account.

#### Allowable events are:

- an increase in the insured person's value to the business, where the insured person is a key person to that business:
- an increase in the insured person's financial interest in the business, whether as a partner, shareholder or unit holder, and the Policy forms part of a buy-sell, share purchase or business succession agreement; or
- an increase in the loan liability of the business and for which the life insured is the primary guarantor.

If you select the Guaranteed Business Insurability Option, during the first six months after exercising this option, the increased portion of the sum insured will only be paid in the event of the life insured suffering:

- Accidental Death, or
- Total and Permanent Disability that is caused by Accident (if the Total and Permanent Disability option has been selected).

The Guaranteed Business Insurability Option cannot be exercised while premiums are being waived under the Premium Relief Option.

### BENEFIT OPTIONS AT ADDITIONAL COST

The benefit options listed below only apply if indicated in your Policy Certificate.

## Total and Permanent Disability (TPD) Benefit

The TPD Benefit is payable if the life insured becomes Totally and Permanently Disabled while the benefit is current.

If you choose the TPD benefit as an option attached to the Life Protection Plan, when a TPD benefit is paid, the following will apply:

- the Death Benefit Amount will be reduced by the TPD Benefit paid;
- the TPD Benefit will be reduced by any Terminal Illness Benefit paid; and
- premiums will be payable based on the reduced Benefit Amount.

If the TPD benefit is selected as a stand alone benefit in respect of the life insured;

- any current Death Benefit will not be reduced after a TPD benefit is paid;
- the TPD benefit will not be reduced if a Terminal Illness Benefit is paid.

#### **Premium Relief Option**

Under the Premium Relief Option, premiums due under the Life Protection Plan and any benefit options attached to it will be waived when, as a result of Sickness or Injury, the life insured is:

- totally unable to work in any occupation suited by training, education or experience;
- not producing an income; and

• following the advice of a Medical Practitioner,

for 3 consecutive months.

The premium waived will be the daily proportion of premiums due under the Life Protection Plan.

The Premium Relief Option will stop on the earlier of:

- the life insured returning to work;
- the life insured earning an income; or
- the statement date prior to the life insured's 65<sup>th</sup> birthday.

#### **Death Buy-Back on TPD**

The Death Buy-Back option is not provided if you have selected TPD cover on a stand alone basis.

Under the Death Buy-Back option you can purchase death cover on the life insured under the Life Protection Plan or, if the Life Protection Plan is not available, the term insurance Policy which replaces it. The Death Buy-Back option can be exercised without having to provide evidence of health, occupation or pursuits.

The Death Buy-Back option is able to be exercised after a Total and Permanent Disability benefit has been paid. The amount of cover that you may purchase is the amount of the Total and Permanent Disability benefit.

You must notify us of your intention to exercise the the Death Buy-Back option within 30 days of the 12 month

anniversary of the full Benefit Amount having been paid under the Total and Permanent Disability benefit.

The Death Buy-Back Option will expire if not exercised before the earlier of:

- 30 days after its due date, which is 12 months after the Benefit Amount under the TPD Benefit has been paid; or
- the 65<sup>th</sup> birthday of the life insured.

The premium for the repurchased death cover will be based on our standard premium rates for the age of the life insured at the time the option is exercised and will take into account any extra premiums charged, and special provisions that apply to, the TPD benefit.

The repurchased death cover will not be eligible for increases under the Inflation Protection Benefit.

#### **PLAN EXCLUSIONS**

No payments will be made under the Life Protection Plan if the event giving rise to the claim is caused directly or indirectly by an intentional, self-inflicted act by the life insured within 13 months of:

- the Plan start date;
- the date of an applied for increase but only in respect of the increase; or
- the most recent date we agreed to reinstate either the Plan or Policy.

No payments will be made under the Premium Relief Option if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war;
- an intentional, self-inflicted act by the life insured;
- pregnancy, unless disability continues for longer than 3 months after the pregnancy ends, in which case disability will be considered to have started at the date the pregnancy ends

No payments will be made under the Total and Permanent Disability Benefit if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war; or
- an intentional, self-inflicted act by the life insured.

Total and Permanent Disability occurring while a prisoner of war or missing in action, will be considered a result of war or an act of war.

Total and Permanent Disability caused by war or an act of war at anytime is excluded, even if the Total and Permanent Disability manifests itself after the war or an act of war.

War or an act of war means armed aggression, whether declared or not, by a country or organisation, resisted by any other country or international organisation.

| life protection plan (LPP) |

#### **PLAN ADJUSTMENTS**

When the Policy Certificate indicates that the Total and Permanent Disability Benefit is attached to the Life Protection Plan:

- payments under the Total and Permanent Disability Benefit will reduce the Life Protection Plan Benefit Amount by the amount paid; and
- payments under the Terminal Illness Benefit will reduce the Total and Permanent Disability Benefit Amount by the amount paid.

## POLICY DEFINITIONS FOR LPP

Accident or Accidental means an accident caused wholly by violent, accidental, external and visible means.

#### **Activities of Daily Living** are:

- Bathing the ability to shower and bathe.
- Dressing the ability to put on and take off clothing.
- Toileting the ability to get on and off, and use, the toilet.
- Mobility the ability to get in and out of bed and a chair.
- Feeding the ability to get food from a plate into the mouth.

Benefit Amount means the amount shown in the Policy Certificate for the Life Protection Plan or benefit option after taking into account increases or reductions, which apply:

- under the conditions of the Plan or option; or
- in line with a request by you that is agreed to by us.

**Immediate Family Member** means spouse, partner, de-facto, children, parents and siblings.

Indexation Factor is the percentage change in the Consumer Price Index (Weighted Average All Capital Cities) as last published by the Australian Bureau of Statistics in respect of the 12 month period finishing on 30 September.

It will be determined at 30 November each year and applied, where indicated, for the following year. If it is not published by 30 November, the indexation factor will be calculated based upon a retail price index which we consider replaces it.

If the percentage change in the consumer price index, or any substitute for it, is negative, the Indexation Factor will be taken as zero.

**Injury** means an accidental bodily Injury suffered by the life insured.

Loss of Independent Existence means Significant Cognitive Impairment, or the total and irrecoverable loss of ability, due to Sickness or Injury, to perform at least 2 of the Activities of Daily Living without the physical assistance of another person.

Medical Practitioner means a person who is legally qualified and registered as a Medical Practitioner, other than:

- you or the life insured;
- a business partner of you or the life insured; or
- an Immediate Family Member of you or the life insured.

If practising other than in Australia, the Medical Practitioner must be approved by us and have qualifications equivalent to Australian standards.

NOTE: Chiropractors, physiotherapists and alternative therapy providers are not regarded as Medical Practitioners.

Own Occupation means the occupation in which the life insured had been working immediately prior to the date of the Sickness or Injury causing disability.

For the purpose of this definition "Own Occupation" is any occupation in which the life insured had been working:

- at least 10 hours a week, and
- for at least 3 months.

If the life insured had been working in more than one occupation that meets these criteria, "Own Occupation" will include all of those occupations.

If the life insured, immediately prior to the Sickness or Injury causing disability:

- was not in a Gainful Occupation; or
- was unemployed for at least 3 months; or
- was on sabbatical or long service leave, maternity leave or paternity leave for 12 months or more,

"Own Occupation" will be any occupation for which the life insured is reasonably suited by training, education or experience.

**Sickness** means an illness or disease suffered by the life insured, and is diagnosed by a Medical Practitioner.

**Significant Cognitive Impairment** means a deterioration or loss of intellectual capacity that results in a requirement for a full time permanent caregiver.

life protection plan (LPP)

Terminally III and Terminal IIIness mean the life insured is suffering from an illness or condition and has a life expectancy of less than 12 months, as determined by a Medical Practitioner.

# **Total and Permanent Disability** and **Totally and Permanently Disabled** mean that:

- solely because of a Sickness or Injury, the life insured has not been in an occupation for 6 consecutive months, and a Medical Practitioner has determined that the life insured is unable to ever work in their Own Occupation and any occupation for which the life insured is reasonably suited by training, education or experience; or
- the life insured suffers the loss of:
  - both feet, both hands or sight in both eyes; or
  - any combination of two of, a hand, a foot or sight in an eye.

"Loss" in this instance means the total and permanent loss of:

- the use of the hand or foot from the wrist or ankle joint; or
- sight to the extent that visual acuity in the eye, on a Snellen Scale after the correction by a suitable lens, is less than 6/60; or
- the life insured is totally and permanently unable to perform at least 2 of the 5 Activities of Daily Living without the physical assistance of another person.

On the statement date prior to the life insured's' 65th birthday, "Total and Permanent Disability", and "Totally and Permanently Disabled" mean that, solely because of a Sickness or Injury, the life insured is totally and permanently unable to perform at least 2 of the 5 Activities of Daily Living without the physical assistance of another person.

When "Own Occupation" is shown in the Policy Certificate, the reference above to "their Own Occupation and any occupation for which the life insured is reasonably suited by training, education or experience" will be replaced by "the life insured's Own Occupation".

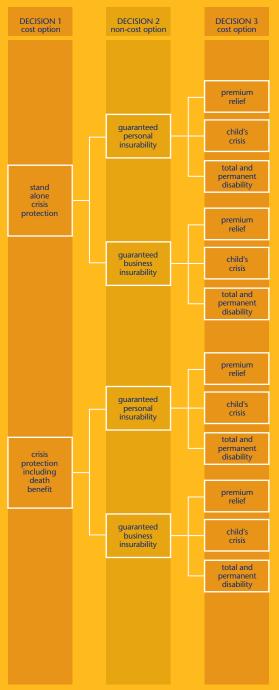
When the life insured is classed as a homemaker, Total and Permanent Disability means that:

- the life insured is wholly engaged in full time unpaid domestic duties in their own residence; and
- soley because of Sickness or Injury
  the insured has been unable to
  perform unpaid domestic duties and
  not been in any occupation for 6
  consecutive months, and is unable to
  ever engage in full-time domestic
  duties or any occupation for which
  the life insured is reasonably suited
  by training, education or experience.

# CRISIS PROTECTION PLAN | decision-making process |

This part of Section 2 sets out information relating to the Crisis Protection Plan including the following:

- Plan information relating to the Crisis Protection Plan (see pages 28 to 29);
   and
- the Policy Conditions of the Crisis Protection Plan (see pages 30 to 40).



#### CRISIS PROTECTION PLAN

| plan information |

#### **PLAN OVERVIEW**

This Plan Overview is only a brief description of the Crisis Protection

Full details and any conditions or applicable restrictions of the Crisis Protection Plan are outlined in the Policy Conditions.

The Crisis Protection Plan pays you a lump sum if the life insured suffers from one of the Insured Events.

Death and Terminal Illness cover of an equal amount is automatically included, but can be excluded if you prefer. If you choose not to include Death and Terminal Illness, your cover will be referred to as the stand alone Crisis Protection Plan.

Insurance cover is provided 24 hours a day, worldwide, subject to the normal Policy terms and conditions.

**Standard benefits** included in the Crisis Protection Plan are:

- 34 Insured Events
- Death and Terminal Illness
- Advancement Benefit
- Paralysis Support Benefit
- Premium Freeze Benefit
- Death Buy-Back Benefit

**Optional benefits** available at no extra cost are:

- Guaranteed Personal Insurability Option
- Guaranteed Business Insurability Option

**Optional benefits** available at an extra cost are:

- Premium Relief Option
- Child's Crisis Option
- Total and Permanent Disability Option

Further details of these benefits can be found in the Policy Conditions section commencing on page 30.

Where death cover is included we will:

- include the Death Buy-Back Benefit at no additional cost;
- pay you a lump sum if a life insured is diagnosed with one of the Insured Events or the life insured dies;
- reduce your Death Benefit by any Crisis Benefit paid; and
- pay the lump sum in advance if a life insured is diagnosed with a Terminal Illness.

#### WHO CAN APPLY?

If the life insured is between the ages of 16 next birthday and 60 next birthday, and you select stepped premiums you can apply for the Crisis Protection Plan.

If the life insured is between the ages of 16 next birthday and 55 next birthday, and you select level premiums you can apply for the Crisis Protection Plan.

Children between the ages of 3 next birthday and 15 next birthday, are

eligible for the Child's Crisis Option.

#### **HOW MANY PEOPLE CAN APPLY?**

Up to 5 people can be covered by the Crisis Protection Plan and any optional benefits under the Plan.

#### **HOW MUCH CAN I APPLY FOR?**

If you are applying for the Crisis Protection Plan you can apply for up to \$1,500,000 for each life insured. This maximum also applies to the death and Terminal Illness cover.

This is the maximum amount allowed for all crisis insurance contracts, whether they are with TOWER or with another organisation.

If you are applying for the Child's Crisis Option you can apply for \$50,000 or \$100,000 per child. This amount cannot be higher than the cover for the child's parent or guardian.

## WILL MY COVER INCREASE WITH INFLATION?

Your Policy has a built in Inflation Protection Benefit. This means that we will increase the Benefit Amount under your Policy by the greater of the Indexation Factor and 3%.

This increase will occur on each statement date unless:

 you tell us that the Inflation Protection Benefit is not to apply to your Policy; or  premiums are being waived under the Premium Relief Option.

On the event of an increase, a new premium will be calculated to incorporate the increased Benefit Amount. This calculation will also take into account the life insured's age and premium type, (ie. stepped or level premium).

We will not take into account any changes in the life insured's health, occupation or pastimes.

The maximum amount that your benefit can be increased to under the Inflation Protection Benefit is \$1,500,000.

Increases under the Inflation Protection Benefit will cease on the earlier of the statement prior to the life insured's 65<sup>th</sup> birthday or when you ask us not to increase the Benefit Amount.

The Inflation Protection Benefit will not apply to the Child's Crisis Option.

#### **HOW LONG WILL MY COVER LAST?**

The Crisis Protection Plan end date is the statement date prior to the life insured's 100<sup>th</sup> birthday for death, Terminal Illness or Loss of Independent Existence.

Cover for all other insured events will last until the statement date prior to the life insured's 70<sup>th</sup> birthday, except for the Total and Permanent Disability Option which will cease at the statement date prior to the life insured's 65<sup>th</sup> birthday.

All benefits under the stand alone Crisis Protection Plan will cease at the statement date prior to the life insured's 70<sup>th</sup> birthday.

Level premiums will end at the statement date prior to the life insured's 65th birthday and revert to stepped premiums until the statement date prior to the life insured's 100th birthday.

Cover under the Child's Crisis Option will last until the statement date prior to the child's 19th birthday.

Cover under both the Crisis Protection Plan and the Child's Crisis Option will cease upon the death of the life insured.

#### IS THERE A COOLING OFF PERIOD?

After you receive notification from us that your application for the Crisis Protection Plan has been accepted on standard terms, or you accept any non-standard terms offered to you, you have 28 days to check that the Crisis Protection Plan meets your needs.

This is known as the cooling off period. Within this time you may send us a request in writing asking us to cancel the Crisis Protection Plan. You will then receive a full refund of all premiums paid and no charges will apply.

The only conditions in the cooling off period are as follows:

- if notice of acceptance was sent to you by post it will be deemed to have been received by you at the time it would have been delivered in the ordinary course of the post, and
- no refund can be made if a claim has been made under your Crisis Protection Plan.

### crisis protection plan (CPP)

#### **BENEFITS**

#### **Crisis Benefit**

When the life insured suffers an Insured Event, the Benefit Amount will be paid, provided the benefit is current.

In the case of Angioplasty, the amount to be paid is reduced to 25% of the Benefit Amount to a maximum payment of \$25,000, unless a benefit is payable under Triple Vessel Angioplasty.

If the life insured suffers more than one Insured Event, the Benefit Amount is only payable for the first occurring Insured Event (unless the first to occur is Angioplasty). If Angioplasty is the first Insured Event to occur, the remaining Benefit Amount will be paid when the life insured suffers another Insured Event.

If the Death and Terminal Illness benefits are taken with the Crisis Benefit, any Crisis Benefit payment will reduce the Death Benefit by the amount paid.

#### **Insured Events** are:

#### Heart conditions

- Angioplasty\*;
- Aortic Surgery;
- Cardiomyopathy;
- Coronary Artery Bypass Surgery\*;
- Heart Attack\*;
- Heart Valve Surgery\*;
- Primary Pulmonary Hypertension, or
- Triple Vessel Angioplasty\*.

#### • Neurological conditions

- Dementia;
- Encephalitis and Meningitis
- Motor Neurone Disease:
- Multiple Sclerosis;
- Muscular Dystrophy;
- Paralysis;
- Parkinson's Disease; or
- Stroke\*.

#### • Blood disorders

- Aplastic Anaemia;
- Medically Acquired HIV; or
- Occupationally Acquired HIV.

#### • Cancer

- Cancer\*; or
- Benign Brain Tumour.

#### • Permanent conditions

- Loss of Independent Existence;
- Loss of Limbs; or
- Loss of Limbs and Sight.

#### • Organ disorders

- Blindness;
- Chronic Kidney Failure;
- Chronic Liver Failure;
- Chronic Lung Failure;
- Coma;
- Loss of Hearing;
- Loss of Speech;

- Major Head Trauma;
- Major Organ Transplant; or
- Severe Burns.
- \* In the case of these events, if the condition occurred or was diagnosed, or the circumstances leading to diagnosis became apparent, within 3 months after:
- the Plan start date;
- the date of an applied for increase but only in respect of the increase; or
- the most recent date that we have agreed to reinstate either the Plan or Policy,

then no benefit will be paid.

#### **Death Benefit**

When the life insured dies, the Benefit Amount will be paid providing the Death Benefit is current.

#### **Terminal Illness Benefit**

When the life insured is diagnosed as Terminally III, the Benefit Amount will be paid providing the Death Benefit is current.

If the Terminal Illness Benefit Amount paid to the life insured is equal to the full Benefit Amount, the Crisis Protection Plan will cease.

#### **Advancement Benefit**

The Advancement Benefit will be paid when the life insured is diagnosed by a Medical Practitioner as suffering from:

- Motor Neurone Disease;
- Multiple Sclerosis;
- Muscular Dystrophy;
- Parkinson's Disease; or
- Primary Pulmonary Hypertension.

For the purposes of the Advancement Benefit only, these conditions have their normal medical meaning rather than the meaning defined in the Insured Event definitions referred to at page 37 of the Policy Conditions.

The Advancement Benefit will also be paid if the life insured has been placed on a waiting list to receive a major organ transplant and that procedure is unrelated to any previous procedure or surgery undergone by the life insured.

The amount to be paid will be 25% of the Benefit Amount, to a maximum payment of \$25,000. Only one Advancement Benefit will be paid in respect of the life insured.

#### **Paralysis Support Benefit**

If the life insured becomes paralysed, the Crisis Protection Plan benefit payment will be the lesser of:

- two times the Benefit Amount; and
- \$1,000,000.

If the Crisis Protection Plan Benefit Amount is greater than \$1,000,000 the Paralysis Support Benefit will not apply and the amount payable in the event of Paralysis will be the Benefit Amount.

#### **Premium Freeze Benefit**

If a premium is paid as a stepped premium and the life insured is older than age 45, the Premium Freeze Benefit can be activated.

Under the Premium Freeze Benefit, the Benefit Amount of the Crisis Protection Plan will reduce as the premium rates increase. The new Benefit Amount will be that which can be purchased by the frozen premium. Therefore, where premiums would have otherwise increased in order to maintain the same level of cover, premiums will remain level, however there will be a corresponding reduction in cover.

When the Premium Freeze Benefit is activated, the Inflation Protection Benefit will not apply. If you stop using the Premium Freeze Benefit within 3 years of it starting, the Inflation Protection Benefit will recommence if it was applicable prior to the Premium Freeze Benefit being activated.

#### **Death Buy-Back Benefit**

The Death Buy-Back benefit is not provided if you have selected the stand alone Crisis Protection Plan.

Under the Death Buy-Back Benefit you can purchase death cover on the life insured under the Life Protection Plan

or, if the Life Protection Plan is not available, the term insurance Policy which replaces it. The Death Buy-Back Benefit can be exercised without having to provide evidence of health, occupation or pursuits.

This benefit is able to be exercised after a full Crisis Benefit has been paid. The amount of cover you may purchase is the Crisis Protection Plan Benefit Amount paid.

You must notify us of your intention to exercise the the Death Buy-Back Benefit within 30 days of the 12 month anniversary of the full Benefit Amount having been paid under the Crisis Protection Plan.

The Death Buy-Back Benefit will expire if not exercised before the earlier of:

- 30 days after its due date, which is 12 months after the full Benefit Amount under the Crisis Benefit has been paid; or
- the 70<sup>th</sup> birthday of the life insured.

The premium for the repurchased death cover will be based on our standard premium rates for the age of the life insured at the time the option is exercised and will take into account any extra premiums charged, and special provisions that apply to, the Crisis Protection Plan.

The repurchased death cover will not be eligible for increases under the Inflation Protection Benefit.

crisis protection plan (CPP)

### BENEFIT OPTIONS AT NO ADDITIONAL COST

The benefit options listed below only apply if indicated in your Policy Certificate.

### **Guaranteed Personal Insurability Option**

Under the Guaranteed Personal Insurability Option, you can increase the Benefit Amount of the Crisis Protection Plan, subject to:

- application for an increase being made within 30 days of an Allowable Event (as described below);
- the life insured being less than age 55 at the time of an Allowable Event;
- the increase being up to the lesser of:
  - 25% of the original Benefit Amount;
  - \$200,000;
  - five times the annual amount of salary increase; or
  - the amount of mortgage being taken out or increased;
- total cover on the life insured, for crisis cover (including the cover with TOWER and any other organisation), being less than \$1,500,000, and
- evidence, satisfactory to us, of the Allowable Event, being provided.

Using this option, the maximum amount by which you can increase the sum is the lower of:

- the original sum insured; or
- \$1,000,000,

subject to total cover not exceeding \$1,500,000.

The Guaranteed Personal Insurability Option can only be used once in any 12 month period following a statement date. If you select the Guaranteed Personal Insurability Option, you may not select the Guaranteed Business Insurability Option.

The premium for the new Benefit Amount will be calculated in line with the Policy Conditions and will take into account any extra premiums charged, and special provisions that apply to the Crisis Protection Plan. If cover increases as a result of Guaranteed Personal Insurability, changes in the health, occupation or pastimes of the life insured will not be taken into account.

#### Allowable events are:

- the birth of a child where the life insured is a parent;
- the adoption of a child by the life insured;
- marriage of the life insured;
- a change in employment status of the life insured where the life insured's salary increases by at least \$10,000 a year; and

 taking out, or increasing, a mortgage by the life insured (either alone or jointly with another person) on the purchase of a home which is the primary residence of the insured.

If you select the Guaranteed Personal Insurability Option, during the first six months after exercising this option, the increased portion of the sum insured will only be paid in the event of the life insured suffering any of the listed Crisis Protection Plan events that are caused by Accident.

The Guaranteed Personal Insurability Option cannot be exercised while premiums are being waived under the Premium Relief Option.

### Guaranteed Business Insurability Option

Under the Guaranteed Business Insurability Option, you can increase the Benefit Amount of the Crisis Protection Plan subject to:

- our receipt of acceptable supporting financial evidence;
- the life insured being less than age
   55 at the time of the Allowable Event (as described below);
- the increase being up to the lesser of:
  - 25% of the original Benefit Amount;
  - \$200,000;
  - 5 times the average of the last 3 years consecutive annual increases in the insured person's annual remuneration package; or

- the increased amount in the person's financial interest in the business, and
- total cover on the life insured, for crisis cover (including the cover with TOWER and any other organisation), being less than \$1,500,000.

Using this option, the maximum amount by which you can increase the sum insured by exercising this option is the lower of:

- the original sum insured; or
- \$1,000,000,

subject to total cover not exceeding \$1,500,000.

The Guaranteed Business Insurability Option can only be used once in any 12 month period following a statement date. If you select the Guaranteed Business Insurability Option, you may not select the Guaranteed Personal Insurability Option.

The premium for the new Benefit Amount will be calculated in line with the Policy Conditions and will take into account any extra premiums charged, and special provisions that apply to the Crisis Protection Plan. If cover increases as a result of Guaranteed Business Insurability, changes in the health, occupation or pastimes of the life insured will not be taken into account.

#### Allowable events are:

- an increase in the insured person's value to the business, where the insured person is a key person to that business;
- an increase in the insured person's financial interest in the business, whether as a partner, shareholder or unit holder, and the Policy forms part of a buy-sell, share purchase or business succession agreement; or
- an increase in the loan liability of the business and for which the life insured is the primary guarantor.

If you select the Guaranteed Business Insurability Option, during the first six months after exercising this option, the increased portion of the sum insured will only be paid in the event of the life insured suffering any of the listed Crisis Protection Plan events that are caused by Accident.

The Guaranteed Business Insurability Option cannot be exercised while premiums are being waived under the Premium Relief Option.

## BENEFIT OPTIONS AT ADDITIONAL COST

Benefit options listed below only apply if indicated in your Policy Certificate.

#### **Premium Relief Option**

Under the Premium Relief Option, premiums due under the Crisis Protection Plan and any benefit options attached to it will be waived when, as a result of Sickness or Injury, the life insured is:

- totally unable to work in any occupation suited by training, education or experience;
- not producing an income; and
- following the advice of a Medical Practitioner,

for 3 consecutive months.

The premium waived will be the daily proportion of premiums due under the Crisis Protection Plan.

The Premium Relief Option will stop on the earlier of:

- the life insured returning to work:
- the life insured earning an income; or
- the statement date prior to the life insured's 65<sup>th</sup> birthday

#### Child's Crisis Option

The Child's Crisis Option Benefit Amount will be paid when an insured child:

- suffers an Insured Event under the Child's Crisis Option (as described below); and
- survives for at least 14 days, without the aid of a life support system.

crisis protection plan (CPP)

If an insured child suffers more than one Insured Event, the Benefit Amount is only paid for the Insured Event which occurs first.

Payment will be made to the Trustee of the TOWER Children's Critical Illness Trust and will be subject to the terms of the governing rules of that Trust.

This Trust has been created for the benefit of children who may be entitled to a benefit under the Child's Crisis Option.

**Insured Events** under the Child's Crisis Option are:

- Aplastic Anaemia;
- Cancer;
- Coma;
- Encephalitis and Meningitis;
- Major Head Trauma;
- Major Organ Transplant;
- Paralysis (the Paralysis Support Benefit will not apply);
- Severe Burns; or
- Subacute Sclerosing Panencephalitis.

On expiry of the Crisis Protection Plan, all cover provided under the Child's Crisis Option will cease.

## **Total and Permanent Disability Option (TPD Option)**

Under the TPD option we will pay the Benefit Amount when the the life insured is Totally and Permanently Disabled. Please see the 'Any Occupation' definition of Total and Permanent Disability in the Policy Conditions on page 37.

The TPD option will stop on the statement date prior to the life insured's 65<sup>th</sup> birthday.

#### **PLAN EXCLUSIONS**

No payments will be made under the Death Benefit or Terminal Illness Benefit if the event giving rise to the claim is caused directly or indirectly by an intentional, self-inflicted act by the life insured within 13 months of:

- the Plan start date;
- the date of an applied for increase but only in respect of the increase; or
- the most recent date We agreed to reinstate either the Plan or Policy.

No payments will be made under the Crisis Benefit:

• if the event giving rise to the claim is caused directly or indirectly by an intentional, self-inflicted act by the life insured; or

- in the case of Angioplasty, Coronary Artery Bypass Surgery, Cancer, Heart Attack, Heart Valve Surgery, Triple Vessel Angioplasty or Stroke, if the condition occurred or was diagnosed, or the circumstances leading to diagnosis became apparent, within 3 months after:
  - the Plan start date;
  - the date of an applied for increase but only in respect of the increase;
     or
  - the most recent date we agreed to reinstate either the Plan or Policy.

If the Death Benefit and Terminal Illness Benefit are not included, no payments will be made under the Crisis Benefit unless the life insured survives an Insured Event, without the aid of a life support system, for at least 14 days.

No payments will be made under the Premium Relief Option if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war;
- an intentional, self-inflicted act by the life insured;
- pregnancy, unless disability continues for longer than 3 months after the pregnancy ends, in which case disability will be considered to have started at the date the pregnancy ends.

No payments will be made under Total and Permanent Disability if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war; or
- an intentional, self-inflicted act by the life insured.

Total and Permanent Disability occurring while a prisoner of war or missing in action, will be considered a result of war or an act of war.

Total and Permanent Disability caused by war or an act of war at anytime is excluded, even if the Total and Permanent Disability manifests itself after the war or an act of war.

War or an act of war means armed aggression, whether declared or not, by a country or organisation, resisted by any other country or international organisation.

No payments will be made under the Child's Crisis Option if Cancer occurred or was diagnosed, or the circumstances leading to diagnosis became apparent, within 3 months after:

- the Plan or option start date;
- the date of an applied for increase but only in respect of the increase; or
- the most recent date we agreed to reinstate either the Plan or Policy.

No payments will be made under the Child's Crisis Option if the Insured Event is caused directly or indirectly by the intentional act of a person who stands to derive a benefit from the claim payment.

#### **PLAN ADJUSTMENTS**

The Benefit Amount will be reduced by payments under:

- the Advancement Benefit;
- the Insured Event, Angioplasty;
- the Paralysis Support Benefit;
- any other similar policies which we were not told about at the time of application; or
- any other similar policies you told us would be cancelled upon acceptance of the Crisis Protection Plan.

crisis protection plan (CPP)

# POLICY DEFINITIONS FOR CPP

Accident or Accidental means an accident caused wholly by violent, accidental, external and visible means.

#### Activities of Daily Living are;

- Bathing the ability to shower and bathe;
- Dressing the ability to put on and take off clothing;
- Toileting the ability to get on and off, and use, the toilet;
- Mobility the ability to get in and out of bed and a chair;
- Feeding the ability to get food from a plate into the mouth.

Benefit Amount means the amount shown in the Policy Certificate for the Crisis Protection Plan or benefit option after taking into account increases or reductions, applying:

- under the conditions of the Plan or option; or
- in line with a request by you that is agreed to by us.

**Immediate Family Member** means spouse, partner, de-facto, children, parents and siblings.

Indexation Factor is the percentage change in the Consumer Price Index (Weighted Average All Capital Cities) as last published by the Australian Bureau of Statistics in respect of the 12 month period finishing on 30 September.

It will be determined at 30 November each year and applied, where indicated, for the following year. If it is not published by 30 November, the indexation factor will be calculated based upon a retail price index which we consider replaces it.

If the percentage change in the consumer price index, or any substitute for it, is negative, the Indexation Factor will be taken as zero.

**Injury** means an accidental bodily Injury suffered by the life insured.

**Medical Practitioner** means a person who is legally qualified and registered as a Medical Practitioner, other than:

- you or the life insured;
- a business partner of you or the life insured; or
- an Immediate Family Member of you or the life insured.

If practising other than in Australia, the Medical Practitioner must be approved by us and have qualifications equivalent to Australian standards.

NOTE: Chiropractors, physiotherapists and alternative therapy providers are not regarded as Medical Practitioners.

Own Occupation means the occupation in which the life insured had been working immediately prior to the date of the Sickness or Injury causing disability.

For the purpose of this definition, own occupation is any occupation in which the life insured had been working:

- at least 10 hours a week, and
- for at least 3 months.

If the life insured had been working in more than one occupation that meets these criteria, "Own Occupation" will include all of those occupations.

If the life insured, immediately prior to the Sickness or Injury causing disability:

- was not in a Gainful Occupation; or
- was unemployed for at least 3 months; or
- was on sabbatical or long service leave, maternity leave or paternity leave for 12 months or more,

"Own Occupation" will be any occupation for which the life insured is reasonably suited by training, education or experience.

**Sickness** means an illness or disease suffered by the life insured, and is diagnosed by a Medical Practitioner.

Significant Cognitive Impairment means a deterioration or loss of intellectual capacity that results in a requirement for a full time permanent caregiver.

Terminally III and Terminal Illness mean the life insured is suffering from an illness or condition and has a life expectancy of less than 12 months, as determined by a Medical Practitioner. Total and Permanent Disability and Totally and Permanently Disabled under the TPD option mean that solely because of a Sickness or Injury, the life insured has not been in an occupation for 6 consecutive months, and is unable to ever work in their Own Occupation and any occupation for which the life insured is reasonably suited by training, education or experience.

Whole Person Function means where a payment depends on the life insured meeting criteria that are based on the Whole Person Function, the calculation is to be based on the current edition of the American Medical Association publication entitled "Guides to the Evaluation of Permanent Impairment" until an equivalent Australian guide that has been sanctioned by the Australian Medical Association has been produced at which time the calculation in the relevant Australian guide will apply.

# **INSURED EVENTS DEFINITIONS**

Proof of occurrence of any Insured Event must be supported by:

- appropriate Specialist Medical Practitioners registered in Australia or New Zealand (or other country approved by us), not being the life insured, you, the life insured's partner or spouse, or your partner or spouse; and
- confirmatory investigations including, but not limited to, clinical, radiological, histological and laboratory evidence; and

 if the insured event requires a surgical procedure to be performed, the procedure must be the usual treatment for the condition and be medically necessary.

Our medical advisers must support the occurrence of the Insured Event. We reserve the right to require the life insured to undergo a medical examination or other reasonable tests to confirm the occurrence of an Insured Event.

Angioplasty means the actual undergoing for the first time of Coronary Artery Angioplasty to correct a narrowing or blockage of one or more coronary arteries.

Aortic Surgery means surgery to repair or correct an aortic aneurysm, an obstruction of the aorta, a coarctation of the aorta or traumatic Injury to the aorta. For the purpose of this definition, aorta means the thoracic and abdominal aorta but not its branches.

Aplastic Anaemia means bone marrow failure which results in anaemia, neutropenia and thrombocytopenia requiring treatment, with at least one of the following:

- blood product transfusions;
- marrow stimulating agents;
- immunosuppressive agents; or
- bone marrow transplantation.

Benign Brain Tumour means a noncancerous tumour in the brain which gives rise to characteristic symptoms of intracranial pressure such as papilloedema, mental symptoms, seizures and sensory impairment, resulting in at least a permanent 25% impairment of Whole Person Function. The presence of the underlying tumour must be confirmed by CT Scan, MRI or other imaging studies. Excluded are cysts, granulomas, cholesteatomas, malformations in or of the arteries or veins of the brain, haematomas and tumours in the cranial nerves, meninges, pituitary gland or spine.

**Blindness** means the permanent loss of sight of both eyes.

Loss of sight of an eye means the total and irrecoverable loss of sight (whether aided or unaided) of the eye to the extent that visual acuity in the eye, on a Snellen Scale after correction by a suitable lens is less than 6/60, as a result of Sickness or Injury.

Cancer means the presence of one or more malignant tumours. The malignant tumour is to be characterised by the uncontrollable growth and spread of malignant cells and the invasion and destruction of normal tissue.

The following tumours are excluded:

 Tumours showing the malignant changes of carcinoma in situ (including cervical dysplasia CIN-1, CIN-2 and CIN-3) or which are histologically described as premalignant\*;

crisis protection plan (CPP)

- All skin cancers, unless there is evidence of metastases or the tumour is a Malignant melanoma of at least Clark level 3, or greater than 1.5mm maximum thickness as determined by histological examination using the Breslow method;
- Prostatic cancers which are histologically described as TNM Classification T1 or are of another equivalent or lesser classification unless resulting in the surgical removal of the prostate;
- Papillary Micro-Carcinoma of the Thyroid or Bladder; and
- Chronic Lymphocytic Leukaemia less than Rai Stage 1.

\*Carcinoma in situ of the breast is covered if it results directly in the removal of the entire breast. The procedure must be performed specifically to arrest the spread of malignancy, and be considered the appropriate and necessary treatment.

Cardiomyopathy means impaired ventricular function of variable aetiology resulting in permanent and irreversible physical impairment to the degree of at least Class 3 of the New York Heart Association classification of cardiac impairment, and the insured being unable to perform his or her Own Occupation.

Chronic Kidney Failure means end stage renal failure presenting as chronic irreversible failure of both kidneys to function, resulting in renal transplantation or the permanent requirement for renal dialysis.

Chronic Liver Failure means end stage liver failure resulting in permanent jaundice, ascites and/or encephalopathy.

Chronic Lung Failure means end stage respiratory failure permanently requiring continuous oxygen therapy and with FEV 1 test results of consistently less than one litre.

Coma means a state of unconsciousness with no reaction to external stimuli or internal needs, persisting continuously for at least 72 hours requiring the use of life support systems and resulting in neurological deficit causing at least a permanent 25% impairment of Whole Person Function.

Coronary Artery Bypass Surgery means bypass grafting performed to correct or treat coronary artery disease.

Dementia means the unequivocal diagnosis of Alzheimer's disease or other dementia. The diagnosis must confirm permanent irreversible failure of brain function resulting in Significant Cognitive Impairment for which no other recognisable cause has been identified.

Encephalitis and Meningitis means the unequivocal diagnosis of encephalitis or meningitis where the condition is characterised by severe inflammation of the brain or the meninges of the brain resulting in permanent neurological deficit causing at least a permanent 25% impairment of Whole Person Function.

Heart Attack (myocardial infarction) means the death of a portion of heart muscle as a result of inadequate blood supply to the relevant area. The basis of diagnosis, will be:

- confirmatory new electrocardiogram (ECG) changes; and
- a diagnostic rise and fall (other than as a result of cardiac or coronary intervention) in either Troponin I in excess of 2.0ug/L or Troponin T in excess of 0.6ug/L or cardiac enzyme CK-MB.

If the above criteria are not met, we will pay a claim based on satisfactory evidence that the life insured has unequivocally been diagnosed as having suffered a myocardial infarct resulting in:

- a permanent reduction in the Left Ventricular Ejection Fraction to less than 50%, measured 3 months or more after the event, or
- new pathological Q waves.

**Heart Valve Surgery** means surgery to replace or repair a cardiac valve as a consequence of a cardiac valve abnormality or a cardiac aneurysm or other cardiac defects.

Loss of Hearing means the total and irrecoverable loss of hearing, both natural and assisted, in both ears as a result of Sickness or Injury.

**Loss of Independent Existence** means Significant Cognitive Impairment, or the total and irrecoverable loss of ability, due to Sickness or Injury, to perform at least 2 of the Activities of Daily Living without the physical assistance of another person.

Loss of Limbs means the total and irrecoverable loss of use of 2 limbs. Limb in this context means an arm, leg, hand or foot.

Loss of Limbs and Sight means the total and irrecoverable loss of use of one limb and the permanent loss of sight of one eye.

Limb in this context means an arm, leg, hand or foot.

Loss of sight of an eye means the total and irrecoverable loss of sight (whether aided or unaided) of the eye to the extent that visual acuity in the eye, on a Snellen Scale after correction by a suitable lens is less than 6/60, as a result of Sickness or Injury.

Loss of Speech means the total and irrecoverable loss of the ability to produce intelligible speech as a result of permanent damage to the larynx or its nerve supply or to the speech centres of the brain, due to Sickness or Injury.

Major Head Trauma means Accidental head Injury resulting in neurological deficit causing at least a permanent 25% impairment of Whole Person Function.

Major Organ Transplant means the human to human transplant from a donor to the life insured of bone marrow or one of the following organs, or a permanent mechanical replacement of one of the following organs:

- kidney;
- · heart;
- lung;
- liver;
- pancreas; or
- small bowel.

The transplant of all other organs, parts of organs or any other tissue transplant is excluded.

Medically Acquired HIV means accidental infection, after the inception of the Policy, with the human immunodeficiency virus (HIV) where the virus was acquired in Australia by the life insured from one of the following medically necessary events conducted by a recognised and registered health professional:

- a blood transfusion;
- transfusion with blood products;
- organ transplant to the life insured;
- assisted reproductive techniques; or
- a medical procedure or operation performed by a medical practitioner or dentist.

Notification and proof of the incident will be required via a statement from the appropriate Statutory Health Authority that the infection was medically acquired. HIV infection transmitted by any other means including sexual activity or use of drugs, other than as prescribed by a medical practitioner for the life insured, is excluded.

This insured event will not apply and no payment will be made where a cure has become available or where the infected person does not take any vaccine available prior to the event. "Cure" means an Australian government approved treatment, which renders the HIV inactive and non-infectious, or results in there being little or no impact on life expectancy. "Vaccine" means a preparation approved by the Australian government and recommended for use by the government authority to produce immunity to the HIV.

Motor Neurone Disease means the unequivocal diagnosis of Motor Neurone Disease, with persistent neurological deficit resulting in at least a permanent 25% impairment of Whole Person Function.

Multiple Sclerosis means the unequivocal diagnosis of Multiple Sclerosis, where the condition is characterised by the demyelination in the brain and/or spinal cord resulting in neurological deficit and at least a permanent 25% impairment of Whole Person Function.

Muscular Dystrophy means the unequivocal diagnosis of Muscular Dystrophy with significant persistent neurological deficit resulting in at least a permanent 25% impairment of Whole Person Function.

Occupationally Acquired HIV means infection with the human immunodeficiency virus (HIV) where such infection arose from an Accident relating

# crisis protection plan (CPP)

to the occupation of the life insured, subject to the following conditions:

- the Accident must have occurred after the inception of this Policy;
- within seven days of the Accident, proof of its occurrence must be registered:
  - with TOWER, including proof provided by a medical practitioner of a sero-negative HIV result after the accident; and
  - with any relevant authority, and proof of such registration must be lodged with TOWER;

The infection must manifest itself as a sero-positive HIV test result within 6 months of the reported occurrence.

The infection must not have arisen from a deliberately, self-inflicted or induced cause or from sexual activity (whether as part of normal occupational duties or otherwise), or from the use of drugs not medically prescribed for the life insured.

TOWER reserves the right to obtain independent tests and investigations, including the taking of blood samples from the life insured.

This insured event will not apply and no payment will be made where a cure has become available or where the infected person does not take any vaccine available prior to the event. "Cure" means an Australian government approved treatment which renders the HIV inactive and non-infectious, or

results in there being little or no impact on life expectancy. "Vaccine" means a preparation approved by the Australian government and recommended for use by the government authority to produce immunity to the HIV.

Paralysis means the total and permanent loss of function of 2 or more limbs through Sickness or Injury causing permanent damage to the nervous system. This includes, but is not limited to, quadriplegia, paraplegia, diplegia and hemiplegia.

Parkinson's Disease means the unequivocal diagnosis of Parkinson's Disease where the condition cannot be controlled with treatment and the person shows signs of progressive incapacity with at least a permanent 25% impairment of Whole Person Function.

Primary Pulmonary Hypertension means the life insured has Primary Pulmonary Hypertension with substantial right ventricular enlargement established by investigations including cardiac catheterisation, resulting in permanent irreversible physical impairment to the degree of at least Class 3 of the New York Heart Association Classification of Cardiac Impairment, and the Insured being unable to perform his or her Own Occupation.

**Severe Burns** means tissue Injury caused by thermal, electrical or chemical agents causing third degree or full thickness burns to:

- at least 20% of the body surface area as measured by the Lund and Browder Body Surface Chart; or
- the whole of both hands, requiring surgical debridement and/or grafting; or
- the whole of the face, requiring surgical debridement and/or grafting.

Subacute Sclerosing Panencephalitis means the unequivocal diagnosis of this disorder. (Only covered under the Child's Crisis Option.)

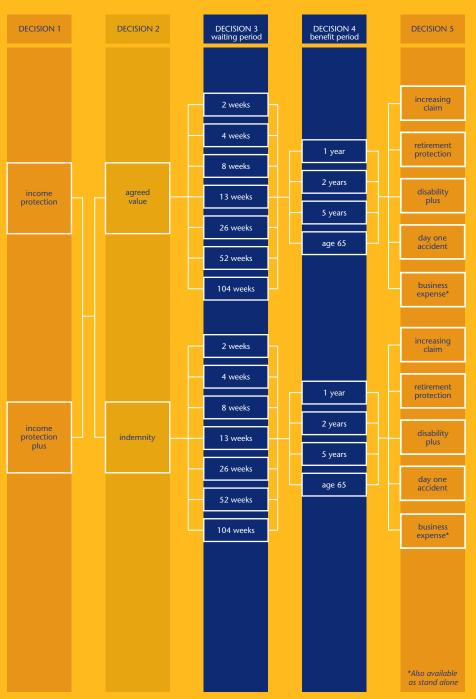
Stroke means a cerebrovascular event producing neurological deficit. This requires clear evidence on a CT, MRI or similar, appropriate scan or investigation that a stroke has occurred and of infarction of brain tissue, intracranial and/or subarachnoid haemorrhage, or embolisation from an extracranial source. Transient ischaemic attacks, reversible neurological deficit, cerebral symptoms due to migrane, cerebral Injury resulting from trauma or hypoxia and vascular disease affecting the eye, optic nerve or vestibular functions are excluded.

Triple Vessel Angioplasty means the actual undergoing for the first time of coronary artery Angioplasty to correct a narrowing or blockage of three or more coronary arteries within the same procedure. Angiographic evidence, indicating at least 50% obstruction of 3 or more coronary arteries is required to confirm the need for this procedure.

# INCOME PROTECTION PLAN & BUSINESS EXPENSE PLAN | decision-making process |

This part of Section 2 sets out information relating to the Income Protection Plan and the Business Expense Plan including the following:

- Plan information relating to the Income Protection Plan and the Business Expense Plan (see pages 42 to 44); and
- the Policy Conditions of the Income Protection Plan and the Business Expense Plan (see pages 45 to 57).



# INCOME PROTECTION PLAN & BUSINESS EXPENSE PLAN

| plan information |

### **PLAN OVERVIEW**

This Plan Overview is only a brief description of the Income Protection and Business Expense Plans.

Full details and any conditions or applicable restrictions of the Income Protection and Business Expense Plans are outlined in the Policy Conditions.

The Income Protection Plan pays a monthly income if a life insured is unable to work because of Sickness or Injury.

We will also pay a monthly income if, after being Totally or Partially Disabled, the life insured is only able to return to work on a part-time basis.

The monthly income will be paid after expiry of the Waiting Period. You can choose your own Waiting Period by selecting from the range available under the Income Protection Plan. Your financial adviser will be able to explain these to you.

You can also choose how long you will be eligible to receive monthly income benefits by selecting from the range of Benefit Periods available under the Income Protection Plan. Your financial adviser will be able to explain these to you.

We will allow you to split the Benefit Amount into two and apply a different Waiting and Benefit Period to each Benefit Amount. If you become Totally or Partially Disabled, both Waiting Periods will begin at the same time. If the benefit payments overlap at any time, the monthly benefit you receive will be restricted to the Benefit Amount.

We can agree to the Benefit Amount at time of your application. This means that we will pay this amount when you make a claim. This is known as agreed value.

Alternatively, the Benefit Amount can be the lesser of:

- 75% of the life insured's average Monthly Earnings prior to Total Disability; or
- the Benefit Amount you applied for at application time.

This is known as indemnity and is generally less expensive than agreed value. See the definition of Benefit Amount on page 55 for more details.

The Business Expense Plan pays a monthly reimbursement of fixed ongoing expenses for the life insured's business, if the life insured is unable to work because of Sickness or Injury.

The Business Expense Plan can be linked to the Income Protection Plan or taken as a stand alone Plan.

Insurance cover is provided 24 hours a day, worldwide, subject to the normal Policy terms and conditions.

We offer a unique definition of Total and Partial Disability which measures the severity of the loss by evaluating hours worked or duties performed or income produced. We let you decide at time of claim which measure you would like applied to your particular circumstance.

**Standard benefits** included in the Income Protection Plan are:

- Total Disability Benefit;
- Partial Disability Benefit;
- Elective Surgery Benefit;
- Concurrent Disability Benefit;
- Recurrent Disability Benefit;
- Waiver of Premium Benefit;
- Extended Care Benefit;
- Rehabilitation Expense Reimbursement Benefit; and
- Scheduled Injury Benefit.

A comprehensive package of extra benefits are also available at an additional cost. This is known as the **Income Protection Plan Plus**. These additional benefits are outlined in the Policy Conditions referred to at page 45.

**Optional benefits** available at an extra cost are:

- Increasing Claim Option;
- Retirement Protection Option;
- Disability Plus Option; and
- Day One Accident Option.

**Standard benefits** included in the Business Expense Plan are:

- Total Disability Benefit;
- Partial Disability Benefit;
- Payment Extension Benefit;
- Lease Extension Benefit; and
- Loss of Profits Benefit.

If the Business Expense Plan is taken as a stand alone plan the following benefits will also apply:

- Elective Surgery Benefit;
- Recurrent Disability Benefit; and
- Waiver of Premium Benefit.

Further details of these benefits can be found in the Policy Conditions section commencing on page 45.

#### WHO CAN APPLY?

If the life insured is between the ages of 19 next birthday and 60 next birthday, are of occupation class AAA, AA+ or AA and you select stepped premiums, you can apply for the Income Protection and Business Expense Plans.

If the life insured is between the ages of 19 next birthday and 55 next birthday, are of occupation class A, BBB, BB or B and you select stepped premiums, you can apply for the Income Protection Plan.

If the life insured is between the ages of 19 next birthday and 55 next birthday, are of occupation class A or BBB and you select stepped premiums, you can apply for the Business Expense Plan.

If the life insured is between the ages of 19 next birthday and 55 next birthday, and you select level premiums, you can apply for the Income Protection and Business Expense Plans.

#### **HOW MANY PEOPLE CAN APPLY?**

One person can be covered under the Income Protection Plan and/or Business Expense Plan and any optional benefits under the Plans.

#### **HOW MUCH CAN I APPLY FOR?**

If you are applying for the Income Protection Plan you can apply up to:

- 75% of the first \$250,000 annual earned income from personal exertion after business expenses have been deducted, but before tax;
- 50% of the next \$150,000; and
- 25% of the balance.

Your annual earned income includes Monthly Earnings as outlined on page 56 of the Policy Conditions.

If you are applying for the Business Expense Plan you can nominate up to 100% of the normal day to day running expenses of your business.

Your day to day running expenses include Business Expenses as outlined on page 55 of the Policy Conditions.

# WILL MY COVER INCREASE WITH INFLATION?

Your Policy has a built in Inflation Protection Benefit. This means we will increase the Benefit Amount under your Policy by the greater of the Indexation Factor and 3%. This increase will occur on each statement date unless:

- you tell us that the Inflation Protection Benefit is not to apply to your Policy; or
- premiums are being waived under the Waiver of Premium benefit.

On the event of an increase, a new premium will be calculated to incorporate the increased Benefit Amount. This calculation will also take into account the life insured's age and premium type, either stepped or level premiums.

We will not take into account any changes in the life insured's health, occupation or pastimes.

The maximum amount that your benefit can be increased to under the Inflation Protection Benefit is:

- \$20,000 a month for the Income Protection Plan;
- \$3,000 a month for the Retirement Protection Option;
- \$15,000 a month for the Disability Plus Option; and
- \$20,000 a month for the Business Expense Plan.

Increases under the Income Protection Plan and the Business Expense Plan will cease on the earlier of the statement prior to your 65th birthday or when you ask us not to increase the Benefit Amount.

# INCOME PROTECTION PLAN & BUSINESS EXPENSE PLAN

| plan information |

#### **HOW LONG WILL MY COVER LAST?**

The Income Protection and Business Expense Plans end date for cover is the earliest of:

- the statement date prior to the life insured's 65<sup>th</sup> birthday; or
- the death of the life insured.

#### IS THERE A COOLING OFF PERIOD?

After you receive advice from us that your application for the Income Protection or Business Expense Plans has been accepted on standard terms, or you accept any non-standard terms offered to you, you have 28 days to check that the Income Protection Plan meets your needs.

This is known as the cooling off period. Within this time you may send us a request in writing asking us to cancel the Income Protection or Business Expense Plan. You will then receive a full refund of all premiums paid and no charges will apply.

The only conditions of the cooling off period are:

- if notice of acceptance was sent to you by post it will be deemed to have been received by you at the time it would have been delivered in the ordinary course of the post, and
- no refund can be made if a claim has been made under the Income Protection or Business Expense Plans.

#### **BENEFIT OVERVIEW - INCOME PROTECTION PLAN**

The following table details the benefits provided under the Income Protection Plan (IPP) and the Income Protection Plan Plus (IPP Plus).

Policy Features	Income	Income	
	Protection Plan	Protection Plan Plus	
Interim Cover	Yes	Yes	
Total Disability	Yes	Yes	
Partial Disability	Yes	Yes	
Choice of Waiting Period	Yes	Yes	
Choice of Benefit Period	Yes	Yes	
Guaranteed Renewable	Yes	Yes	
Non smoker discount	Yes	Yes	
24 hour worldwide cover	Yes	Yes	
Choice of Agreed Value or Indemnity	Yes	Yes	
Policy Benefits Included	•		
at no additional cost			
Inflation Protection	Yes	Yes	
Elective Surgery	Yes	Yes	
Recurrent Disability	Yes	Yes	
Waiver of Premium	Yes	Yes	
Extended Care	Yes	Yes	
Rehabilitation Expense Reimbursement	Yes	Yes	
Scheduled Injury Benefit	Yes	Yes	
Rehabilitation	No	Yes	
Overseas Assist	No	Yes	
Accommodation	No	Yes	
Bed Confinement	No	Yes	
Family Support	No	Yes	
HouseKeeper	No	Yes	
Job Security	No	Yes	
Return to Work	No	Yes	
Optional Benefits			
(extra cost)			
Increasing Claim	Yes	Yes	
Retirement Protection	Yes	Yes	
Disability Plus	Yes	Yes	
Day One Accident	Yes	Yes	
Business Expense <sup>1</sup>	Yes	Yes	

<sup>&</sup>lt;sup>1</sup> Business Expense Plan can also be taken as a stand alone Plan.

# income protection plan (IPP)

# **BENEFITS**

### **Total Disability Benefit**

If the occupation class of the life insured is AAA, AA+ or AA, the Total Disability Benefit will be paid:

- when the life insured has been either Totally or Partially Disabled for the Waiting Period; and
- then at the conclusion of the Waiting Period remains Totally Disabled.

If the occupation class of the life insured is A, BBB, BB or B, the Total Disability Benefit will be Paid:

- when the life insured has been Totally Disabled for 14 consecutive days;
- is Totally or Partially Disabled for the balance of the Waiting Period; and
- then at the conclusion of the Waiting Period remains Totally Disabled.

The amount paid will be the Benefit Amount, adjusted in line with the Plan Adjustments.

The Total Disability Benefit:

- starts to accrue after the Waiting Period ends;
- is paid monthly in arrears; and
- will stop on the earliest of
  - the life insured no longer being Totally Disabled;
  - the end of the Benefit Period; or
  - the Plan end date.

### **Partial Disability Benefit**

If the occupation class of the life insured is AAA, AA+ or AA, the Partial Disability Benefit will be paid:

- when the life insured has been either Totally or Partially Disabled for the Waiting Period; and
- then at the conclusion of the Waiting Period remains Partially Disabled.

If the occupation class of the life insured is A, BBB, BB or B the Partial Disability Benefit will be paid:

- when the life insured has been Totally Disabled for 14 consecutive days;
- is either Totally or Partially Disabled for the balance of the Waiting Period; and
- then at the conclusion of the Waiting Period remains Partially Disabled.

The Benefit Amount that will be paid will be:

 $\frac{A-B}{A}$  x

the Benefit Amount, adjusted in line with the Plan Adjustments, where

'A' is the life insured's Pre-Disability Earnings; and

'B' is Monthly Earnings of the life insured in respect of the month to be paid.

When the life insured is Partially Disabled but not working, 'B' will be calculated on the Monthly Earnings it would be reasonable for the life insured to earn if working.

The Partial Disability Benefit:

- starts to accrue after the Waiting Period ends;
- is paid monthly in arrears; and
- will stop on the earliest of
  - the life insured no longer being Partially Disabled;
  - the end of the Benefit Period; or
  - the Plan end date.

NOTE: If Partial Disability from the same cause immediately follows a period of Total Disability (extending beyond the Waiting Period) the Waiting Period will not start again.

### **Elective Surgery Benefit**

Under the Elective Surgery Benefit the life insured will be considered to be Totally Disabled due to Sickness when Total Disability results from:

- surgery to transplant part of the life insured's body to someone else;
- surgery to improve the life insured's appearance; or
- elective surgery performed on the advice of a Medical Practitioner.

The Elective Surgery Benefit will not apply if the surgery took place within 6 months of:

- the Plan start date;
- the date of an applied for increase but only in respect of the increase; or
- the most recent date we agreed to reinstate the Plan.

income protection plan (IPP) |

### **Concurrent Disability Benefit**

When the life insured is Totally or Partially disabled as a result of separate and distinct Sicknesses or Injuries, claim entitlements under benefits which are not payable concurrently will be calculated in line with the Policy Conditions which provides the highest payment.

# **Recurrent Disability Benefit**

When the life insured is Totally or Partially Disabled and a claim is made, but the Total or Partial Disability recurs from the same or a related cause during the term of the Plan, this will be considered a continuation of the claim if the recurrence occurs within 6 months of the claim ending.

The Waiting Period will not be reapplied; however, all periods of claim will be added together for the purpose of assessing the maximum Benefit Period.

If your selected Benefit Period is 1, 2 or 5 years this is the most we will pay for any one or related Sickness or Injury during the term of the Plan.

If the life insured has both:

- income protection cover provided through a superannuation fund with a 2 year Benefit Period; and
- a TOWER Income Protection Plan with a 2 year Waiting Period and a Benefit Period of 5 years or to age 65,

and claims under the Recurrent Disability Benefit on the superannuation contract, TOWER will use the original start date of the claim for calculation of benefit entitlements under Income Protection Plan.

#### Waiver of Premium Benefit

The Waiver of Premium benefit applies when Total or Partial Disability payments have accrued. The daily proportion of premiums due under the Income Protection Plan (except premiums for the Business Expense Plan) will be waived. This waiver will apply to the Business Expense Plan when Total or Partial Disability payments have accrued under it.

The Waiver of Premium Benefit:

- starts to accrue from the first day of the Waiting Period;
- applies immediately after the Waiting Period for any premiums paid previously and monthly in arrears for other premiums; and
- will stop on the earliest of
  - the life insured no longer being Totally or Partially Disabled; or
  - the end of the Benefit Period.

#### **Extended Care Benefit**

The Extended Care benefit applies when the life insured reaches the Income Protection Plan end date. Cover under the Plan will continue unless:

- you ask us not to continue it;
- a claim has been paid under the Income Protection Plan in the 13 months prior to the Plan end date;

- the Income Protection Plan or any underwritten increase in the Plan has been current for less than 10 years at the Plan end date;
- the Income Protection Plan was reinstated within 10 years of the Plan end date; or
- the Income Protection Plan was issued on other than our standard rate of premium or with the application of a special condition.

Under the Extended Care Benefit:

- Plan Exclusions and the Total
   Disability Benefit apply; however, all
   other benefits are cancelled;
- the Inflation Protection Benefit will not apply;
- the definition of Total Disability alters to "solely because of a Sickness or Injury the life insured is permanently unable to perform at least 2 of the 5 activities of daily living without the physical assistance of another person";
- when the life insured is Totally Disabled, the lesser of:
  - the Benefit Amount; or
  - \$5,000 (increased by the indexation factor from the Plan start date to the Plan end date), a month is payable until the end of the Benefit Period;
- the Benefit Period ends on the earlier of:
  - the death of the life insured; or
  - the statement date prior to the life insured's 100<sup>th</sup> birthday; and

 premiums will be based on the age of the life insured at the Plan end date and will continue on a level premium basis.

# Rehabilitation Expense Reimbursement Benefit

When you spend money directly towards the effective rehabilitation of the life insured through a Rehabilitation Program, we will immediatly reimburse the money spent (less amounts reimbursed from elsewhere) subject to:

- our approving the expenditure in writing before it is incurred; and
- a maximum amount being reimbursed of 6 times the Benefit Amount.

The cost of medical and medical therapy consultations will not be reimbursed.

### **Scheduled Injury Benefit**

When the life insured suffers an insured event in the following table, Total Disability will be deemed to exist for the payment period shown. The Total Disability Benefit for the Income Protection Plan will be paid in line with the payment period, however, the Waiting Period will not apply.

Should you have the Retirement Protection and/or Disability Plus options, payment will be made if the Policy Conditions for these options are met.

Payment will stop on the earliest of:

 the expiry of the payment period shown;

- the end of the Benefit Period; or
- the term of the Plan finishing.

At the expiry of the payment period, eligibility for other benefits will be based on the appropriate Policy Conditions being satisfied.

Payment will be made monthly in arrears.

When the insured	The payment event is: period		
Loss of:	(in months) is:		
Both feet or hands or sight			
in both eyes	24		
Any combination of two of, a			
hand, a foot and sight in one eye	24		
One leg or arm	18		
One foot or hand or sight			
in one eye	12		
The thumb and index finger			
of the same hand	6		
Fracture of the:			
Thigh or pelvis	3		
Leg (between the knee and			
foot), knee cap, upper arm,			
shoulder bone or jaw	2		
Forearm (above the wrist),			
collarbone or heel	1		

Loss means the total and permanent loss of:

- the use of the hand or foot from the wrist or ankle joint;
- the use of the arm or leg from the elbow or knee joint;
- the use of the thumb and index finger from the first phalange joint; or
- sight, to the extent that visual acuity in the eye, on a Snellen Scale after correction by a suitable lens, is less than 6/60.

Fracture means a bone fracture requiring the application of a plaster cast or similar immobilising device.

## Rehabilitation Benefit (IPP Plus only)

The Rehabilitation Benefit applies when the life insured has been Totally Disabled, is still Totally or Partially Disabled and, as a result, actively participates in a Rehabilitation Program that:

- is approved by us in writing before the life insured participates; and
- we agree will lead to reasonable opportunities for the life insured to work in a Gainful Occupation.

If the Rehabilitation Benefit applies, the amount paid will be 50% of the Benefit Amount, in addition to the Total Disability Benefit.

The Rehabilitation Benefit:

- starts to accrue from the day the life insured actively participates in the Rehabilitation Program;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the life insured no longer being Totally or Partially Disabled;
  - the end of the Benefit Period;
  - the Plan end date;
  - the life insured no longer actively participating in the Rehabilitation Program;

# income protection plan (IPP)

- 12 months Rehabilitation Benefit being paid for any one claim; or
- when we believe that the Rehabilitation Program will no longer lead to reasonable opportunities of re-employment.

# Overseas Assistance Benefit (IPP Plus only)

When the life insured is outside Australia and is Totally Disabled for 30 consecutive days but chooses to return to Australia while Totally Disabled, the Overseas Assistance Benefit will be paid.

If the Overseas Assistance Benefit applies the amount paid will be a reimbursement of the costs directly incurred by the life insured in returning to Australia, less amounts reimbursed from elsewhere, to a maximum of 3 times the Benefit Amount for any one claim. Air fare costs reimbursed will be in line with those that are medically necessary.

### Accommodation Benefit (IPP Plus only)

The Accommodation Benefit will be paid when the life insured is Totally Disabled more than 100 kilometres from the life insured's usual place of residence, or the life insured is Totally Disabled and, on the advice of a Medical Practitioner for reasons associated with the Total Disability, travels to a place more than 100 kilometres from the life insured's usual place of residence, and:

- the life insured is bed confined; and
- an Immediate Family Member of the life insured is accommodated more than 100 kilometres from their usual place of residence but near where the life insured is Bed Confined.

If the Accommodation Benefit applies, the amount paid will be a reimbursement of the cost of accommodation of the Immediate Family Member of the life insured, to a daily maximum of \$233 (increased by the indexation factor from 11 March 2004), less amounts reimbursed from elsewhere.

The Accommodation Benefit:

- starts to accrue when the expenditure is incurred;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the life insured no longer being Bed Confined;
  - the end of the Benefit Period;
  - the Plan end date:
  - the Immediate Family Member no longer needing accommodation near the life insured; or
  - 30 days Accommodation Benefit being paid for any one Total or Partial Disability.

## **Bed Confinement (IPP Plus only)**

When the life insured is Bed Confined during the Waiting Period for 3 days or more, the Bed Confinement Benefit will be paid. The amount to be paid will be 1/30th of the Benefit Amount for each day of Bed Confinement.

The Bed Confinement Benefit:

- starts to accrue from the first day of the Waiting Period;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the end of the Waiting Period;
  - the Plan end date:
  - the end of Bed Confinement; or
  - payments equalling 3 times the Benefit Amount

# Family Support Benefit (IPP Plus only)

The Family Support Benefit will be paid when the life insured is Totally Disabled and Bed Confined for 30 consecutive days; and

- an Immediate Family Member of the life insured stops being in a Gainful Occupation to provide care and assistance to the life insured; or
- the treating Medical Practitioner recommends that a Registered Nurse is employed to provide care and assistance to the life insured.

If the Family Support Benefit applies, the monthly amount paid will be the lesser of:

- \$2,645 (increased by the indexation factor from 11 March 2004);
- the Benefit Amount; or
- the loss of earnings suffered by the Immediate Family Member, or the cost of the Registered Nurse deemed necessary;

less amounts reimbursed from elsewhere.

The Family Support Benefit:

- starts to accrue when the life insured has been Totally Disabled for 30 consecutive days and the loss or expenditure is incurred;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the life insured no longer being Totally Disabled;
  - the end of the Benefit Period;
  - the Plan end date; or
  - 3 months Family Support Benefit being paid for any one Total or Partial Disability.

### Housekeeper Benefit (IPP Plus only)

The Housekeeper Benefit will be paid when:

- the life insured is Totally Disabled for 30 consecutive days; and
- the life insured is Bed Confined at the life insured's usual place of residence; and

 the life insured needs to rely totally on another person, other than an Immediate Family Member, for housekeeping.

If the Housekeeper Benefit applies, the monthly amount paid is the least of:

- \$2,645 (increased by the indexation factor from 11 March 2004);
- · the Benefit Amount; or
- the cost of the housekeeper,

less amounts reimbursed from elsewhere.

The Housekeeper Benefit:

- starts to accrue when the life insured has been Totally Disabled for 30 consecutive days and the expenditure is incurred;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the life insured no longer being Totally Disabled;
  - the end of the Benefit Period;
  - the Plan end date;
  - the life insured no longer being Bed Confined;
  - the life insured no longer needing to totally rely on another person for housekeeping; or
  - 6 months Housekeeper Benefit being paid for any one Total or Partial Disability.

### Job Security Benefit (IPP Plus only)

The Job Security Benefit will be paid when the life insured:

- does not directly or indirectly own all or part of the business in which the Own Occupation of the life insured is performed;
- has been Totally Disabled for 2 consecutive months and subsequently returns to a Gainful Occupation with the same employer with whom the life insured was working prior to being Totally Disabled.

Payment will be to the life insured's employer and the amount paid will be one times the Benefit Amount for any one Total Disability.

#### **Return To Work Benefit (IPP Plus only)**

The Return to Work Benefit will be paid when the life insured returns to a Gainful Occupation after having been in receipt of the Rehabilitation Benefit for at least 3 consecutive months.

If the Return to Work Benefit applies, the amount paid will be one times the Benefit Amount on each of the following:

- the life insured starting in a Gainful Occupation for 30 hours a week or more;
- the life insured continuing in that Gainful Occupation for 3 consecutive months for 30 hours a week or more; and

income protection plan (IPP)

 the life insured continuing in that Gainful Occupation for 6 consecutive months for 30 hours a week or more.

The Return to Work Benefit:

- starts to accrue when the life insured starts in a Gainful Occupation for 30 hours a week or more;
- is paid in arrears; and
- will stop on the earliest of:
  - the end of the Benefit Period;
  - the Plan end date;
  - the life insured no longer being in a Gainful Occupation for 30 hours a week or more; or
  - 3 times the Benefit Amount being paid for any one Total or Partial Disability.

# BENEFIT OPTIONS AT ADDITIONAL COST

The benefit options listed below only apply if indicated in your Policy Certificate.

#### **Increasing Claim Option**

When a Total or Partial Disability benefit is payable and the Increasing Claim Option is included, the Benefit Amount will increase by the lesser of the Indexation Factor and 10% on the policy anniversary.

The Increasing Claim Option will apply to:

• the Income Protection Plan; and

• if applicable, the Retirement Protection Option and Disability Plus Option.

Premium waiver will be made in line with the Waiver of Premium benefit.

#### **Retirement Protection Option**

When Total or Partial Disability payments have accrued beyond the Waiting Period, the Retirement Protection Option will re-imburse the life insured or the employer of the life insured on behalf of the life insured, for contributions made by either of them to a superannuation fund complying under the Superannuation Industry (Supervision) Act 1993, or any replacement legislation.

If you have chosen "agreed value" the amount to be reimbursed will be the Retirement Protection Option Benefit Amount stated in your Policy Schedule.

If you have chosen the "indemnity" option the amount to be reimbursed will be the lesser of:

- the Retirement Protection Option Benefit Amount;
- superannuation contributions paid by the life insured or on behalf of the life insured in the 12 months prior to disability; or
- 10% of pre-disability earnings.

The Retirement Protection Option:

• starts to accrue after the Waiting Period ends;

- is paid monthly in arrears; and
- will stop on the earliest of
  - the life insured no longer being Totally or Partially Disabled;
  - the end of the Benefit Period; or
  - the term of the Plan finishing.

# **Disability Plus Option**

When Total or Partial Disability payments have accrued beyond the Waiting Period, and the life insured is permanently unable to perform at least 2 of the 5 activities of daily living without the physical assistance of another person, the Disability Plus Option Benefit Amount will be paid.

The amount to be paid will be the Disability Plus Option Benefit Amount stated in your Policy Schedule.

The Disability Plus Option:

- starts to accrue after the Waiting Period ends;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the end of the Benefit Period;
  - the term of the Plan finishing; or
  - the life insured no longer being permanently unable to perform at least 2 of the 5 activities of daily living without the physical assistance of another person.

### **Day One Accident Option**

When the life insured is Totally Disabled for 14 consecutive days, as a result of an Injury, 1/30th of the Benefit Amount will be paid for each day the life insured is Totally Disabled.

Payment will stop on the earliest of:

- the life insured no longer being Totally Disabled;
- the term of the Plan finishing; or
- the expiry of 14 days if the Plan has a 14 day Waiting Period, and 28 days if the Plan has a Waiting Period of longer than 14 days.

When the life insured is eligible for payment under both the Scheduled Injury Benefit and Day One Accident Option, the greater of either of these benefit payments will be paid.

#### **PLAN EXCLUSIONS**

No payments will be made under the Income Protection Plan or any benefit or option attached to it, if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war;
- an intentional, self-inflicted act by the life insured, or
- pregnancy, unless disability continues for longer than 3 months after the pregnancy ends, in which case disability will be considered to have started at the date the pregnancy ends.

Disability caused by war or an act of war at anytime is excluded, even if the disability manifests itself after the war or warlike activity.

War or an act of war means armed aggression, whether declared or not, by a country or organisation, resisted by any other country or international organisation.

### **PLAN ADJUSTMENTS**

Adjustments to the Plan only apply to payments under Total and Partial Disability Benefits.

A reduction will only be made if the life insured receives other payments through:

- any other individual or group disability income insurance; or
- workers' compensation, common law or statute (except sick leave) where such payments are in respect of the disability of the life insured and in calculating the payment the relevant authority did not, or could not, take into account payments due under this Plan.

If the workers' compensation, common law, or statute payment is received as a lump sum, it will be converted to income on the basis of 1% of the lump sum for each month that a disability benefit is paid. The disability payment will be calculated taking this figure into account for a maximum of 8 years.

If a reduction applies it will be to ensure that the Benefit Amount plus the other payments is not greater than 75% of the first \$20,833 of predisability monthly earnings, 50% of the next \$12,500, and 25% of the balance.

The amount of the reduction will not exceed the amount of the other payments.

No benefit will be paid when the other payments plus the monthly earnings of the life insured in the month to be paid, is greater than or equal to 100% of pre-disability earnings.

In those months that a benefit payment is reduced, a proportionate refund of premiums paid for the life insured will be made. The refund will be A x B, where:

A = the percentage reduction in the benefit payment; and

B = the average monthly Income Protection Plan premium (less the premium for benefit options or packages under it) over the 12 months prior to the claim starting.

The refund will be made for the lesser of 12 months or the number of months the Income Protection Plan was current prior to the claim starting.

business expense plan (BEP) |

# **BENEFITS**

### **Total Disability Benefit**

If the occupation class of the life insured is AAA, AA+ or AA, the Total Disability Benefit will be paid:

- when the life insured has been either Totally or Partially Disabled for the Waiting Period; and
- then at the conclusion of the Waiting Period remains Totally Disabled.

If the occupation class of the life insured is A or BBB, the Total Disability Benefit will be paid:

- when the life insured has been Totally Disabled for 14 consecutive days;
- is either Totally or Partially Disabled for the balance of the Waiting Period; and
- then at the conclusion of the Waiting Period remains Totally Disabled.

The amount paid will be the lesser of:

- the Business Expense Benefit Amount;
- Business Expenses which relate to the month to be paid less:
  - Business Expenses reimbursed from elsewhere; and
  - that percentage of the turnover of the business which is fairly and reasonably apportioned to the life insured. This will be determined in line with the usual manner the profits and/or losses of the business

are divided between the life insured and any co-owners of the business.

The Total Disability Benefit:

- starts to accrue after the Waiting Period ends;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the life insured no longer being Totally Disabled;
  - the end of the Benefit Period; or
  - the term of the Plan finishing.

### **Partial Disability Benefit**

If the occupation class of the life insured is AAA, AA+ or AA, the Partial Disability Benefit will be paid:

- when the life insured has been either Totally or Partially Disabled for the Waiting Period; and
- then at the conclusion of the Waiting Period remains Partially Disabled.

If the occupation class of the life insured is A or BBB, the Partial Disability Benefit will be paid:

- when the life insured has been Totally Disabled for 14 consecutive days,
- is either Totally or Partially Disabled for the balance of the Waiting Period; and
- then at the conclusion of the Waiting Period remains Partially Disabled.

The amount paid will be the lesser of:

 the Business Expense Benefit Amount; or

- Business Expenses which relate to the month to be paid less:
  - Business Expenses reimbursed from elsewhere; and
  - that percentage of the turnover of the business which is fairly and reasonably apportioned to the life insured. This will be determined in line with the usual manner the profits and/or losses of the business are divided between the life insured and any co-owners of the business.

The Partial Disability Benefit:

- starts to accrue after the Waiting Period ends;
- is paid monthly in arrears; and
- will stop on the earliest of:
  - the life insured no longer being Partially Disabled;
  - the end of the Benefit Period; or
  - the term of the Plan finishing.

NOTE: If a Partial Disability from the same cause immediately follows a period of Total Disability (extending beyond the Waiting Period) the Waiting Period will not start again.

### **Payment Extension Benefit**

The Payment Extension Benefit applies when, at the end of the Benefit Period, the life insured continues to be Totally or Partially Disabled but the total amount paid does not equal 12 times the Business Expense Plan Benefit Amount, the Benefit Period will be extended.

The extension will end on the earliest of:

- the expiry of 6 months;
- the life insured no longer being Totally or Partially Disabled;
- the term of the Plan finishing; or
- the total amount paid equalling 12 times the Business Expense Plan Benefit Amount.

#### Lease Extension Benefit

The Lease Extension Benefit will be paid, when:

- at the end of the Benefit Period or Benefit Period extension, the life insured continues to be Totally or Partially Disabled; and
- Business Expenses claimed included lease costs for equipment, motor vehicles or premises fully utilised in the business and these costs continue beyond the expiry of the Benefit Period and Benefit Period extension, if applicable.

The amount paid will be the lesser of:

- the life insured's share of monthly ongoing costs of a lease for equipment, motor vehicles or premises that was in place at the time the disability started; or
- 25% of the Business Expense Plan Benefit Amount,

reduced by amounts paid if the items being leased are relet and that percentage of the turnover of the business which is fairly and reasonably apportioned to the life insured. The Lease Extension Benefit:

- starts to accrue after the expiry of the Benefit Period and Benefit Period extension, if applicable;
- is reimbursed monthly in arrears; and
- will stop on the earliest of:
  - the expiry of 18 months;
  - the life insured no longer being Totally or Partially Disabled;
  - the term of the Plan finishing; or
  - all applicable leases being assigned or the commitment otherwise stopping.

#### **Loss of Profits Benefit**

The Loss of Profits Benefit will be paid when:

- the life insured directly or indirectly owns all or part of the business in which the Own Occupation of the life insured is performed;
- the life insured is Totally Disabled for 2 consecutive months and subsequently returns to work in the same business and is no longer Totally Disabled; and
- there is a loss of profits in the business solely because of the life insured having been Totally Disabled.

The monthly amount paid will be the lesser of:

 the Business Expense Plan Benefit Amount; or • 75% of that proportion of the monthly average net profit of the business which is fairly and reasonably apportioned to the life insured, in the tax year immediately prior to the life insured being Totally Disabled; less that proportion of the monthly average net profit (calculated on the same basis) of the business which is fairly and reasonably apportioned to the life insured, in the 12 months after the life insured returned to work in the business.

"Fairly and reasonably apportioned" will be determined in line with the usual manner the profits and/or losses of the business are divided between the life insured and any co-owners of the business.

After each 3 months of payment of the Loss of Profits Benefit you will need to provide us, at your expense, with appropriate accounts so that a reconciliation of amounts due and paid can be made. Any difference between what was due and what was paid will be paid by us to you or needs to be paid by you to us, as applicable, within 14 days of the reconciliation being provided.

Subsequent payments are contingent upon the above settlement being completed.

The Loss of Profits benefit:

- is paid monthly in arrears; and
- will stop on the earliest of:
  - the life insured no longer being Totally or Partially Disabled;

business expense plan (BEP)

- the term of the Plan finishing;
- the business no longer incurring a loss of profits solely as a result of the life insured's Total Disability; or
- 12 months from the date Total or Partial Disability ended.

### **PLAN EXCLUSIONS**

No payments will be made under the Business Expense Plan or any benefit or option attached to it, if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war;
- an intentional, self-inflicted act by the life insured, or
- pregnancy, unless disability continues for longer than 3 months after the pregnancy ends, in which case disability will be considered to have started at the date the pregnancy ends.

Disability caused by war or an act of war at anytime is excluded, even if the disability manifests itself after the war or warlike activity.

War or an act of war means armed aggression, whether declared or not, by a country or organisation, resisted by any other country or international organisation.

### **PLAN ADJUSTMENTS**

Adjustments to the Plan only apply to payments under Total and Partial Disability Benefits.

A reduction will only be made if the life insured receives other payments through any other business expense insurance.

In those months that a benefit payment is reduced, a proportionate refund of premiums paid for the life insured will be made.

The refund will be A x B, where

A = the percentage reduction in the benefit payment; and

B = the average monthly Income Protection Plan premium (less the premium for benefit options or packages under it) over the 12 months prior to the claim starting.

The refund will be made for the lesser of 12 months or the number of months the Business Expense Plan was current prior to the claim starting.

| income protection plan (IPP) & business expense plan (BEP) |

# POLICY DEFINITIONS FOR IPP AND BEP

Activities of Daily Living are;

- Bathing the ability to shower and bathe.
- Dressing the ability to put on and take off clothing.
- Toileting the ability to get on and off, and use, the toilet.
- Mobility the ability to get in and out of bed and a chair.
- Feeding the ability to get food from a plate into the mouth.

Bed Confinement and Bed Confined mean the life insured has been advised by a Medical Practitioner to remain in or near a bed for a substantial part of each day and under the continuous care of a Registered Nurse.

Benefit Amount under the Income Protection Plan and benefit options attached to it, means the monthly benefit. The amount we pay you is determined by which option you have chosen (agreed value or indemnity) at time of application.

If you have chosen agreed value, the Benefit Amount we will pay is the Benefit Amount shown in your Policy Certificate, inclusive of any indexation increases, and less any Plan Adjustments if applicable.

If you have chosen indemnity, the initial benefit we pay is the lesser of:

- the Benefit Amount shown in the Policy Certificate, inclusive of indexation increases; or
- 75% of the first \$250,000 of annual earned income from personal exertion after business expenses have been deducted, but before tax, 50% of the next \$150,000 and 25% of the balance of the annual earned income, earned by the life insured in the 12 months immediately prior to the Sickness or Injury occurring, less any Plan Adjustments if applicable.

**Benefit Period** means the period when disability benefits accrue. The maximum Benefit Period is shown in your Policy Certificate.

Business Expenses generally includes accounting fees, advertising, audit fees, business insurance premiums, cleaning, costs ordinarily incurred in the employment of non-revenue generating employees, depreciation of equipment (percentage allowed may be limited), electricity, gas, heating, interest payment, leasing costs, professional dues, rates, rent and telephone charges.

Business Expenses of the following kind are generally not included; equipment, fittings, fixtures, implements, merchandise, products or wares, loan principal, personal remuneration, salaries of revenue-generating employees (except the employment of an appropriately qualified replacement for the life insured in the circumstances described above).

When the life insured directly or indirectly owns all or part of the business in which the Own Occupation of the life insured is performed, all or part of any payment which:

- is a payment or expense properly incurred by the business in its normal running as an ongoing concern;
- is not a cost of setting up or winding down the business;
- is not a payment of capital or of a capital, private or domestic nature; and
- could not reasonably be considered to give private benefit to:
  - you or the life insured;
  - an Immediate Family Member of either you or the life insured; or
  - any company, trust or other entity from which you, the life insured, or an Immediate Family Member of either, derive a benefit.

If the life insured is not the sole owner of the business, "business expenses" refers to that percentage of these payments which is fairly and reasonably apportionable to the life insured. This is determined in line with the usual manner the profits and/or losses of the business are divided between the life insured and any co-owners of the business.

The phrase "the life insured directly or indirectly owns all or part of the business" will include:

• a professional practice; and

| income protection plan (IPP) & business expense plan (BEP) |

 the life insured owning all or part of the business through another legal entity.

If at the time of a claim, business expenses are included that were not incurred or were not incurred to the same extent or at the equivalent time, in the 12 months prior to the disability starting, those expenses will only be included if they are necessary to generate profit to the business during the period of the claim.

**Gainful Occupation** means an occupation in which the life insured is working and as a result generates Monthly Earnings.

Immediate Family Member means spouse, partner, de-facto, children, parents and siblings.

Indexation Factor is the percentage change in the Consumer Price Index (Weighted Average All Capital Cities) as last published by the Australian Bureau of Statistics in respect of the 12 month period finishing on 30 September.

It will be determined at 30 November each year and applied, where indicated, for the following year. If it is not published by 30 November, the Indexation Factor will be calculated based upon a retail price index which we consider replaces it.

If the percentage change in the consumer price index, or any substitute for it, is negative, the Indexation Factor will be taken as zero.

**Injury** means an accidental bodily Injury suffered by the life insured.

**Medical Practitioner** means a person who is legally qualified and registered as a Medical Practitioner, other than:

- you or the life insured;
- a business partner of you or the life insured; or
- an Immediate Family Member of you or the life insured.

If practising other than in Australia, the Medical Practitioner must be approved by us and have qualifications equivalent to Australian standards.

NOTE: Chiropractors, physiotherapists and alternative therapy providers are not regarded as Medical Practitioners.

**Monthly Earnings** generally includes salary, bonuses, commission, fees, fringe benefits and regular overtime.

When the life insured does not directly or indirectly own all or part of the business in which the Own Occupation of the life insured is performed (ignoring shares in publicly listed companies) the monthly value of the remuneration paid by the employer in respect of the work performed by the life insured. This will be determined by calculating the amount the life insured would have to receive if total remuneration was received as a salary or wage (before income tax is deducted).

When the life insured does directly or indirectly own all or part of the business

in which the Own Occupation of the life insured is performed (ignoring shares in publicly listed companies);

- the monthly value of remuneration paid by the business to the life insured as a result of personal exertion, and
- the life insured's share of the profits of the business, generated through work performed by the life insured, after the deduction of business expenses, both of which are determined in line with the usual manner that the profits and/or losses of the business are divided between the life insured and any co-owners of the business.

Own Occupation means the occupation in which the life insured had been working immediately prior to the date of the Sickness or Injury causing disability.

For the purpose of this definition "Own, Occupation" is any occupation in which the life insured had been working:

- at least 10 hours a week, and
- for at least 3 months.

If the life insured had been working in more than one occupation that meets these criteria, "Own Occupation" will include all of those occupations.

If the life insured, immediately prior to the Sickness or Injury causing disability:

- was not in a Gainful Occupation; or
- was unemployed for at least 3 months; or

 was on sabbatical or long service leave, maternity leave or paternity leave for 12 months or more,

"Own Occupation" will be any occupation for which the life insured is reasonably suited by training, education or experience.

**Partial Disability and Partially Disabled** mean that, solely because of a Sickness or Injury the life insured:

- is working or capable of working;
- is following the advice of a Medical Practitioner; and
- has suffered a reduction of 20% or more, in the ability to:
  - generate Monthly Earnings; or
  - perform the income producing duties; or
  - maintain the same number of hours worked,

in the life insured's Own Occupation.

# Pre-Disability Earnings means:

If you have chosen "agreed value", the highest average monthly earnings of the life insured for any of the three tax years immediately prior to the Sickness or Injury causing disability.

If a claim occurs in the 12 months subsequent to an underwritten increase in the Benefit Amount for the Income Protection Plan, Pre-Disability Earnings will then have a minimum value of the Benefit Amount (excluding any benefit options) divided by 0.75.

If the life insured suffers a Sickness or Injury whilst in a Gainful Occupation and monthly earnings reduce as a direct result of the Sickness or Injury, whilst this continues Pre-Disability Earnings will be the value we agree would have applied at the time the reduction started, provided we are advised within 30 days of the reduction starting.

If you have chosen "indemnity", the average monthly earnings of the life insured for the 12 months immediately prior to the Sickness or Injury causing disability.

When the life insured is disabled, predisability earnings will be increased by the indexation factor every 12 months, following the date disability started.

**Registered Nurse** means a person who is legally qualified and registered as a nurse, other than:

- you or the life insured;
- a business partner of you or the life insured; or
- an Immediate Family Member of you or the life insured.

If practising other than in Australia, the Registered Nurse must have qualifications equivalent to Australian standards.

**Rehabilitation Program** means a program or plan that:

- is designed to assist the insured in returning to work in their Own Occupation or any other Gainful Occupation; and
- has been approved by an appropriately qualified vocational or rehabilitation specialist.

**Sickness** means an illness or disease suffered by the life insured, and is diagnosed by a Medical Practitioner.

**Total Disability** and **Totally Disabled** mean that, solely because of a Sickness or Injury the life insured:

- is not in any Gainful Occupation;
- is following the advice of a Medical Practitioner; and
- has suffered a reduction of 80% or more in the ability to:
  - generate Monthly Earnings; or
  - perform the income producing duties; or
  - maintain the same number of hours worked.

in the life insured's Own Occupation.

Waiting Period means the period of time between the life insured suffering disability and disability benefits starting to accrue.

If the life insured does not consult a Medical Practitioner concerning the Sickness or Injury causing disability within seven days of the Sickness starting, or the Injury occurring, the Waiting Period will start when the life insured consults a Medical Practitioner.

Neither Total nor Partial Disability Benefits are paid for the Waiting Period. Some benefits are paid during the Waiting Period (eg. Bed Confinement) and this is specifically mentioned within the description of those benefits.

# **COMPLAINTS**

We will always attempt to satisfactorily answer any questions and resolve any problems or complaints you may have regarding the Policy.

#### **COMPLAINTS TO TOWER**

From time to time you may have questions about your insurance. We hope, if you have a complaint, we are able to assist you. Your adviser or our customer service consultants are familiar with the product and are happy to answer any of your questions. A customer service consultant is available by calling 1800 226 364.

If you are not satisfied with the response you receive from your queries you can lodge a complaint in writing to:

Complaints Resolution Officer TOWER Australia Limited PO Box 142 Milsons Point NSW 1565

We will attempt to resolve your complaint with you within 45 days of the date it being lodged. If we cannot reasonably resolve your complaint within that period, we will inform you of the delay and request your consent to resolving the complaint within 90 days of the date it was lodged.

# COMPLAINTS TO THE FINANCIAL INDUSTRY COMPLAINTS SERVICE

TOWER is a member of the Financial Industry Complaints Service. This is an industry sponsored service that has been set up to advise and assist Policyholders to resolve complaints with their life insurance company. It is an independent and impartial body whose decisions are binding on us.

Before seeking to use them, you should first try to resolve your complaint with us. If you are not satisfied with the response or we do not resolve your complaint within 45 days of the date it was lodged, you can contact the Financial Industry Complaints Service by:

- telephone on (03) 9629 7050; or
- freecall 1800 335 405; or
- writing to:

The General Manager Financial Industry Complaints Service PO Box 579 Collins Street West Melbourne VIC 8007

The Financial Industry Complaints Service cannot consider certain complaints, including where the Benefit Amount exceeds a certain limit. The service will advise you whether it can consider your complaint.

# SECTION 3

# | TOWER protection policy through the TOWER superannuation fund |

The information contained in this Section 3 relates to the TOWER Protection Policy issued by TOWER Australian Superannuation Limited only.

#### **CONTACT DETAILS**

For any assistance please contact TOWER Australian Superannuation Limited, the Trustee (Trustee of the TOWER Superannuation Fund):

- Telephone 1800 226 364; or
- Facsimile 1800 654 946; or
- On our website www.toweraustralia.com.au; or
- At our postal address PO Box 142, Milsons Point, NSW 1565.

The contact details for each of the Trustee's state offices are found on the inside back cover of this document.

### **TERMS USED IN SECTION 3**

Fund means the TOWER Superannuation Fund.

Policy means the TOWER Protection Policy.

Plan means the product or products for which you have applied.

**Trustee**, we, us, and our mean TOWER Australian Superannuation Limited, the Trustee of the Fund.

I, my, you and your mean the life insured.

The Insurer, and TOWER means TOWER Australia Limited.

If a term or word is defined in this Section 3, it will be capitalised. You should consult the Policy Conditions referred to in each Plan to obtain the relevant meaning.

# THE TOWER SUPERANNUATION FUND

This section of the PDS contains important information about the TOWER Superannuation Fund (the Fund).

#### THE FUND

The Fund is a regulated superannuation fund in accordance with the Superannuation Industry (Supervision) Act 1993 (SIS). SIS governs the operation of superannuation funds in Australia.

### **TRUST DEED**

The rules governing the Fund are set out in the Trust Deed and may be amended by the Trustee subject to certain restrictions. The Trust Deed may not be amended so as to reduce your accrued benefits without your consent, unless the reduction is allowed under SIS.

Under the Trust Deed, the Trustee is not generally liable to you for any act or omission other than where the Trustee has failed to act honestly, or where the Trustee has intentionally and/or recklessly failed to exercise the degree of due care and diligence that it was required to exercise.

# DO THE TRUSTEES HAVE INDEMNITY?

The Trustee has the right to indemnity from the Fund for all liabilities it may incur, except in the case of fraud, wilful neglect or misconduct. The Trustee has arranged appropriate indemnity insurance.

# INSURANCE COVER UNDER THE FUND

Insurance cover, by way of the TOWER Protection Policy, is available under the Fund. TOWER will issue the TOWER Protection Policy to the Trustee. If you arrange life insurance through the Fund you must become a member of the Fund. The TOWER Protection Policy will provide you with any insurance cover, the Trustee will own the Policy issued in respect of your life insurance cover and you will be the life insured.

# **HOW DO I JOIN?**

Complete the application form attached to this PDS. If your application is accepted, we are able to accept your contributions and you will become a member of the Fund.

# WHAT ARE THE CONTRIBUTION RULES?

Contributions can only be made to the Fund in accordance with superannuation law. Generally, superannuation contributions can be made by or in respect of you in the following circumstances:

Who can contribute?	You	Employer	Spouse	Other
				person
Over 75		1		
Between 70 and 75 working				
less than 10 hours per week		1		
Between 70 and 75 working				
more than 10 hours per week	1	1		
Between 65 and 70 working				
less than 10 hours per week		1		
Between 65 and 70 working				
more than 10 hours per week	1	1	1	
Under 65 and employed for at least				
10 hours per week in the last 2 years	1	1	1	
Under 65 and not working because of ill health				
which prevents you from resuming similar work	1	1	1	
Under 65 and you are on authorised leave				
from your employer (subject to conditions)	1	1	1	
Under 18 and not working				✓ (subject to
				conditions)
A person entitled to a first child tax offset	✓ (subject to conditions)			

# CAN I SELECT A BINDING DEATH NOMINATION?

The Fund permits members to:

- make binding nominations as to who is to receive any benefits payable on death and in what proportions: or
- choose certain categories of membership which affect the payment of a death benefit.

The following categories of membership are available in the Fund:

Category	Rules of Category – Benefits are payable as follows (subject to superannuation law)		
A	A lump sum to the member's spouse (if there is more than one spouse, the amount to		
	be paid in equal shares) at the date of the member's death subject to a maximum of		
	the member's pension RBL. *		
	The balance (if any) to the member's eligible children at the date of the member's		
	death, in equal shares and payable in each case as an Allocated Pension. #		
В	50% to the member's spouse (if there is more than one spouse, the amount to be paid		
	to them in equal shares) at the date of the member's death, as a lump sum. *		
	The balance to the member's eligible children at the date of the member's death, in		
	egual shares and payable in each case as an Allocated Pension. #		
С	A lump sum to the members' personal representative, subject to a maximum of the		
_	member's pension RBL.		
	The balance (if any) to the member's eligible children at the date of the member's		
	death, in equal shares and payable in each case as an Allocated Pension. #		
D	A lump sum to the members' personal representative, subject to a maximum of the		
	member's pension RBL.		
	50% of the balance (if any) to the member's spouse (if there is more than one spouse,		
	the amount to be paid to them in equal shares) at the date of the member's death, as		
	an Allocated Pension. *		
	The balance (if any) to the member's eligible children at the date of the member's		
	death, in equal shares and payable in each case as an Allocated Pension. #		
E	A lump sum to the member's personal representative, subject to a maximum of the		
	member's pension RBL.		
	The balance (if any) to the member's spouse (if there is more than one spouse, the		
	amount to be paid to them in equal shares) at the date of the member's death, as an		
	Allocated Pension. *		
G	A benefit to such one or more of the member's dependants and/or personal		
	representative, in such a manner, form and such proportions (if paying to more than		
	one) as the Trustee in its absolute discretion shall determine.		
Binding	A binding nomination may be given by the member to the trustee, if permitted by the		
Nomination	Trustee, on or after the second changeover date, in which case the following provisions		
	apply:		
	• if, at the time of the member's death, the trustee holds a binding nomination which is		
	valid, subject to SIS and any other applicable law the Trustee shall, in accordance with		
	the binding nomination, pay the member's benefit to each nominee entitled to		
	receive a benefit, with any balance (whether arising from the nomination not being		
	effective for a nominee or from a nominee not being paid because of SIS or any other		
	applicable law) paid as a lump sum to the member's personal representative;		
	• if, at the time of the member's death, the Trustee does not hold a binding nomination		
	which is valid, the Trustee shall pay the member's benefit as a lump sum to the		
	member's personal representative.		

<sup>\*</sup> The Trustee shall be obliged only to make reasonable enquires to identify a spouse and, if there is no spouse, the amount shall be paid as a lump sum to the member's personal representative.

Spouse for these purposes means the member's legal or defacto (but not same sex) spouse.

<sup>#</sup> The Trustee shall be obliged only to make reasonable enquires to identify eligible children and, if there are no eligible children, the amount shall be paid as a lump sum to the member's personal representative.

# THE TOWER SUPERANNUATION FUND

Superannuation law requires that if you are selecting a binding nomination, you must sign the application in the presence of two witnesses, who are over age eighteen, and who are not nominated as beneficiaries. All signatures should be signed using the same pen and with all signatories present.

If you are picking category A to E or G you do not need to have your signature witnessed. Category F is no longer available to new members, and has been intentionally omitted from the table above.

You may change categories or may change from a category to a binding nomination at any time and vice versa by completing the required form. The form is available by contacting our Customer Service Centre on 1800 226 364.

A member's benefit will be paid in accordance with the rules of the category last selected by the member and notified to the Trustee or in accordance with any binding death benefit nomination which is in force (subject in both cases to superannuation law).

Under superannuation law a death benefit can only be paid to the member's Spouse (as defined previously), Child of the member of any age (including adopted child, step-child and ex-nuptial child) and any person who was financially dependent on the member at the time of death.

Any binding nomination made by a member only remains valid for three years, at which time it will expire. Members should review their nomination regularly particularly if circumstances change such as in the case of marriage or divorce and change it if appropriate.

If (because of a superannuation law requirement, or the expiry of a member's category selection or binding nomination or for any other reason) a portion of a benefit cannot be paid to a specified beneficiary then that portion of the benefit will be paid to the member's legal personal representative (estate).

When an Allocated Pension is purchased with a portion of a death benefit on behalf of Eligible Children, the Trustee will invest that portion of the benefit in the following manner:

- 50% of the funds invested into the TOWER Cash Portfolio;
- 50% of the funds invested into the TOWER Fixed Interest Portfolio

If these Portfolios are not available at the time of purchasing an Allocated Pension, the Trustee will invest in similar options at its discretion.

The income will be paid in similar proportion from each of the portfolios. Regular pension payments will be made on a monthly basis, and at the maximum government prescribed level in order to qualify for the concessional tax treatment

In the first year of the pension, the maximum payment level is calculated with reference to the proportion of the balance of the financial year that remains, from the date it commences.

Eligible children cannot change any of the above features of the allocated pension nor can they commute the pension until they reach the age of 18.

# WHEN ARE YOUR SUPERANNUATION BENEFITS PAYABLE?

Other than death benefits, a superannuation benefit can only be paid where the member meets a condition of release under applicable superannuation law. These circumstances (as outlined below) include permanent incapacity (which means the member has ceased to be gainfully employed because of ill-health). Payment will be made where the trustee is satisfied that the member is unlikely because of that ill-health to ever again work in gainful employment for which the member is reasonably qualified by education training and experience.

Other conditions of release are:

- the member has reached age 65; or
- the member has retired and reached the preservation age (the table below will assist you in determining your preservation age); or
- the member permanently leaves Australia, after holding an eligible temporary residence visa; or

- the member suffers severe financial hardship; or
- compassionate grounds.

If legislation does not allow a benefit to be paid immediately, it will be held in the Fund until the member meets a condition of release.

#### WHAT IS MY PRESERVATION AGE?

When were you born?	Preservation Age	
Before 1 July 1960	55	
Between 1 July 1960		
& 30 June 1961	56	
Between 1 July 1961		
& 30 June 1962	57	
Between 1 July 1962		
& 30 June 1963	58	
Between 1 July 1963		
& 30 June 1964	59	
On or after 1 July 1964	60	

# SUPERANNUATION AND FAMILY LAW

Provisions in the Family Law Act enable parties who are married to require superannuation fund trustees to carry our certain actions in relation to superannuation entitlements. Members (married persons only) should note that their spouse will be able to request the Trustee to disclose information in relation to the member's benefit entitlements ("Request for Information"). The Trustee is prohibited by law from informing the member that such a request was made and will not pass any information in relation to your present whereabouts to the person making the Request for Information.

Once a couple separate, they can provide the Trustee with certain binding instructions that either flag the benefit (prevent the trustee from paying the benefit in certain circumstances when it becomes payable) or split the benefit. Splitting the benefit essentially means that the benefit payable to the member spouse is reduced by an equivalent amount becoming available to the nonmember spouse as a benefit payable from the Fund.

The legislation permits the Trustee to charge reasonable fees in respect of these actions. Details of fees payable will be provided upon request and/or prior to any request to flag to split a member's benefit.

Members should remember that this legislation does not apply to de facto or same sex couples.

These laws are both detailed and complex and members should seek specialist legal advice as to whether they apply to their circumstances, as the Trustee is not in a position to provide advice to you in relation to this matter.

### DO I RECEIVE AN ANNUAL REPORT?

At least once a year we will provide you with an Annual Report which will assist you to make an informed judgement about the management and financial condition of the Fund.

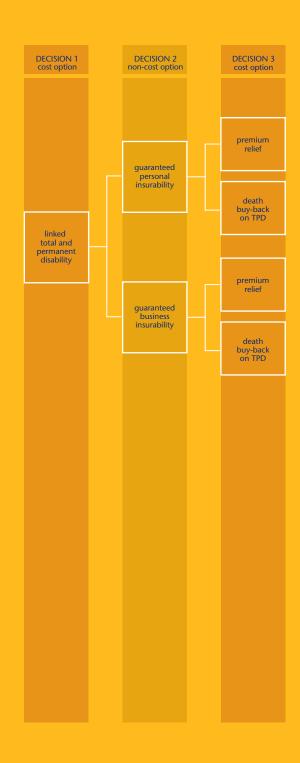
The latest Annual Report to Members of the Fund and other information is available to you free of charge by either contacting your financial adviser or us.

# LIFE PROTECTION PLAN & TOTAL AND PERMANENT DISABILITY

decision-making process

This part of Section 3 sets out information relating to the Life Protection Plan and Total and Permanent Disability including the following:

- Plan information relating to the Life Protection Plan and the Total and Permanent Disability (see pages 65 to 66); and
- the Policy Conditions of the Life Protection Plan and Total and Permanent Disability (see pages 67 to 72).



# **INSURANCE OVERVIEW**

This Insurance Overview is only a brief description of the Life Protection Plan and Total and Permanent Disability.

Full details and any conditions or applicable restrictions to the Life Protection Plan and Total and Permanent Disability are outlined in the Policy Conditions.

The Life Protection Plan pays a lump sum on your death. TOWER will pay the lump sum in advance if you are diagnosed with a Terminal Illness. The lump sum will be paid to the Trustee.

If you are Total and Permanent Disability (TPD) TOWER will pay a lump sum benefit. The lump sum will be paid to the Trustee.

Insurance cover is provided 24 hours a day, worldwide, subject to the normal Policy terms and conditions.

**Standard benefits** included in the Life Protection Plan are:

- Death Benefit
- Terminal Illness Benefit
- Premium Freeze Benefit
- Advanced Payment Benefit

**Optional benefits** available at no extra cost are:

- Guaranteed Personal Insurability Option
- Guaranteed Business Insurability Option

**Optional benefits** available at an extra cost are:

- Total and Permanent Disability
- Premium Relief Option
- Death Buy-Back on TPD

Further details of these benefits can be found in the Policy Conditions commencing on page 67.

The Total and Permanent Disability benefit must be linked to the Life Protection Plan. It is not available as a stand alone plan under the TOWER Superannuation Fund.

#### WHO CAN APPLY?

If you are between the ages of 16 next birthday and 70 next birthday, select stepped premiums and are a member of the Fund, you can apply for the Life Protection Plan.

If you are between the ages of 16 next birthday and 60 next birthday, select stepped premiums and are a member of the Fund, you can apply for the Total and Permanent Disability benefit.

If you are between the ages of 16 next birthday and 55 next birthday, select level premiums and are a member of the Fund, you can apply for the Life Protection Plan and Total and Permanent Disability benefit.

#### **HOW MANY PEOPLE CAN APPLY?**

One person can be covered by the Life Protection Plan and any optional benefits under the Fund.

#### WHO OWNS THE POLICY?

The Policy is owned by TOWER Australian Superannuation Limited as Trustee of the Fund.

This means the Trustee is the Policy owner and you are the life insured. Any benefits we pay will be paid in accordance with the Trust Deed of the Fund and relevant superannuation laws.

Total and Permanent Disability under the optional Own Occupation definition can be obtained through the Fund.

As your Policy will be owned by the Trustee of the Fund, there may be instances where a benefit is payable by the Insurer under the Policy but is required to be withheld by the Trustee due to superannuation law or Trust Deed requirements. This may mean that your payment may be delayed until satisfaction of a condition of release or another condition in the Trust Deed.

To apply for superannuation membership you must complete the additional information included in the Application Form.

#### **HOW MUCH CAN I APPLY FOR?**

If you are applying for the Life Protection Plan you can nominate any financially justifiable amount as your sum insured.

If you are applying for Total and Permanent Disability you can apply for up to \$2,000,000.

# LIFE PROTECTION PLAN (LPP) & TOTAL AND PERMANENT DISABILITY

| plan information |

This is the maximum total allowed for your combined insurance contracts, whether they are with TOWER or with another organisation.

# WILL MY COVER INCREASE WITH INFLATION?

Your Policy has a built in Inflation Protection Benefit. This means we will increase the Benefit Amount under your Policy by the greater of the Indexation Factor and 3%.

This increase will occur on each statement date unless:

- you tell us that the Inflation Protection Benefit is not to apply to your Policy; or
- if premiums are being waived under the Premium Relief Option.

On the event of an increase, a new premium will be calculated to incorporate the increased Benefit Amount. This calculation will also take into account your age and premium type, either stepped or level premiums.

We will not take into account any changes in your health, occupation or pastimes.

The maximum amount that your benefit can be increased to under the Inflation Protection Benefit is:

- \$3,000,000 for the Life Protection Plan; and
- \$2,000,000 for the Total and Permanent Disability Benefit (TPD).

At the statement date prior to your 65<sup>th</sup> birthday, your TPD Benefit Amount when linked to the Life Protection Plan will be the lesser of:

- the amount shown in your latest Policy Schedule; and
- \$1,000,000.

Increases under the Inflation Protection Benefit will cease on the earlier of the statement prior to your 65<sup>th</sup> birthday or when you ask the Insurer not to increase the Benefit Amount.

# HOW LONG WILL MY COVER LAST?

The Life Protection Plan end date for cover is the statement date prior to your 100<sup>th</sup> birthday.

Level premiums will end at the statement date prior to your 65<sup>th</sup> birthday and revert to stepped premiums until the statement date prior to your 100<sup>th</sup> birthday.

Cover under your Total and Disability Benefit will last until the statement date prior to your 65<sup>th</sup> birthday. It will then become a Loss of Independent Existence Benefit and will continue until the statement date prior to your 100th birthday if you remain eligible to contribute to the Fund. We will contact you at that time to confirm your eligibility.

If you cease to become eligible to make superannuation contributions to the Fund, you will be given the opportunity to transfer your cover to a non superannuation arrangement.

If we do not hear from you at that time, the Policy will terminate in accordance with the terms and conditions of the Policy.

Cover under the Life Protection Plan will cease upon the death of the life insured.

#### IS THERE A COOLING OFF PERIOD?

After you receive notification from us that your application for the Life Protection Plan has been accepted on standard terms, or you accept any nonstandard terms offered to you, you have 28 days to check that the Policy meets your needs.

This is known as the cooling off period. Within this time you may send us a request in writing asking us to cancel the Life Protection Plan. You will then receive a full refund of all premiums paid and no charges will apply.

The only conditions in the cooling off period are:

- if notice of acceptance was sent to you by post it will be deemed to have been received by you at the time it would have been delivered in the ordinary course of the post, and
- no refund can be made if a claim has occurred been made under Life Protection Plan.

In any event, the refund is subject to preservation, which means that it may need to be rolled over to another superannuation arrangement rather than be paid in cash you must do this in writing within one month of advising the Trustee that you are cancelling the Life Protection Plan. If you nominate a superannuation arrangement that does not accept the payment, the Trustee can pay the refund to an eligible rollover fund.

| life protection plan (LPP) |

### **BENEFITS**

Any benefits payable under the Life Protection Plan are payable to the Trustee and will be released from the Fund when the member meets a condition of release under superannuation law.

#### **Death Benefit**

When the life insured dies, the Benefit Amount will be paid, providing the benefit is current.

### Terminal Illness Benefit

When the life insured is diagnosed as Terminally III the Benefit Amount will be paid to a maximum of \$2,000,000, providing the Death benefit is current.

When the Terminal Illness Benefit Amount paid equals the full Benefit Amount, the Plan will cease.

When the Terminal Illness Benefit Amount paid is less than the full Benefit Amount, the full Benefit Amount will be reduced by the Terminal Illness Benefit Amount that is paid. Premiums will be payable on the reduced Benefit Amount, which will be paid when the life insured dies.

# Premium Freeze Benefit

When the premium is paid on a stepped basis and the life insured is older than age 45, the Premium Freeze Benefit can be activated.

Under the Premium Freeze Benefit the Benefit Amount of the Life Protection Plan and the Total and Permanent Disability Benefit, if applicable, will reduce as the premium rates increase. The new Benefit Amount will be that which can be purchased by the frozen premium. Therefore, where premiums would have otherwise increased in order to maintain the same level of cover, premiums will remain level, however there will be a corresponding reduction in cover.

The Inflation Protection Benefit will not apply if the Premium Freeze benefit is calculated. If you stop using the Premium Freeze Benefit within 3 years of it starting, the Inflation Protection Benefit will recommence if it was applicable prior to the Premium Freeze Benefit being activated.

### **Advanced Payment Benefit**

The Advanced Payment Benefit is an advance payment of \$10,000 from the Death Benefit Amount. The Advanced Benefit payment will be paid when the death certificate of the life insured is provided to the Insurer.

The benefit will be paid to the Trustee.

Any payment of the Advanced Payment Benefit will reduce the Death Benefit Amount.

The following conditions apply:

 there will be no payment of the Advanced Payment Benefit in the first year of commencement, or

- reinstatement of the Life Protection Plan if death was the result of suicide; and
- the Advanced Payment Benefit may not apply in the first 3 years if the life insured's death was not the result of an Accident.

Thereafter, the benefit will apply regardless of the cause of death.

Payment of the Advanced Payment Benefit does not mean any admission or acceptance of any claim or liability regarding current or future payments under the Life Protection Plan.

Should our claims assessment find that the Death Benefit Amount will not be paid due to a breach of the life insured's Duty of Disclosure, we will require repayment of the Advanced Payment Benefit Amount.

# BENEFIT OPTIONS AT NO ADDITIONAL COST

The benefit options listed below only apply if indicated in your Policy Certificate.

# **Guaranteed Personal Insurability Option**

Under the Guaranteed Personal Insurability Option, you can increase the Benefit Amount of the Life Protection Plan and Total and Permanent Disability Benefit, if applicable, subject to:

| life protection plan (LPP) |

- application for an increase being made within 30 days of an Allowable Event (as described below);
- the life insured being less than age 55 at the time of an Allowable Event;
- the increase being up to the lesser of:
  - 25% of the original Benefit Amount;
  - \$200,000;
  - five times the annual amount of salary increase; or
  - the amount of mortgage being taken out or increased;
- total cover on the life insured, for death cover including the cover with TOWER and any other organisation, being less than \$3,000,000;
- total cover on the life insured, for Total and Permanent Disability cover, including the cover with TOWER and any other company, being less than \$2,000,000, and
- evidence, satisfactory to the Insurer, of the Allowable Event, being provided.

Using this option, the maximum amount by which you can increase the sum insured is the lower of:

- the original sum insured; or
- \$1,000,000,

subject to total cover not exceeding \$3,000,000 for death and \$2,000,000 for TPD.

If the Total and Permanent Disability benefit is attached to the Life Protection Plan, the Total and Permanent Disability cover cannot exceed the death cover.

The Guaranteed Personal Insurability Option can only be used once in any 12 month period following a statement date. If you select the Guaranteed Personal Insurability Option, you may not select the Guaranteed Business Insurability Option.

The premium for the new Benefit Amount will be calculated in line with the Policy Conditions and will take into account any extra premiums charged for, and special provisions that apply to the Life Protection Plan or Total and Permanent Disability Benefit (if applicable). If cover increases as a result of Guaranteed Personal Insurability, changes in the health, occupation or pastimes of the life insured will not be taken into account.

# Allowable events are:

- the birth of a child where the life insured is the parent;
- the adoption of a child by the life insured;
- marriage of the life insured;
- a change in employment status of the life insured where salary increases by at least \$10,000 a year; and
- taking out, or increasing, a mortgage by the life insured (either alone or jointly with another person) on the purchase of a home which is the primary residence of the insured.

If you select the Guaranteed Personal Insurability Option, during the first six months after exercising this option, the increased portion of the sum insured will only be paid out in the event of you suffering:

- Accidental death, or
- Total and Permanent Disability that is caused by Accident (if the Total and Permanent Disability option has been selected).

The Guaranteed Personal Insurability Option cannot be exercised while premiums are being waived under the Premium Relief Option.

# **Guaranteed Business Insurability Option**

Under the Guaranteed Business Insurability Option, you can increase the Benefit Amount of the Life Protection Plan, and Total and Permanent Disability Benefit, if applicable, subject to:

- our receipt of acceptable supporting financial evidence;
- the life insured being less than age
   55 at the time of the Allowable Event (as described over the page);
- the increase being up to the lesser of:
  - 25% of the original Benefit Amount;
  - \$200,000;
  - 5 times the average of the last 3 years consecutive annual increases in the insured person's annual remuneration package; or

- the increased amount in the person's financial interest in the business;
- total cover on the life insured, for death cover including the cover with TOWER and any other organisation, being less than \$3 million; and
- total cover on the life insured, for Total and Permanent Disability cover, including the cover with TOWER and any other organisation, being less than \$2,000,000.

Using this option, the maximum amount by which you can increase the sum insured is the lower of:

- the original sum insured; or
- \$1,000,000,

subject to total cover not exceeding \$3,000,000 for death and \$2,000,000 for TPD.

The Guaranteed Business Insurability option can only be used once in any 12 month period following a statement date. If you select the Guaranteed Business Insurability Option, you may not select the Guaranteed Personal Insurability Option.

The premium for the new Benefit Amount will be calculated in line with the Policy Conditions and will take into account any extra premiums charged for, and special provisions that apply to the Life Protection Plan, and Total and Permanent Disability Benefit (if applicable). If cover increases as a result of Guaranteed Business Insurability, changes in the health, occupation or pastimes of the life insured will not be taken into account.

#### Allowable events are:

- an increase in the insured person's value to the business, where the insured person is a key person to that business:
- an increase in the insured person's financial interest in the business, whether as a partner, shareholder or unit holder, and the Policy forms part of a buy-sell, share purchase or business succession agreement; or
- an increase in the loan liability of the business and for which the life insured is the primary guarantor.

If you select the Guaranteed Business Insurability Option, during the first six months after exercising this option, the increased portion of the sum insured will only be paid out in the event of you suffering:

- Accidental death, or
- Total and Permanent Disability that is caused by Accident (if the Total and Permanent Disability option has been selected).

The Guaranteed Business Insurability Option cannot be exercised while premiums are being waived under the Premium Relief Option.

# BENEFIT OPTIONS AT ADDITIONAL COST

Benefit options listed below only apply if indicated in your Policy Certificate.

# Total and Permanent Disability (TPD) Benefit

The TPD Benefit Amount is payable if the life insured becomes Totally and Permanently Disabled while the benefit is current.

In the event of a TPD claim, the following will apply;

- the death Benefit Amount will be reduced by the TPD benefit paid;
- the TPD Benefit Amount will be reduced by any Terminal Illness benefit paid; and
- premiums will be payable based on the reduced Benefit Amount.

### **Premium Relief Option**

Under the Premium Relief Option, premiums due under the Life Protection Plan and any benefit options attached to it will be waived when, as a result of Sickness or Injury, the life insured is:

- totally unable to work in any occupation suited by training, education or experience;
- not producing an income; and
- following the advice of a Medical Practitioner,

for 3 consecutive months.

The premium waived will be the daily proportion of premiums due under the Life Protection Plan.

The Premium Relief Option will stop on the earlier of:

life protection plan (LPP)

- the life insured returning to work:
- the life insured earning an income; or
- the statement date prior to the life insured's 65<sup>th</sup> birthday

### Death Buy-Back on TPD

Under the Death Buy-Back option you can purchase death cover under the Life Protection Plan or, if the Life Protection Plan is not available, that term insurance Policy which replaces it. The Death Buy-Back option can be exercised without having to provide evidence of health, occupation or pursuits.

The Death Buy-Back option is able to be exercised after a Total and Permanent Disability benefit has been paid. The amount of cover that you may purchase is the Total and Permanent Disability Benefit Amount.

You must notify us of your intention to exercise the the Death Buy-Back option within 30 days of the 12 month anniversary of the full Benefit Amount having been paid under the Total and Permanent Disability benefit.

The Death Buy-Back option will expire if not exercised before the earlier of:

- 30 days after its due date, which is 12 months after the full Benefit Amount under the TPD Benefit has been paid; or
- the 70<sup>th</sup> birthday of the life insured.

The premium for the repurchased death cover will be based on our standard premium rates for the age of the life insured at the time the option is exercised and will take into account any extra premiums charged for, and special provisions that apply to, the Total and Permanent Disability benefit.

The repurchased death cover will not be eligible for increases under the Inflation Protection Benefit.

#### **PLAN EXCLUSIONS**

No payments will be made under the Life Protection Plan if the event giving rise to the claim is caused directly or indirectly by an intentional, self-inflicted act by the life insured within 13 months of:

- the plan start date;
- the date of an applied for increase but only in respect of the increase; or
- the most recent date we agreed to reinstate either the Plan or Policy.

No payments will be made under the Premium Relief Option if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war;
- an intentional, self-inflicted act by the life insured;
- pregnancy, unless disability continues for longer than 3 months after the pregnancy ends, in which case disability will be considered to have started at the date the pregnancy ends.

No payments will be made under Total and Permanent Disability Benefit if the event giving rise to the claim is caused directly or indirectly by:

- war or an act of war; or
- an intentional, self-inflicted act by the life insured.

Total and Permanent Disability occurring while a prisoner of war or missing in action, will be considered a result of war or an act of war.

Total and Permanent Disability caused by war or an act of war at anytime is excluded, even if the Total and Permanent Disability manifests itself after the war or an act of war.

War or an act of war means armed aggression, whether declared or not, by a country or organisation, resisted by any other country or international organisation.

# **PLAN ADJUSTMENTS**

When the certificate indicates that the Total and Permanent Disability Benefit is attached to the Life Protection Plan:

- payments under the Total and Permanent Disability Benefit will reduce the Life Protection Plan Benefit Amount by the amount paid; and
- payments under the Terminal Illness Benefit will reduce the Total and Permanent Disability Benefit Amount by the amount paid.

## POLICY DEFINITIONS FOR LPP

Accident or Accidental means an accident caused wholly by violent, accidental, external and visible means.

### Activities of Daily Living are;

- Bathing the ability to shower and bathe.
- Dressing the ability to put on and take off clothing.
- Toileting the ability to get on and off, and use, the toilet.
- Mobility the ability to get in and out of bed and a chair.
- Feeding the ability to get food from a plate into the mouth.

Benefit Amount means the amount shown in the certificate for the Life Protection Plan or benefit option after taking into account increases or reductions, applying:

- under the conditions of the plan or option; or
- in line with a request by you that is agreed to by us.

**Immediate Family Member** means spouse, partner, de-facto, children, parents and siblings.

Indexation Factor is the percentage change in the Consumer Price Index (Weighted Average All Capital Cities) as last published by the Australian Bureau of Statistics in respect of the 12 month period finishing on 30 September.

It will be determined at 30 November each year and applied, where indicated, for the following year. If it is not published by 30 November, the indexation factor will be calculated based upon a retail price index which we consider replaces it.

If the percentage change in the consumer price index, or any substitute for it, is negative, the Indexation Factor will be taken as zero.

**Injury** means an accidental bodily Injury suffered by the life insured.

Loss of Independent Existence means Significant Cognitative Impairment or the total and irrecoverable loss of ability, due to Sickness or Injury, to perform at least 2 of the Activities of Daily Living without the physical assistance of another person.

**Medical Practitioner** means a person who is legally qualified and registered as a Medical Practitioner, other than:

- you or the life insured;
- a business partner of you or the life insured; or
- an Immediate Family Member of you or the life insured.

If practising other than in Australia, the Medical Practitioner must be approved by us and have qualifications equivalent to Australian standards.

NOTE: Chiropractors, physiotherapists and alternative therapy providers are not regarded as Medical Practitioners.

Own Occupation means the occupation in which the life insured had been working immediately prior to the date of the Sickness or Injury causing disability.

For the purpose of this definition, Own Occupation is any occupation in which the life insured had been working:

- at least 10 hours a week, and
- for at least 3 months.

If the life insured had been working in more than one occupation that meets these criteria, "Own Occupation" will include all of those occupations.

If the life insured, immediately prior to the Sickness or Injury causing disability:

- was not in a Gainful Occupation; or
- was unemployed for at least 3 months; or
- was on sabbatical or long service leave, maternity leave or paternity leave for 12 months or more,

"Own Occupation" will be any occupation for which the life insured is reasonably suited by training, education or experience.

**Sickness** means an illness or disease suffered by the life insured, and is diagnosed by a Medical Practitioner.

Significant Cognitive Impairment means a deterioration or loss of intellectual capacity that results in a requirement for a full time permanent caregiver.

### **POLICY CONDITIONS**

| life protection plan (LPP) |

Terminally III and Terminal IIIness mean the life insured is suffering from an illness or condition and has a life expectancy of less than 12 months, as determined by a Medical Practitioner.

## **Total and Permanent Disability** and **Totally and Permanently Disabled** mean that:

- solely because of a Sickness or Injury, the life insured has not been in an occupation for 6 consecutive months, and is unable to ever work in their Own Occupation and any occupation for which the life insured is reasonably suited by training, education or experience; or
- the life insured suffers the loss of:
  - both feet, hands or sight in both eyes; or
  - any combination of two of, a hand, a foot or sight in an eye.

"Loss" in this instance means the total and permanent loss of:

- the use of the hand or foot from the wrist or ankle joint; or
- sight to the extent that visual acuity in the eye, on a Snellen Scale after the correction by a suitable lens, is less than 6/60; or

 the life insured is totally and permanently unable to perform at least 2 of the 5 Activities of Daily Living without the physical assistance of another person.

On the statement date prior to the life insured's' 65<sup>th</sup> birthday, "Total and Permanent Disability", and "Totally and Permanently Disabled" mean that, solely because of a Sickness or Injury, the life insured is totally and permanently unable to perform at least 2 of the 5 Activities of Daily Living without the physical assistance of another person.

When "Own Occupation" is shown in the certificate, the reference above to "their Own Occupation and any occupation for which the life insured is reasonably suited by training, education or experience" will be replaced by "the life insured's Own Occupation".

When the life insured is classed as a Homemaker, Total and Permanent Disability shall mean:

The life insured is wholly engaged in full time unpaid domestic duties in their own residence; and

 as a result of Sickness or Injury, they are under the care of a Medical Practitioner and are unable to perform normal domestic duties, or be engaged in any employment for a period of 6 consecutive months; and

 at the end of the period of 6 months, they are disabled to such an extent as to render themselves likely to require ongoing medical care and never again be able to perform normal domestic duties or any occupation for which the life insured is reasonably suited by training, education or experience. COMPLAINTS SECTION 3 | COMPLAINTS

We will always attempt to satisfactorily answer any questions and resolve any problems or complaints you may have regarding the Policy.

### COMPLAINTS RESOLUTION – TOWER SUPERANNUATION FUND

The Trustee has established a procedure for dealing with queries and complaints about the operation and management of the TOWER Superannuation Fund.

From time to time you may have questions about your membership and/or benefits under the Fund (including insurance). Your adviser or our customer service consultants are familiar with the product and are happy to answer any of your questions. A customer service consultant is available by calling 1800 226 364.

If you are not satisfied with the response you receive from your queries you can lodge a complaint in writing to:

Complaints Resolution Officer TOWER Superannuation Fund PO Box 142 Milsons Point NSW 1565 Any complaint you may have about the operation or management of the Fund will be properly considered and dealt with within 45 days of receipt of the complaint, except in special circumstances and with your agreement.

If your complaint has not been resolved to your satisfaction in 90 days of lodging your complaint, you may contact the Superannuation Complaints Tribunal. The Tribunal is an independent body set up by the Federal Government to assist you and your beneficiaries to resolve certain superannuation complaints.

You can contact the Superannuation Complaints Tribunal on 1300 884 114.

### **SECTION 4**

### general information |

The information contained in this Section 4 relates to the products issued by both TOWER Australia Limited and TOWER Australian Superannuation Limited, the Trustee of the TOWER Superannuation Fund.

If a word is capitalised, you should consult the relevant Policy Conditions to obtain the relevant meaning.

### **PRIVACY**

Personal information is collected from or in respect of you to enable provision of the product or service requested. Further personal information may be requested from you at a later time, such as if you want to make alterations to the Policy or at claim time. If you do not supply the required information, the product or service requested or payment of the claim may not be able to be provided.

In processing and administering your insurance and/or your membership of the Fund (as the case may be) including at the time of claim, your personal information may be disclosed (excluding health information) to a number of parties or such organisations to whom mailing and information technology is outsourced, the Insurance Reference Service, Government regulatory bodies, and other companies within the TOWER group and accountants (if applicable).

Your personal information may also be disclosed (including health information) to other bodies such as the reinsurers; your adviser; health professionals; investigators, lawyers, external complaints resolution bodies and as required by law.

By signing the application form you are agreeing to the collection, use and disclosure of your personal information.

The TOWER Group would also like to provide you with information about other products and services that are offered. To do so it may be necessary to disclose personal information

(excluding health information) to companies within the TOWER group, authorised TOWER advisers or financial planners and the distributors and suppliers who are commissioned to perform certain tasks such as market research. If you do not want to be informed of other products or services, please notify the Customer Service Centre on 1800 226 364.

You may also be entitled to gain access to personal information held on file in respect of you. If you wish to obtain access please make your request to the Customer Service Centre on 1800 226 364.

### MONEY HANDLING REQUIREMENTS

If the requested insurance is unable to be provided shortly after application, any money paid will be held in a trust account until the insurance and/or membership of the Fund (as the case may be) or additional insurance, is ready to be provided or declined, or the money needs to be returned for any other reason. Because monies are expected to remain in this account for only a short period of time, the interest that accrues in that account will be retained, otherwise the administrative complication of calculating interest would most likely lead to increased charges.

The money is also required to be returned if insurance (or additional insurance) cannot be issued within a month, or any longer period that is reasonable after receiving the money.

In some circumstances (such as where underwriting requirements need to be met or where full details or other requirements have not been provided or satisfied) the money received may remain in the trust account for over one month until the outstanding requirements have been fully satisfied.

### **CONFIRMATION OF TRANSACTIONS**

You can access a standing facility to confirm any transactions relating to your investment by phoning the Customer Service Centre on 1800 226 364.

If the confirmation is required in writing, please ask the call centre operator at the time you call.

## DIRECT DEBIT REQUEST SERVICE AGREEMENT

This Agreement is issued, to enable you to understand your rights and responsibilities as a new customer when making premium payments by direct debit. It allows for money to debit from your nominated account to meet the premiums for your Policy. Please keep this Agreement in a safe place for future reference.

You are guaranteed to receive at least 14 days notice if there are any changes to the terms of this Agreement. All information relating to your nominated financial institution account is guaranteed to be kept confidential, except where required for the purposes of conducting direct debits with your financial institution, or otherwise by law.

### GENERAL INFORMATION

### **Your Commitment**

Please ensure that:

- the account you have nominated can accept direct debits;
- all account holders for this nominated account agree to this Agreement; and
- that there are sufficient funds available in the nominated account, on the due dates, to cover premiums.
   If there is not, you may incur dishonour fees from your financial institution and your Policy may lapse.
   Dishonour fees will only be charged by your financial institution.

If a premium deduction date falls on a weekend or a public holiday, the debit will automatically occur on the next business day.

### **How To Make Changes**

Please provide at least seven days notice before your next premium due date for either:

- altering any of your direct debit or financial institution details; or
- stopping or suspending any debits, or cancelling the Agreement completely.

If you do any of these, you will need to make alternative arrangements for future premiums to continue your Policy. If you want to change or cancel this Agreement, or dispute a debit, please do so in writing to, TOWER Australia Limited or TOWER Australian Superannuation Limited (as the case may be), PO Box 142, Milsons Point, NSW, 1565. We will always respond to your query or dispute in the first instance.

### **BPAY**

For payments using BPAY, contact a participating bank, building society or credit union to pay the premium from a cheque or savings account.



Biller Code: 7955 Ref: See top of page 1 of application form (and future renewal notices)

### **INTERIM COVER**

Interim Cover is available under all products and applies from the date that TOWER receives the fully completed Application Form and Personal Statement at either our Head Office or State Office.

This cover is provided in accordance with the terms and conditions of the interim certificate. It is important you read this information as in certain cases no cover will be provided or it may be subject to exclusions and/or a reduction in the amount of cover.

This interim cover may provide valuable cover for you during the underwriting process and is limited to the lesser of a period of 90 days, the date we either accept, offer alternate terms or reject the Application, or the date the Application is withdrawn.

Subject to the applicable restrictions, interim cover provides you with insurance cover that is being applied for. Please refer to page 78 or 79 (as appropriate) of this document for further details.

Please note that for this cover to apply, a premium must accompany each and every application. Where you have indicated that you will be paying premiums by either Credit Card or Direct Debit (DDR), then the availability of Interim Cover is confirmed.

If your first premium is paid by either Credit Card or DDR arrangement, and the payment dishonours, Interim Cover will be deemed to have never been offered.

However, if you are going to pay premiums quarterly, half yearly or yearly by cheque, then in all instances we will need to obtain a Deposit Premium with the Application. This should represent at least the equivalent of one month's premium.

If we do not receive any deposit premium, then it is important to note that you will not be covered for this extremely valuable Interim Cover. | THIS PAGE HAS BEEN LEFT BLANK INTENTIONALLY |

## INTERIM COVER CERTIFICATE FOR TOWER AUSTRALIA LIMITED

We will extend interim cover to you from the date we have received your fully completed Application Form and the first premium or fully completed credit card or DDR authority at our Head Office or a State Office. Interim cover will be provided to the extent that your Application is not replacing existing cover with us or any other company on the same life to be insured.

Interim cover is subject to the underwriting guidelines of TOWER. The amount of interim cover (if any) therefore cannot be verified until we complete our assessment of your Application (subject to any special terms or conditions).

Cover will start from the date we receive the Application Form and the first premium or completed Credit Card or DDR authority, and will cease upon the earliest of:

- the date we accept your Application (notification of which will be taken as notification of termination of interim cover):
- the date you withdraw your Application;
- the expiration of 90 days, or
- we advise you in writing that your application will not be accepted at standard rates or without modification.

We will issue a notice advising when interim cover will cease (if it has not already ceased) based on the period of 90 days.

## DETAILS OF INTERIM COVER SUBJECT TO THE ABOVE TERMS ARE AS FOLLOWS:

### **Death Cover**

If you applied for the Life Protection Plan, we will insure the life to be insured against death.

### **Total and Permanent Disability**

If you applied for Total and Permanent Disability Benefits, we will insure the life to be insured against Total and Permanent Disability. The "Any" Occupation definition will apply (as defined on page 26).

### **Crisis Cover**

If you applied for the Crisis Protection Plan, we will insure the life to be insured against the Insured Events listed within the Crisis Protection Plan.

### **Disability Cover**

If you applied for the Income Protection Plan, we will insure the life to be insured should they suffer Total or Partial Disability (as defined on page 57). If the life to be insured suffers either disability prior to your Application being accepted by us, this Sickness or Injury will be taken into account in our assessment of your Application.

### **Amount Payable**

We will cover the life to be insured on the above basis for the Benefit Amount(s) which we would have accepted in the normal

course of underwriting to the lesser of, in the relevant case, the amount being applied for or:

- for the Income Protection Plan, a maximum of \$10,000 a month, for 12 months; and
- a total payment in respect of all benefits under the Interim Cover Certificate of \$500,000.

Subject to the restrictions to the amount payable, the terms and conditions (including but not limited to any applicable exclusions) of the Policy will govern any payment under the Interim Cover Certificate.

### When cover or full cover will not be provided

If you or the life to be insured have not met the duty of disclosure, or would not have been entitled to the amount of cover applied for, we will reduce the insured amount under this Certificate. Any medical conditions existing at the time of your application are excluded from this cover. Cover is also excluded if the life to be insured engages in any pursuit or occupation which we would not have accepted in the normal course of underwriting. If under our standard underwriting guidelines we would have modified or applied an additional loading on your Policy as a result of your medical history, we will reduce the level of interim cover based on the proposed premium and the terms that we would have offered.

Benefits		
You applied to TOWER	Australia Ltd for the following:	
Life Protection Plan	\$	TPD \$
Income Protection Plan	\$	Crisis \$
l,		acknowledge receipt of \$ made payable to TOWER
Adviser's Signature		Date / /

## INTERIM COVER CERTIFICATE FOR TOWER AUSTRALIAN SUPERANNUATION LIMITED

NAME OF LIFE TO BE INSURED	

The Insurer will extend interim cover to you from the date they have received your fully completed Application Form and the first premium or fully completed credit card or DDR authority at their Head Office or a State Office. Interim cover will be provided to the extent that your Application is not replacing existing cover with the Insurer or any other company on the same life to be insured.

Interim cover is subject to the underwriting guidelines of TOWER. The amount of interim cover (if any) therefore cannot be verified until we complete our assessment of your Application (subject to any special terms or conditions).

Cover will start from the date the Insurer receives the Application Form and the first premium or completed credit card or DDR authority and will cease upon the earliest of:

- the date the Insurer accepts or rejects your Application (notification of which will be taken as notification of termination of interim cover):
- the date you withdraw your Application;
- the expiration of 90 days, or
- the Insurer advises you in writing that your application will not be accepted at standard rates or without modification.

## DETAILS OF INTERIM COVER SUBJECT TO THE ABOVE TERMS ARE AS FOLLOWS:

### **Death Cover**

If you applied for the Life Protection Plan, the Insurer will insure the life to be insured against death.

### **Total and Permanent Disability**

If you applied for Total and Permanent Disability Benefits, the Insurer will insure the life to be insured against Total and Permanent Disability. The "Any" Occupation definition will apply (as defined on page 72).

### **Amount Payable**

The Insurer will cover the life to be insured on the above basis for the Benefit Amount(s) which they would have accepted in the normal course of underwriting to the lesser of, in the relevant case, the amount being applied for or up to a total payment in respect of all benefits under the Interim Cover Certificate of \$500,000.

Subject to the restrictions to the amount payable, the terms and conditions (including but not limited to any applicable exclusions) of the Policy will govern any payment under the Interim Cover Certificate.

### When cover or full cover will not be provided

If you or the life to be insured have not met the duty of disclosure, or would not have been entitled to the amount of cover applied for, the Insurer will reduce the insured amount under this Certificate.

Any medical conditions existing at the time of your application are excluded from this cover. Cover is also excluded if the life to be insured engages in any pursuit or occupation which the Insurer would not have accepted in the normal course of underwriting. If under the Insurer's standard underwriting guidelines they would have modified or applied an additional loading on your Policy as a result of your medical history, they will reduce the level of interim cover based on the proposed premium and the terms that they would have offered.

Benefits You applied to TOWER Australian Superannuation	Ltd for the following:	
Life Protection Plan \$	Total & Permanent Disability \$	
I,	acknowledge receipt of \$	made payable to TOWER.
Adviser's Signature	Date / /	

 $\mid$  This page has been left blank intentionally  $\mid$ 



risk | superannuation

# APPLICATION TOWER Protection Policy |

_	_					_	
R	v	Λ	. 1	,	N		١.
u	г,	_	м		17	•	

Before you sign this Application Form, be aware that the life company or adviser is obliged to have provided you with a Product Disclosure Statement (issued 11 March 2004) containing a summary of the important information in relation to this product. This information will help you to understand the product and to decide whether it is appropriate to your financial situation, objectives and needs.

### YOUR DUTY OF DISCLOSURE

Before you enter into or become insured under a contract of insurance with TOWER Australia Limited (ABN 70 050 109 450) (TOWER), you and any life to be insured have a duty to inform us of any matter that you or any life to be insured know or could be reasonably expected to know, may affect our decision to grant insurance or the terms of that insurance. The same duty applies before the benefits are varied, extended or reinstated. This duty does not apply to a matter that reduces our risk, is common knowledge, that we know or ought to know in the ordinary course of our business, or of which we do not require disclosure.

The duty of disclosure applies even after this Application is completed until TOWER advises acceptance of insurance.

If you or any life to be insured do not disclose relevant matters and, if we had known about them, we would not have granted insurance at all, we can cancel or reduce the benefits within three years from when it was issued or at any time if that non-disclosure is fraudulent. Instead of cancellation, we may, within three years of the date, reduce the sum insured to a figure for which we would have granted insurance for the premium charged, if all relevant matters had been disclosed to us.

### **HOW TO APPLY**

- 1. When completing the Application Form please:
- use a black pen
- use BLOCK LETTERS only
- use ✓ in boxes
- if you make a mistake, do not use correction fluid, instead cross out the error, initial the change and be sure to date it.
- 2. Complete any additional questionnaires if requested, on pages 15, 16 & 17, or as supplied by your adviser.
- 3. If you intend to have your payments:
- debited directly from your bank credit card, complete the Authority by Credit Card (6) on page 4.
- debited directly to your bank account, complete the Direct Debit Request (7) on page 4.
- 4. If you are making your first payment by cheque, make it payable to TOWER Australia.
- 5. Please ensure that all parties have signed and dated the Policy Declaration (29) on page 21.
- 6. The Application Form, copy of your quotation, Direct Debit Request or Authority by Credit Card and cheque (where applicable) should be handed to your financial adviser.

APPLICATION DETAILS					
☐ New Application	Alteration/Add	dition to PDS 24	Policy No.		
☐ Non Super	☐ TOWER Sup	oer	☐ External Super		
☐ Continuation Option	Group Name			Policy No.	
☐ Conversion Option	Policy No.				
Number of Lives to be Insure	d				
REASONS FOR INSURANCE	☐ Family/Pers	onal Protection	☐ Loan Protection	☐ Keypers	on
	☐ Share/Purch	nase Partnership	☐ Disability Protection	☐ Buy Bac	k
POLICY OWNER DETAIL	S (ONLY CO	MPLETE IF DIF	FERENT FROM THE LIFE T	to be insure	D IN SECTION 3.)
POLICY OWNER 1	Title	Surname			
	Given Names				
POLICY OWNER 2					
(IF APPLICABLE)	Title	Surname			
	Given Names				
OR	Company Nar	me (please advise A	ABN)		
POSTAL ADDRESS OF POLICY OWNER FOR NOTICES	, Unit No.	Street No.	Street Name		
OWNER FOR NOTICES	Suburb	Street No.	Street Name	State	Postcode
PHONE NO.	Home ( )		Business ( )	Mobile	rostcode
THORE NO.	. ,	e if the Policy Own	. ,	WIODIIC	
If applying for the Life Dret			lease tick one of the following	a fund antions	
			nease tick one of the following	g runa options:	
☐ Trustee of the TOWER Supe					
☐ The Trustee of a superannu	ation fund othe	er than the TOWER	Superannuation Fund (please s	pecify)	
Trustee Details					
Superannuation Fund					

LIFE INSURED DETAILS							
Life to be insured No.	1						
PERSONAL DETAILS	Title	Surname					
	Given Names						
	Previous Surnam	ne					
SEX	Male	Female	Date of Birt	th		Age Next I	Birthday
MARITAL STATUS	Married	Single	Defacto				
Has the life insured smoked to	bacco or other sub	ostances in the last	t 12 month?		□No	Yes	
ADDRESS	Unit No.	Street No.	Street Nam	ne			
	Suburb					State	Postcode
PHONE NO.	Home ( )		Business (	)		Mobile	
If life to be insured is also t	he policy owner, <sub>I</sub>		dress for no	tices (	if different t	to the address	above)
ADDRESS	Unit No.	Street No.	Street Nam	ne			
	Suburb					State	Postcode
If we need to contact you, please advise best time	☐ Mon ☐ Tue	Wed Thu	r 🗌 Fri		Time	AM/PM	
Your relationship to policy owner	Self	Spouse/Partr	ner		Business	Partner	Employee
	Other				☐ Member	of the Superar	nnuation Fund
Life to be insured No.			that a sep	parat	e Persona	al Statemen	t will be required
PERSONAL DETAILS	Title	Surname					
	Given Names						
	Previous Surnam						
SEX	Male	Female	Date of Birt	-		Age Next I	Birthday
MARITAL STATUS	Married	Single	Defacto	1			
Has the life insured smoked to					∐ No	☐ Yes	
ADDRESS	Unit No.	Street No.	Street Nam	ne		<u> </u>	
	Suburb		<b>.</b>			State	Postcode
PHONE NO.	Home ( )		Business (	)		Mobile	
If life to be insured is also th	ne policy owner, p	lease provide ado	dress for not	tices (it	f different to	o the address	above)
If we need to contact you, please advise best time	☐ Mon ☐ Tue	· 🗌 Wed 🔲 Thu	r 🗌 Fri		Time	AM/PM	
Your relationship to policy owner	Self	Spouse/Partr	ner		Business	Partner	☐ Employee
to policy owner	Other	эройзе/гиги	ici			of the Superar	
If applicable please list		er lives to be	insured ur	nder		•	
Application Form	1						I
FIRST NAME	SURNAME				MITTED WIT	IH IHIS	BARCODE NO. OF APPLICATION
					lo	Yes	
					lo	Yes	
					lo.	Yes	

04	BENEFIT INFORMATION	ı				ΔΤΊ	TACH QUOTE TO THIS PAGE
	☐ Tick this box to confirm to this Application Form We need this so we can	n that a copy of tl m. The quotation	provides the o		7 1	otation has	been attached
05	METHOD OF PAYMENT	•					
	METHOD	DDR		CHEQUE	C/CARI	)	ВРАУ
	INITIAL						
	ON-GOING			*			*
	* N/A for monthly.						
06	DIRECT DEBIT PAYMEN	T AUTHORITY B	Y CREDIT CA	RD			
	Cardholder's Name						
	I hereby authorise TOWER to	regularly charge my	/: (tick one)	Visa	Mastercar	d	Bankcard
	Card Number				Expiry Date		
	_ ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				_		
	Cardholder's Signature X				Date	/ /	/
07	DIRECT DEBIT REQUEST	<u> </u>					
	Important Notes: By filling o This form and those terms an Limited ("TOWER") for the pu Please fill out this form in ca	d conditions will be urposes of the Direct	deemed to be t Debit System.	the Direct Reque			
	PERSONAL DETAILS	Surname					
		Given Names					
	ADDRESS	Unit No.	Street No.	Street Name			
		Suburb				State	Postcode
	YOUR ACCOUNT DETAILS	Name of Bank					
		Branch					
		BSB Number			Account Num	nber	
		Account Name					
	Note: Direct debit may not be	e available with all b	oanks. If in doub	ot, refer to TOWE	R.		
	AUTHORISATION  I/We request and authorise TO 257, 1255 and 12142), until above), with all amount paya through the Direct Debit System, and agres Service Agreement between r TOWER may, in its absolute d to future debits or vary the ar Your signature (If a company, signature must be of authorised signatory/sig	further notice in wrible by me/us period tem. I/We understange that this Direct Defense and TOWER for iscretion, by notice mount of frequency	ting from me/u lically under the d and acknowle ebit Request an or the purposes in writing to me	s, to instruct the e policy/policies is edge the terms and d those terms and of the Direct De e/us of no less th	Bank to debit my/ssued by TOWER of conditions included conditions will be bit Systems. I/We a	our account in the day of ided in this be deemed to also understo	t (details of which appear n which each payment is due brochure relating to the o be the Direct Debit Request and and acknowledge that
	be of authorised signatory/sig	jiiacones/ 🖍			Date	/ /	<u>'</u>

PLEASE NOTE: DEDUCTIONS ARE MADE ON OR AROUND 15TH OF THE MONTH.

		NT - LIFE TO BE INSURED NO. 1		
		mpleted by the Life to be insured		
01	RESIDENCE			
	Are you an Australian or N an Australian Permanent R	ew Zealand Citizen or do you have esident's Visa?	☐ No Complete the follo	wing Yes go to 2
		How long have you lived in Australia?	Years	Months
		Will you be applying for Permanent Residency?	No	Yes
	If 'Yes', please state propos	ed date. If 'No', please clarify your plans to stay in Austr	alia.	
	Visa Type		Expiry Date / /	
	Country of Birth		Nationality	
02	TRAVEL PLANS			
_		travel overseas in the immediate future (ie. next 2 years)	? No go to 3 Ye	es Complete the following
	Bo you have any plans to	Date Leaving	Date Returning	es complete the following
	Countries to be visited	Dute Leaving	Dute Returning	
		☐ Holiday ☐ Business ☐ Study	Other (specify)	
	Reasons for Trip	□ Holiday □ Busiliess □ Study	□ Other (specify)	
	OTHER INSURANCE			
03	OTHER INSURANCE D	DETAILS		
03		under any existing insurance with TOWER or any other in	nsurers?	
	□ No go to B	$\square$ Yes (give details)		
	NAME OF INSURER	TYPE OF PLAN/POLICY (EG. DEATH/ TPD/ CRISIS/ INCOME COVER)	INSURED AMOUNT	TO BE REPLACED BY THIS COVER?
			\$	□ No □ Yes
			\$	□ No □ Yes
	(B) Are you also applying	for insurance with any other insurer?	,	
	No go to 4	Yes (please provide details)		
	NAME OF INSURER	TYPE OF PLAN/POLICY (EG. DEATH/ TPD/ CRISIS/ INCOME COVER)		INSURED AMOUNT
				\$
				\$
	(C) Will that insurance be	additional to the TOWER insurance currently being appli	ied for?	<u> </u>
	No ,	additional to the Tovver insulance currently being appli	icu 101:	
	Yes } go to 4			
	another Life Office, you mu	ve indicated that the cover being applied for with TOWE ust cancel that existing cover. No claim will be paid in reprevious policy is not cancelled and a claim occurs, any page 15.	spect to the new TOWER policy	unless the previous cover

04	INSURANCE DECLINED (	OR MODIFIED						
04	Has any insurer ever indicated		sure vou or woul	d modify your inst	rance terms in	any way?		
	□ No go to 5	triey Would Flot III.	sure you, or wour	a mounty your mise	indirectering in	arry vvay.		
	Yes	Declined		Deferred		Looding/Eutw	Duomai	
	res					Loading/Extra	a Premium	
		Benefits Redu		Term of Plan	Limited	Exclusions		
	Give details	DATE	COMPANY		REASON			
05	CLAIMS							
	Have you ever claimed or recei	ved, or are you cu	rrently receiving,	benefits from any	source?			
	☐ No go to 6							
	Yes	☐ Insurance Plan	n	☐ Workers Com	pensation	☐ Veterans Affa	irs	
		Social Security	y (eg: unemployn	nent/disability or si	ickness)			
		Other (specify)						
	Give details	DATE	COMPANY		REASON		CLAIM I	INALISED
							□No	Yes
							□No	Yes
	OCCUPATION AND BUS	INIECC						
06	OCCUPATION AND BOS	DIINESS						
UO								
	(A) What is your occupation?							
	(B) Employment Status	Full-time ie.	≥ 30 hrs/week	Casual/Part-ti	me			
	(C) What industry do you work							
	(D) Does your occupation invo							
	Contact with explosives, acid,	corrosives, poisons	s, or other danger	rous substances?			□ No	Yes
	Working underground or off sh	ore?					☐ No	Yes
	Lifting or moving objects or eq	uipment weighing	g more than 15kg	s?			☐ No	Yes
	Working at heights over 20 me	tres?					☐ No	Yes
	Being more than 2 hours from	medical care?					□No	Yes
	Any other hazards?						□No	Yes
	If "Yes" to any of the above, pl	ease provide detai	ils.					
	(E) What was your income for	the last 12 month	ns? (after deductir	ng business expens	ses if self employ	/ed) \$		per year
	<b>(F)</b> If you are applying for cov	er where we will n	need financial info	rmation from your	Accountant,			
	do you give us permission						☐ No	Yes
	If "Yes", please provide the nar	ne and phone nur	mber of your Acco	ountant.				
	Name			Phone No. ( )				
	(G) Do you have any definite pemployed) or to take exter					employed to self-er	mployed to	0
	□ No go to 7	(-g par		,				
	Yes Give details	DATE	DETAILS					
	ies Give details	JAIL	DETAILS					

IF YOU ARE APPLYING FOR INCOME PROTECTION PLEASE COMPLETE SECTIONS 7, 8 & 9 AND FOR BUSINESS EXPENSES COVER PLEASE COMPLETE SECTIONS 7, 8, 9 & 10 FOLLOWING: 07 **EMPLOYER** (A) Name of your employer (B) Address of your employer **(C)** How long have you been in your current occupation? Years Months (D) Are you self employed? (this means shareholder or employee of own company, sole trader or partner) ☐ No go to 8 Yes Give details i) How long? Months % of business you own ii) Name of your business/company iv) How many employees do you have? (excluding yourself) 08 **CAREER DETAILS** (A) What are the main duties of your occupation? (B) In what location do you perform your duties? **DUTIES (EG. OFFICE WORK, SALES,** LOCATION (EG. OFFICE, ON-SITE, SUPERVISION, MANUAL) % OF TIME AT HOME) % OF TIME % % % % % 0/0 % 100% 100% **(C)** Do you hold any professional/trade qualifications? ☐ No Yes Give details Institution where obtained Type (D) How many weeks per year and hours per week do you work in your main occupation? weeks per year hours per week (E) Has your main occupation, employer or employment status changed in the last 3 years? Yes Give details ☐ No go to (F) **PREVIOUS EMPLOYER EMPLOYMENT STATUS** DATE FROM DATE TO **OCCUPATION** (I.E.UNEMPLOYED, EMPLOYED, EMPLOYED BY OWN COMPANY, SELF EMPLOYED, PARTNERSHIP) (F) Do you have any other occupation? ☐ No go to 9 Yes Complete the following i) Type of occupation ii) Name of your employer iii) How many hours per week do you work in this other occupation? iv) How long have you been doing this other occupation? Years Months v) What is your monthly income from this other occupation? \$ NOTE: DO NOT INCLUDE THIS INCOME IN SECTION 9

	CURRENT INCOME	PREVIOUS TAX YEA
Base annual salary (include all salary packaged items)	\$	\$
Plus bonuses and/or commissions	+ \$	+ \$
Total income	= \$	= \$
(B) For SELF-EMPLOYED persons (i.e. shareholder or employee of own company, s	sole trader or partner)	
	LAST YEAR TAX	PREVIOUS TAX YEA
	\$	\$
Gross Income (your share of Gross Profit)		- \$
Less Business Expenses (your share)	- \$	
,	- \$ = \$	= \$

### 10 BUSINESS EXPENSES

If you want to insure for more than \$10,000 per month business expense cover for AAA, AA+ or AA occupation classes, or \$4,000 per month for A or BBB occupation classes, ALWAYS complete the Business Expenses Questionnaire below. For smaller amounts, use the questionnaire to assist you if you are not sure which expenses to include.

Important Note: Only include business overheads (expenses) not included as your earnings and:

- for which you are personally responsible;
- which are paid using business income generated by your own activity, and
- which will still have to be paid if you are not at work.

It is very important that your business overheads are properly calculated because:

- if you understate them, your benefits at claim may not be enough to keep your business running; or
- if you overstate them, you will pay a premium for a benefit that is greater than your claim entitlement.

(A) BUSINESS	\$ PER MONTH
Premises rent	\$
Rates and property taxes	\$
Loan interest repayments including business property (NOT repayment of principal)	\$
Electricity/water/gas/heating	\$
Fire & general insurance premiums	\$
Cleaning	\$
Telephone (exclude calls which won't be made while you are not at work)	\$
Lease of equipment/vehicles	\$
Dues/membership fees to professional and industry bodies	\$
Accounting fees	\$
Salaries and other costs (e.g. superannuation) for staff (Refer to schedule (F) on page 9)	\$

10	(B) Other fixed expenses of non-business income generating activities i.e. costs 'just to open the doors'. Do NOT include expenses which will stop if you are not working, or will continue because of other people's income generating activities eg buying stock for resale, one-off expenses, petrol, stationery.								
	DESCRIPTION OF EXPER	NSES				\$ PER MONTH	1		
						\$			
						\$			
						\$			
						\$			
	(C) Total business overheads. All of (A) plus all of (B)					\$			
	(D) What is your % share	e of these overheads (u	usually your % share	of the business	)?	\$	per year		
	(E) Describe what would	happen to the busine	ess if you became di	sabled					
		• •	·						
	<b>(F)</b> Schedule of all emplo	yees and/or partners							
	NAME OF EMPLOYEE OR PARTNER	% OF INCOME GENERATED	OCCUPATION		DUTIES	ANNUAL SALARY	% INTEREST IN THE BUSINESS (IF ANY)		
	HABITS								
11	SMOKING								
	Have you smoked any su	bstance(s) in the last 1	12 months?	□ No Go to					
				Yes Give o					
	SUBSTANCES SMOKED	Cigarettes	☐ Cigars	☐ Pipe	Other (specify)				
	NUMBER/AMOUNT		Per Day	☐ Week	☐ Month	For	years		
	STATUS	Still smokin	g Stopped smo	king on (specify	/ date)				
12	DRINKING								
	(A) Do you drink alcohol	?		☐ No go to	(B)				
				Yes Give o	details				
	Number of standard drin	ks*	Per Day		Per Week	Р	er Month		
	*A standard drink = 1 nip	spirits, 1 wine glass o	of wine, glass of port	/sherry, 10oz/2	85ml glass of beer				
	(B) Has this changed ove	r the last 12 months?		☐ No go to	13				
				Yes Give d	etails				

### HEALTH

13	GENERAL FAMILY HISTORY								
	Has any of your immediate family had any of the following: - diabetes; heart problem; stroke; high cholesterol; haemochromatosis; familial polyposis; cancer (breast, cervical, ovarian, colon or other); cystic fibrosis; depression or other mental disorder; polycystic kidney disease; or Huntington's chorea?								
	☐ No go to 14		Yes Comple	te the table					
	RELATIONSHIP	AGE AT DIAGNOSIS	AGE NOW IF ALIVE	AGE AT DEATH		IDITIONS AND CAUS	E OF DEATH IF APPLI ID SITE IF KNOWN)	CABLE	
	MOTHER								
	FATHER								
	BROTHER(S)								
	SISTER(S)								
14	DOCTOR INFO	DIMATION!							
14	Name of your cur								
	Address of your cu								
	Suburb	arrent doctor		State		Postcode			
	Phone number (	)		How long have you been a patient of this doctor?  Years					
	Date, reason and		nsultation.						
	If you have been a	a patient of this	doctor for less	than 2 year	s, provide name and a	ddress of your previou	us doctor.		
	Name of your cur	rent doctor							
	Address of your co	urrent doctor							
		S	uburb		State	Po	ostcode		
	Phone number (	)		How long	have you been a pati	ent of this doctor?	Years	Months	
15	LAST CONSUL	TATION WIT	H ANY DOC	TOR					
	Date of last consu	Itation with any	doctor	/ /	If same as	s current doctor, pleas	e write 'as above'		
	Name of this doct	tor							
	Address of this do	ctor							
		S	uburb		State	Po	ostcode		
	Reason, result and	outcome of the	is consultation.						

HEALTH DETAILS		
Please complete in all instances, even if a medical examination is required		
(A) What is your height? cm ft/ins (B) What is your weight? kgs	st/lbs	
(C) Have your EVER had or received medical advice or treatment for any of the following? If 'Yes', please comp schedule on page 12. If Back/Neck or Asthma /Bronchitis, also complete the questionnaire(s) on pages 15 and/or 16.	olete details withi	n the
	NO	YES
1. High blood pressure, raised cholesterol, stroke or circulatory disorder?		
2. Chest pain, shortness of breath, palpitations, any heart complaint or rheumatic fever?		
3. Asthma, bronchitis or other lung complaint?		
4. Diabetes?		
5. Indigestion, hernia, gastric or duodenal ulcer, colitis or any other intestinal disorder?		
6. Hepatitis or any other liver or gall bladder disease?		
7. Back, neck or knee complaint or any disorder of the joints, bones or muscles (eg gout, arthritis)?		
8. Kidney or bladder disease, renal colic, stones or blood in the urine?		
9. Depression, anxiety, stress, mental or nervous condition or chronic fatigue?		
10. Any congenital abnormality?		
11. Cancer, tumour, melanoma, sunspots, mole or growth of any kind?		
12. Eczema, dermatitis, psoriasis or any other skin condition?		
13. Tinnitus, hearing loss or any defect in hearing, sight or speech?		
14. Anaemia, leukaemia, haemophilia or any other blood disorder?		
15. Thyroid or prostate disorder or any disorder of the reproductive organs?		
16. Sexually transmitted disease?		
17. Persistent diarrhoea, unexplained weight loss, enlarged lymph glands, recurrent fever or night sweats?		
18. Epilepsy, fits of any kind, recurrent headaches, dizzy spells or fainting attacks?		
19. Other physical impairment, deformity or symptoms of ill health, illness or injury?		
<ul> <li>(D) During the LAST THREE YEARS have you, other than advised above:</li> <li>1. Consulted, been examined or treated by, or received advice from any doctor, psychologist, psychiatrist; counsellors, chiropractor, physiotherapist or any other health care professional (naturopath, etc) or been in a hospital or been advised to have an operation?</li> <li>2. Either occasionally of regularly taken any drugs, stimulants, sedatives, tranquillisers, medications by mouth, by inhalation or by injection?</li> </ul>	NO	YES
(E) Have you EVER had an ECG, X-ray, transfusion, mammogram, surgery or any other investigation?		
(F) Have you EVER had any blood tests which revealed an abnormality eg. raised blood sugar, liver function or renal function results, or anaemia etc?		
(G)Do you contemplate seeking any medical examination, advice, treatment or surgery, in the future?		
If questions D, E, F or G answered 'Yes', please complete details on page 12.		
AIDS QUESTIONS NO YES		
(H)Have you EVER been infected by the virus which causes AIDS (the Human Immunodeficiency Virus), had ar AIDS related condition or are you carrying antibodies for that virus?		
(I) Have you EVER sought or are you expecting to receive treatment for AIDS or an AIDS related condition or have you ever had a positive test for HIV?		
(J) Have you EVER shared a needle or syringe for the injection of any drug, engaged in anal activity or worked or engaged in sexual activity with a prostitute or someone you know or suspect to be HIV positive?	as	
If questions H, I or J answered 'Yes', we will send you a separate questionnaire.		

FEMALES ONLY		NO YES	
(K) Have you ever had any gynaecological conditions	(eg endometriosis, ab	onormal pap smear, etc.)?	
(L) Have you ever had any complications of pregnanc	y or childbirth?		
(M) Are you currently pregnant? If 'Yes', what is expen	cted delivery date?	1 1	
(N) Have you ever had a breast lump (even if you hav	e not seen a doctor a	about it)?	
For each 'Yes' answer in Question 16, please complete	details within the fo	llowing schedule.	
ADDITIONAL MEDICAL STATEMENT			
QUESTION NO	Q	Q	Q
SPECIFIC CONDITION			
(A) Date symptoms first started and description of symptoms?			
(B) What was the condition and which part of the body was affected?			
(C) What was the medical diagnosis including results of x-rays and investigations?			
(D) What was the frequency (daily, weekly, etc) of attacks or symptoms?			
(E) What was the severity (mild/moderate/severe) and duration of attacks or symptoms?			
(F) How long were you unable to work or perform your normal duties/activities?			
(G) If a hospital visit was required, please provide date and duration of your stay.			
(H) What advice/treatment did your receive?			
(I) Are you still receiving treatment? If so, please advise nature and frequency of treatment.			
(J) When did you last suffer from any symptoms?			
(K) Degree of recovery (%)			
(L) Please supply the name and address of all doctors or hospitals consulted.			
ADDITIONAL INFORMATION (IF REQUIRED	FOR ADDITIONA	AL MEDICAL STATEMENT)	

HAZARDOUS OR SPORTI	NG ACTIVITIES						
Do you currently engage in or	do you have any inte	ntion of engag	ging in:				
(A) Aviation other than as a far	re paying passenger o	n a recognised	d airline;	☐ No go to B	☐ Yes C	Complete the following	
1. Please state type of licence a	and date issued: Ty	/pe		Date Issued		/ /	
2. Purpose for Flying:	Private	Agricultural	Aerobat	ics Charter	Other		
If private or other, please give	details:						
3. What type of aircraft do you	fly?						
4. Please indicate the number of	of hours flown:						
Last 12 months:	Crew hr	rs .	Passenger	hrs			
Future Annual Average:	Crew hr	rs .	Passenger	hrs			
5. Total number of hours you h	nave flown as a pilot:		hrs				
6. Do you intend to change yo	our present licence?		□No				
			Yes Giv	ve details			
(B) Any hazardous activity or s	port:	No	Yes Co	mplete the following			
			☐ Diving ☐ Hang C			Gliding	
			Football	Football (any code)			
			Boxing	oxing Abseiling			
			☐ Martial	Martial Arts Caving			
			Ballooni	ning 🔲 Bungy Jumping			
			Parachu	ting	☐ Horse Riding		
			☐ Whitew	ater Rafting	☐ Mount	tain/Rock Climbing	
			☐ Motor S	ports (on land or water	Other.	Please specify	
If any of the above boxes have	been ticked please pr	rovide details	as follows:				
LEVEL OF COMPETITION (EG. PLEASURE, FITNESS OR FULL COMPETITION)	FREQUENCY	LOCAT	ION	REMUNERATION RE (IF ANY)	CEIVED	YEARS PARTICIPATING	

20	
20	MORE INFORMATION
	Use this section to provide more information in relation to any part of your Personal Statement, which will assist us in processing your application.

BACK/NECK DISORDER QUESTIONNAIRE	
(A) Which area(s) of your back were affected?	☐ Middle/Upper back ☐ Neck ☐ The whole back
(B) Which of these symptoms did you experience?	
Pain in the leg Numbness/Pins and needles	Pain in the arm Stiffness/Restriction of movement
(C) When did you first experience these symptoms and how long did to	they last? Commenced Lasted
(D) What was the cause of these symptoms?	
(E) Have you had an X-ray, CT Scan, MRI or any other investigation?	☐ No ☐ Yes If 'Yes', please advise type, date and result
(F) Which of these treatments were recommended/undertaken?	
☐ Rest ☐ Exercise Program ☐ Physiotherapy	☐ Surgery ☐ Chiropractic ☐ Tablets
Other	
(G)Have you experienced any recurrence of the symptoms?	□ No □ Yes
If 'Yes', date recurred and how long they lasted:	
(H) Have you continued to consult a health professional (doctor, physiotherapist, chiropractor etc) for your back/neck?	☐ No ☐ Yes
(I) Are you restricted in any way from pursuing your usual activities (eg avoid lifting, manual work, gardening, etc)?	☐ No ☐ Yes
If 'Yes', provide details:	
(J) Please provide details, including dates and duration, of all periods of	due to your symptoms you were:
unable to work	
on restricted/light duties	
(K) Are you still experiencing any symptoms?	☐ No ☐ Yes
If 'No', when did they cease?	
<b>(L)</b> Have you claimed any compensation or insurance benefits in regard to this disorder/s?	□ No □ Yes
Type of claim (eg worker's comp., insurance policy, etc)	
With whom lodged (eg employer, insurance company, etc)	
STATUS	☐ Settled ☐ On-going - Awaiting finalisation
(M) Please advise the name and address of ALL health professionals (do date of the last visit to each.	octors, physiotherapists, chiropractors, etc) consulted and the

	ASTHMA/BRONCHITIS QUESTIONNAIRE					
	(A) When did you first experience the symptoms of wheezing, chest tightness, breathlessness or cough?					
	(B) What is the frequency of the symptoms? (eg daily, 2 x per week, etc)?					
	(C) Has the severity of the symptoms changed?					
	IF 'YES' DID IT:					
	(D) When did you last experience any symptoms?					
	(E) What treatment do you use and how often? Name (eg ventolin, becotide, etc)					
	Type (eg inhaler/aerosol, nebuliser etc)  Frequency (eg daily, 2 x per week etc)					
	(F) During the last 5 years has your treatment included steroids (eg prednisone, cortisone, prednisolone) or any other similar treatment?					
	If 'Yes', please advise the name of the treatment and when used					
	(G) During the last 5 years have you required emergency treatment or admission to a hospital because of your symptoms?					
	If 'Yes', please advise the name of hospital and attendance date(s)					
	(H) Do you measure your peak flow?					
	If 'Yes', please advise for last 12 months Highest Recorded on					
	Lowest Recorded on					
	(I) When did you last consult a doctor for your condition?					
	(J) Are your usual activities limited in any way by this condition?					
	If 'Yes', details					
	(K) During the last 5 years have you ever missed work or school because of your symptoms?  No Yes					
	If 'Yes', number of days and year					
	(L) Please advise the name and address of ALL doctors consulted for this condition in the past 5 years and the date of the last visit to each:					
ľ						
-						

CHILD'S QUESTIONNA	IRE				
This should be completed if	the Child's Crisis Option is required				
CHILD 1	First Names Surname				
	Date of Birth / / Place of Birth			Sex	
	Relationship to Life to be Insured				
CHILD 2	First Names Surname				
	Date of Birth / / Place of Birth			Sex	
	Relationship to Life to be Insured				
		CHI	LD 1	CHIL	D 2
(A) HAS THIS CHILD EVER	HAD:	NO	YES	NO	YES
1. High blood pressure?					
2. Rheumatic fever or any he	eart complaint?				
3. Asthma, tuberculosis or ar	ny other lung disease?				
4.Cancer, cyst, or tumour of	any kind?				
5. Diabetes?					
6. Indigestion, gastric or duc	odenal ulcer?				
7. Epilepsy, fainting attacks of	or fits of any kind?				
8. A physical defect, impaire	d sight or hearing?				
9. Anaemia, leukaemia, haer	nophilia or any other blood disorder?				
10. Kidney, bowel, liver or g	all bladder problems, including hepatitis, of any kind?				
(B) HAS THIS CHILD:					
1. Ever been advised to have	an operation or surgery in the future?				
2. Suffered from AIDS or an	AIDS related disease or condition?				
3. Been injected with, or use	d any drug not prescribed by a medical practitioner?				
4. Received a blood transfus	on or treatment with human blood products?				
DIABETES, HEART DISEASE	HER, FATHER OR ANY BROTHER OR SISTER SUFFERED FROM , CANCER, STROKE, MENTAL DISORDER OR BREAKDOWN, NGTON'S CHOREA OR ANY HEREDITARY DISEASE?				
For any 'Yes' answer above,	please advise name of condition, dates of treatment, name and add	ress of doc	tors or hos	pitals.	
For any 'Yes' answer above,		ress of doc	tors or hosp	pitals.	
		ress of doc	tors or hos	pitals.	
		ress of doo	ctors or hos	pitals.	
		ress of doc	tors or hosp	pitals.	
		ress of doc	ctors or hos	pitals.	
CHILD 1		ress of doc	ctors or hosp	pitals.	
CHILD 1		ress of doc	ctors or hos	pitals.	

### 24 NOMINATED BENEFICIARIES — NON-SUPERANNUATION (OPTIONAL)

Section 48A of the Insurance Contracts Act 1984 allows you to nominate a person to receive benefits under this policy. The following restrictions apply to such a nomination under this policy.

- you may only nominate up to 5 beneficiaries to receive the benefit payable as a result of a death claim (but not terminal illness claim) on the Life Protection Plan;
- you must be both the only policy owner and the only life insured in order to make a valid nomination;
- you may change a nominated beneficiary or revoke a previous nomination at any time prior to a claim event, but the change does not take effect until TOWER receives the new nomination form;
- payment of death benefits will be made on the basis of the latest nomination received, unless it has been revoked;
- if a nominated beneficiary predeceases you, the portion of the death benefit nominated in respect of that beneficiary will be paid to your legal personal representative;
- your nomination will be automatically revoked on the assignment (transfer) of the policy; and
- a nominated beneficiary has no rights under the policy, other than to receive the death benefit after the claim has been admitted by TOWER. He or she cannot authorise or initiate any policy transaction.

NAME OF BENEFICIARY	ADDRESS	DATE C	)F	RELATIONSHIP TO POLICY OWNER	% OF DEATH BENEFIT
		/	/		
		/	/		
		/	/		
		/	/		
		/	/		

				/ /			
25	THIRD PARTY OWN	ership declaration					
	This must be completed	if the income protection plan or t	he business expense pla	an are to have	e a policy own	er other than th	e life insured.
		ng special provision should apply able under the Income Protection ed on my behalf."		oense Plan, I (	the Policy owr	ner) request tha	t the payment
	Signature of Life to be In	sured <b>X</b>		Date	/	/	
	Signature of Policy owne	er 🗶		Date	/	/	
26	CHILD'S CRISIS OPT	TION DECLARATION					
	This should be complete	d if the child's crisis option is requ	iired.				
	is true to the best of my/	of Disclosure and declare that the our knowledge and belief. I/We co the event of a claim, the benefit a	onsent to the informatio	n provided be	eing used for th	ne insurance pur	pose described.
	Signature (Policy owner)	x	Date	/	<i>(</i>	Parent	Guardian

27	MEDICAL EVIDENCE AL	ITHORITY (TO BE COMPLETED IN AI	L INSTANCES)					
	Barcode No. R	Name	<u> </u>	Date of birth		/		
	received by TOWER my applic	tralia Limited (TOWER) for insurance and a metation for insurance cannot proceed. I have a	greed that any Medical	Practitioner or any oth	ner persoi	n who		
	has been or may be consulted by me at any time in the future whether named by me or not shall be and is hereby authorised and directed by me to divulge to TOWER, any legal tribunal or any third party engaged by TOWER all medical or surgical information acquired with regard to myself. A photocopy or facsimile of this authority shall be considered as valid as the original. I would be grateful if you could attend to this matter as soon as possible.							
	Signature of Life to be Insured	X K	Date	/ /				
27	MEDICAL EVIDENCE AU	ITHORITY (TO BE COMPLETED IN AI	L INSTANCES)					
	Barcode No. R	Name		Date of birth	/	/		
	Barcode No. R Name Date of birth / /  Dear Doctor, I have applied to TOWER Australia Limited (TOWER) for insurance and a medical report from your practice is required. Until this report is received by TOWER my application for insurance cannot proceed. I have agreed that any Medical Practitioner or any other person who has been or may be consulted by me at any time in the future whether named by me or not shall be and is hereby authorised and directed by me to divulge to TOWER, any legal tribunal or any third party engaged by TOWER all medical or surgical information acquired with regard to myself. A photocopy or facsimile of this authority shall be considered as valid as the original. I would be grateful if you could attend to this matter as soon as possible.							
	Signature of Life to be Incurred	. <b>v</b>	Data	1				



TOWER Australia Limited ABN 70 050 109 450 PO Box 142, Milsons Point NSW 1565 80 Alfred Street, Milsons Point NSW 2061 Telephone 02 9448 9000 Facsimile 02 9448 9100



TOWER Australia Limited ABN 70 050 109 450 PO Box 142, Milsons Point NSW 1565 80 Alfred Street, Milsons Point NSW 2061 Telephone 02 9448 9000 Facsimile 02 9448 9100

#### 28 **PRIVACY**

Personal information is collected from or in respect of you to enable TOWER to provide or arrange for the provision of the product or service requested. Further personal information may be requested from you at a later time, such as if you want to make alterations to the policy or at claim time. If you do not supply the required information, we may not be able to provide the product or service requested or pay the claim.

In processing and administering your insurance (including at the time of claim) we may disclose your personal information (excluding health information) to a number of parties or such organisations to whom we outsource our mailing and information technology, the Insurance Reference Service, Government regulatory bodies, and other companies within the TOWER group and accountants (if applicable).

We may also disclose your personal information (including health information) to other bodies such as the reinsurers; your adviser; health professionals; investigators; the administrator; lawyers; the trustee of any superannuation fund through which the policy is effected, external complaints resolution bodies and as required by law.

By signing the application form you are agreeing to our collection, use and disclosure of your personal information.

We would also like to provide you with information about other products and services that we or other companies within the TOWER group offer. To do so we need to disclose personal information (excluding health information) to companies within the TOWER group, authorised TOWER advisers or financial planners and the distributors and suppliers who are commissioned by us to perform certain tasks such as market research.

If you do not want to be informed of other products or services, please notify our Customer Service Centre on 1800 226 364.

You may also be entitled to gain access to personal information we may have on file in respect of you. If you wish to obtain access please make your request to our Customer Service Centre on 1800 226 364.

#### 29 POLICY DECLARATION — PLEASE COMPLETE IN ALL INSTANCES

- I/We have received a copy of and read and understood the Product Disclosure Statement issued 11 March 2004, on the insurance for which I/We are applying and my/our decision to apply for this policy is based on my/our understanding of it;
- I/We have read all questions contained in the Application Form and all other forms, including questionnaires submitted to TOWER in relation to this Application, including but not limited to any quotation form submitted with or attached to this application form and to the best of my/our knowledge the answers and other information provided to TOWER are true, correct and complete;
- I/We have made no statement to the adviser or any other person connected with the adviser which in any way alters, qualifies or modifies the answers given in the Application Form and other documents relevant to this Application;
- If I/We have not completed the answers to these questions myself/ourselves, I/We have checked its contents to ensure they are true, correct and complete;
- In relation to any tax returns submitted in support of this application I/We confirm that these are the tax returns submitted to the Australian Tax Office and no subsequent adjustments have been made or are expected;
- I/We have read and understood the Duty of Disclosure and have not knowingly withheld any information which might affect my/our eligibility for this insurance;
- I/We understand the consequences of non disclosure;
- I/We understand that the Duty of Disclosure also applies to Interim Cover;

X

Signature of Policy owner 2

- If TOWER fails to issue a notice of acceptance for the Plans applied for in the Application Form within 90 days of the date shown below, the Application shall be deemed to be declined;
- If circumstances alter after completing the Application Form and before a policy has been issued I/we will advise TOWER immediately;
- I/We have read and understand the Privacy Section in this document which sets out important details of how TOWER may use my/our information; and
- I/We understand that by signing this form, I/We consent to TOWER's collection, use and disclosure of my/our personal information. • In completing the Application, I/We have: Provided information requested by our adviser so that fact find and needs analysis were completed, and decided to purchase the policy/plans recommended; Decided to only receive advice about a limited range of products\*; Decided not to provide all the information requested by the adviser\*; Decided to purchase a policy or plan that differs from the adviser's recommendation\*; or Decided not to receive advice.\* I/We understand that a policy purchased on this basis may result in a financial commitment that may not be appropriate to my/our needs and objectives. Signature of Policy owner 1 Signature of Life to be Insured 1X Date

Date

# APPLICATION | TOWER Superannuation Fund |



TOWER Australian Superannuation Limited ABN 69 003 059 407 80 Alfred Street Milsons Point NSW 2061

risk | superannuation

	THIS SHOULD ONLY BE TOWER SUPERANNUATION									
01	PERSONAL DETAILS	Surname								
		Given Names								
	ADDRESS - RESIDENTIAL	Unit No.	Street No.	Street Name						
		Suburb			State	Postcode				
	OR									
	ADDRESS - BUSINESS	Unit No.	Street No.	Street Name						
		Suburb			State	Postcode				
	TAX FILE NUMBER									
	Please read the Tax File number	section on page 15	of the Product Dis	sclosure Statement before completing	J					
					·					
02	ELIGIBILITY TO CONTRIE	BUTE								
	Please tick any of the following	statements that a	pply:							
	I am under age 65 and hav past 2 years	e been working in	paid employmen	t (including self-employment) for a	it least 10 hour	s per week wi	thin the			
	$\Box$ the contributions to meet t	he premiums are e	employer award o	r superannuation guarantee contrib	outions					
	☐ None of the above stateme	nts apply to me bu	ıt I am still eligible	to make or receive superannuation	contributions	for the follow	ing reason:			
	Please see the Acceptance of Co.	ntributions section o	on page 60 of the	Product Disclosure Statement for det	ails					
03	CONTRIBUTIONS TO MI	EET PREMIUMS								
	Employer Contributions									
	Personal Contributions:	I intend to apply	for a tax deduction	on for the contributions		No	Yes			
	Spouse Contributions:			n the contributions are made (including self-employment)?	[	No	Yes			
	If yes, state period									

ATH BENEF	IT NOMINATION						
ish to select th	e following category of membership (NOTE: only on	e category ma	ay be select	ed.)			
TEGORY	RULES OF CATEGORY - DEATH BENEFITS ARE PAPAYMENT OF BENEFITS IS SUBJECT TO SUPERAN			WITH TI	HE CATEGORY INFO	RMATION.	
	Category information can be found on page 61 or	f the Product I	Disclosure S	Statement	t		
	Category information can be found on page 61 or	f the Product I	Disclosure S	Statement	t		
	Category information can be found on page 61 or	f the Product I	Disclosure S	Statement	t		
	Category information can be found on page 61 of	f the Product I	Disclosure S	Statement	t		
	Category information can be found on page 61 of	f the Product I	Disclosure S	Statement	t		
	Category information can be found on page 61 or	f the Product I	Disclosure S	Statement	t		
	NAME OF DEPENDANT		DATE OF		RELATIONSHIP	BENEFIT %	
				-			
	LEGAL DEDGOMAL DEDDEGENITATIVE						
	LEGAL PERSONAL REPRESENTATIVE						
_					TOTAL		
	is no longer available therefore it is not included in the	form					
BINDING	DEATH BENEFIT NOMINATION						
ME OF PENDANT	ADDRESS	DATE BIRTI		DEPEN RELATI	IDANT IONSHIP	BENEFIT %	
		/	/				
		/	/				
		/	/				
		/	/				
GAL PERSONA	L REPRESENTATIVE						
TOTAL							
nesses, who ar	a binding death benefit nomination (ie. selecting the over age eighteen, and who are not nominated as category A to E or G you do not need to have your	beneficiaries. A signature witn	All signatur	es should			
CLARATION	I						
ned by the app	ted the binding death benefit nomination you mubicant in the presence of us both at the same time, and hother.				vitnesses in the prese	ence of the	
ness 1 Signatu	re <b>X</b> W	itness 2 Signat	ture <b>X</b>				
ness 1 Name	W	itness 2 Name					
ness 1 Date of	Birth / / W	itness 2 Date o	of Birth	/	/		
ness 1 Address							
,,,,,,							
ne ne	ess 1 Signatuess 1 Name	ess 1 Signature X  Wess 1 Name  Wess 1 Date of Birth / / W	ess 1 Signature X Witness 2 Signature Signature X Witness 2 Signature Signature X Witness 2 Name ess 1 Date of Birth / / Witness 2 Date of	ess 1 Signature X  Witness 2 Signature X  ess 1 Name  Witness 2 Name  Witness 2 Date of Birth  / / Witness 2 Date of Birth	ess 1 Signature X  Witness 2 Signature X  ess 1 Name  Witness 2 Name  Witness 2 Date of Birth / / Witness 2 Date of Birth /	ess 1 Signature X  Witness 2 Signature X  ess 1 Name  Witness 2 Name  Witness 2 Date of Birth / /	

Authorised Rep No.		Authorised Re	en Name		Dealer	Group			
Commission Split (w	hole nos \	New Business			Servici	•			
SHARED AUTHORIS	•	inew dusifiess	o /U		Servici	11y 70			
	בט עבוי	Authoricad D	on Nama		Daal	Crous			
Authorised Rep No.	holo nos \	Authorised Re	•			Group			
Commission Split (w					Servici	ng %			
Note: New business a			otai 100%						
LIFE INSURED NO.1			LIVERID 2	LEVEL					
	UPFRONT	HYBRID 1	HYBRID 2	LEVEL	A	В	С	D	
LPP									
TPD									
СРР									L
IPP									L
BEP									<u> </u> L
Please complete com									
ls a concurrent appli	cation being subr	mitted to TOWER f	or this applicant/	Life to be Insure	d?	☐ No	Ye	es	
If required, have you arranged:  Medical Exam?  Blood Tests?									
If arranged, who hav	e these been org	anised through, ar	nd when will they				iter involv	red.	
If arranged, who hav	e these been org	anised through, ar	nd when will they				iter involv	ed.	
If arranged, who hav	e these been org	anised through, ar	nd when will they	ils including the	name of th		iter involv	red.	
If arranged, who have the state of the state	e these been org	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	
If arranged, who have the state of the state	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	ed.	
If arranged, who have the content of	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	
If arranged, who have the state of the state	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	ed.	
If arranged, who have  If this case has alreaded  CHECKLIST  Application fully  Initial Deposit att  Client contact de	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	ed.	
If arranged, who have  If this case has alreaded  CHECKLIST  Application fully  Initial Deposit att  Client contact de	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	
If arranged, who have  If this case has alreaded  CHECKLIST  Application fully  Initial Deposit att  Client contact de	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	ed.	
If arranged, who have the state of the state	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	
If arranged, who have the content of	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	
If arranged, who have the content of	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	
If arranged, who have the state of this case has alread CHECKLIST  Application fully Initial Deposit att Client contact de Adviser Comments	e these been org  ly been pre-asses  completed and si ached	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	
If arranged, who have the content of	e these been org	anised through, ar	ease provide deta	ils including the	name of th	ne underwi	iter involv	red.	

TOWER Australia Limited
ABN 70 050 109 450
80 Alfred Street
Milsons Point NSW 2061
Telephone 02 9448 9000
Facsimile 02 9448 9100

### NEW SOUTH WALES/ACT

Ground Floor, 80 Alfred Street Milsons Point NSW 2061 Telephone 02 9448 9000 Facsimile 02 9465 2056

### VICTORIA

Level 27, 459 Collins Street Melbourne VIC 3000 Telephone 03 9629 6677 Facsimile 03 9629 3965

### TASMANIA

Level 4, 33 Salamanca Place Hobart TAS 7000 Telephone 03 6224 3718 Facsimile 03 6224 0785

### **QUEENSLAND**

Waterfront Place, 1 Eagle Street Brisbane QLD 4000 Telephone 07 3002 3699 Facsimile 07 3221 0670

### SOUTH AUSTRALIA/ NORTHERN TERRITORY

44 Pirie Street Adelaide SA 5061 Telephone 08 8218 4911 Facsimile 08 8218 4785

### **WESTERN AUSTRALIA**

Level 34, 2 The Esplanade Perth WA 6000 Telephone 08 9221 5533 Facsimile 08 9221 3746